

# Hive Active Plug

User guide



# Welcome to Hive

This guide tells you everything  
you need to know to use your  
Hive Active Plug.



If you're new to Hive products,  
please see the user guide  
provided with your Hive Hub  
to set up your Hive account.

Your Hive Active Plug will allow you to turn appliances on or off remotely and set schedules for when they come on.

## Getting started:

### ① Add your Hive Active Plug

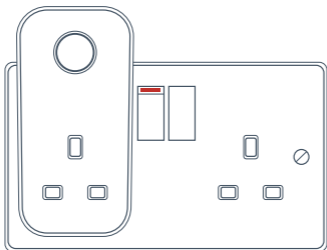
You can do this using your Hive app or the online dashboard.

#### Using the Hive app:

- Open the Hive app on your smartphone or tablet. You may be asked to log-in.
- Tap the **Menu** button and then **Install devices**, then follow the on-screen instructions.

#### Using the online dashboard:

- Log in to your Hive account at **hivehome.com**
- Under **Settings** select **Install devices**, then follow the on-screen instructions.



## 2 Plug it in and switch the power socket on

Once plugged in the LED light on the front of your plug will begin to flash amber while it searches to find your hub.

Once your Hive Active Plug appears on the screen, you can name it and press **Save** to complete setup.

## 3 That's it!

The LED light on your Hive Active Plug will stop flashing amber once connected. Now you can plug in the device you'd like to control remotely.

When your Hive Active Plug is turned on the LED light will be solid purple.

**Remember:** To use your Hive Active Plug, leave the device and the power to the socket switched on, including the extension cable if you're using one.

## Usage

Your Hive Active Plug is designed for UK household wiring, and for indoor use only.

## For your safety

Your Hive Active Plug is not a circuit breaker and does not contain a fuse, RCD or any other similar device. If you're using your Hive Active Plug, whether at home or away, with appliances like kettles, heaters and hair straighteners, please remember to follow the safety advice for use of those appliances. For example, ensure electric heaters are not covered with clothing or other items.

## Earthing

The earth connection from the wiring in your home is passed through to the earth connection of the front socket on the Hive Active Plug. It is safe to connect equipment which relies on an earth connection for safety.

## Maintenance

Disconnect your Hive Active Plug before cleaning and keep it away from water and other liquids at all times. The Hive Active Plug does not contain any serviceable parts so do not attempt to open it.

# Can we help?

You can view our handy how-to-use videos along with hints and tips at [hivehome.com/support](https://hivehome.com/support)

If for any reason you need to return your Hive Active Plug, simply return your box and its contents to the retailer. Any return is subject to the retailer's refund policy so please don't forget to check the retailer's refund policy too.

Centrica Connected Home Limited declares that the radio equipment type SLP2b complies with Directive 2014/53/EU. Full declaration text available at: [hivehome.com/compliance](http://hivehome.com/compliance)

Max. radiated power: <10 dBm.  
Frequency: 2405 - 2480 MHz



To avoid environmental and health problems due to hazardous substances in electrical and electronic goods, appliances marked with a crossed out wheeled bin should not be placed into your household rubbish bin. Instead, when they are unable to be re-used, they should be recycled. Your local authority will be able to advise you on the location of the nearest recycling centre that is authorised to accept this type of waste. Please recycle responsibly.

