



# My Cloud™ EX2 Ultra NAS

High-performance backup,  
sharing, syncing and access  
from anywhere.



Keep your media safe in a single place on this high-performance NAS solution, and access it securely from anywhere. With My Cloud EX2 Ultra, you'll be able to automatically sync content across computers, easily share files and folders, and enjoy multiple backup options so you can create your own personalized system with ease.





# My Cloud EX2 Ultra NAS



## Product Features

### Centralized storage for anywhere access

Keep your photos, videos, music and documents safe in a single place, and with MyCloud.com or the My Cloud app, you can access or share from anywhere.

### Multiple RAID options

My Cloud EX2 Ultra features a variety of RAID settings, so you can customize your system with the configuration that's best for you. Options include RAID 0 for enhanced performance, RAID 1 for mirrored data protection, as well as JBOD and spanning support for non-RAID configurations.

### Featuring ultra-reliable WD Red™ NAS drives

My Cloud EX2 Ultra comes pre-configured with WD Red hard drives, specifically built for NAS systems to provide improved performance within 24x7 environments. The My Cloud EX2 Ultra is also available in a diskless version to create a custom NAS with compatible hard drives.

### Updated for high-performance

Upgraded with the powerful Marvell® ARMADA™ 385 1.3GHz dual-core processor, you'll get ultra-fast transfer rates and high-performance streaming. You'll also be treated to 1GB of DDR3 memory, allowing you to multitask with ease.

### Smooth media streaming

Enjoy high-performance, lag-free streaming with this powerful NAS system. Combined with the Plex™ Media Server, your HD content will be organized and prepared for streaming to your PC, mobile device, game console, or other certified media player.

### Powered by My Cloud OS 3

WD's My Cloud OS 3 comes with a variety of tools and apps. Create a folder to share content with family and friends. Automatically synchronize your data between all your computers and make sure your content is always up to date. Easily transfer content between your NAS and a supported cloud service like Dropbox™, OneDrive®, or Google Drive™.

### Sync your content across all your computers

With WD Sync, you can automatically synchronize your media and files across your computers and your My Cloud device, so you can be confident your content is always up to date and accessible with all your devices.

### Keep an eye on your home, wherever you're at

Equipped with award-winning Milestone ARCUS™ Surveillance software, delivering a powerful surveillance system for your home. Compatible with thousands of industry-leading cameras, support for up to 10 connected cameras and two (2) free camera licenses included, making this NAS the perfect surveillance solution to keep watch on what matters to you most.

### Enhanced data protection

With backup software like WD SmartWare™ or Acronis, PC users, PC users can customize when and where their content is saved, while Mac users have full access to Apple Time Machine for personalized backup. You can even automatically back up your data to a separate My Cloud NAS device, or any supported cloud service like Amazon S3, ElephantDrive or Acronis. Combined with 256 AES volume encryption, you can securely store files across your entire network.

### Customize your NAS with popular apps

My Cloud EX2 Ultra supports a full suite of popular applications for a personalized experience. Use apps like Plex, Milestone ARCUS Surveillance, Dropbox, WordPress, and more.



## Product Specifications

### INTERFACE

Gigabit Ethernet  
USB 3.0 expansion port (x2)

### DIMENSIONS

Height: 6.75 in (171.45 mm)  
Depth: 6.10 in (154.94 mm)  
Width: 3.90 in (99.06 mm)  
Weight: 16 TB 5.0 lbs (2.3kg)  
12 TB 5.2 lbs (2.4 kg)  
8 TB 5.0 lbs (2.3kg)  
4 TB 3.4 lbs (1.6kg)  
0 TB 1.8 lbs (0.8kg)

### SYSTEM REQUIREMENTS

- Windows® 10, Windows 8, Windows 7 or Windows Vista® operating systems
- Mac OS® X El Capitan, Yosemite, Mavericks or Mountain Lion operating systems
- DLNA®/UPnP® devices for streaming
- Router for Internet connection

### CAPACITIES AND MODELS

16 TB WDBVBZ016QJCH  
12 TB WDBVBZ012QJCH  
8 TB WDBVBZ008QJCH  
4 TB WDBVBZ004QJCH  
0 TB WDBVBZ000NCH

### KIT CONTENTS

Network Attached Storage  
Ethernet cable  
AC adapter  
Quick Install Guide

### OPERATING SPECIFICATIONS

Operating temperature: 5°C to 35°C  
Non-op. temperature: -20°C to 65°C

### SUPPORTED BROWSERS

- Microsoft® Edge
- Internet Explorer® 10 or higher
- Safari® 6 or higher
- Firefox® 30 or higher
- Google Chrome™ 31 or higher on supported Windows and Mac OS platforms

*Compatibility may vary depending on user's hardware configuration and operating systems.*

### LIMITED WARRANTY

Pre-configured  
3 years Worldwide  
  
Diskless  
2 years Worldwide



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As used for storage capacity, one terabyte (TB) = one trillion bytes. Total accessible capacity varies depending on operating environment. As used for transfer rate or interface, megabyte per second (MB/s) = one million bytes per second, and gigabit per second (Gb/s) = one billion bits per second.

