

# Quick Start Guide

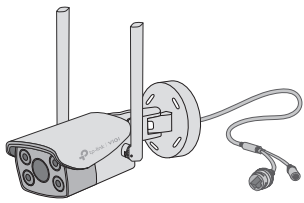
VIGI Wi-Fi Network Camera

\*Images may differ from actual products.

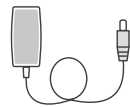
## Safety First:

- Make sure your power supply matches your camera. The camera's standard power supply is 12V DC (7W).
- Make sure that the wall is strong enough to withstand 4 times the weight of the camera and mounting bracket.
- If you are uncertain or uncomfortable performing the installation, consult a qualified electrician.

## Package Contents



Network Camera



Power Adapter



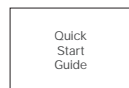
Waterproof Cable Attachments



Anchors and Screws

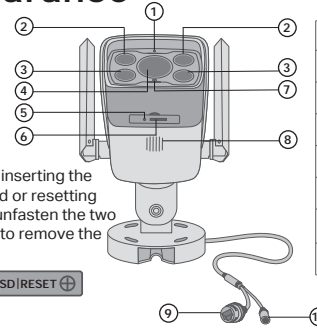


Mounting Template



Quick Start Guide

## Appearance



Note: Before inserting the micro SD card or resetting the camera, unfasten the two fixed screws to remove the cover.



- ① Microphone
- ② IR LED
- ③ White Light
- ④ Lens
- ⑤ RESET Button  
Long press the button to reset the camera to factory settings.
- ⑥ Micro SD Card Slot  
Insert a micro SD card for local storage. Initialize the SD card via VIGI app before recording videos.
- ⑦ Status LED
- ⑧ Speaker
- ⑨ RJ45 Ethernet Port
- ⑩ Power Supply Interface (12V DC)

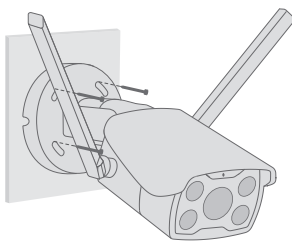
### Status LED Indication

Status	Description
Solid red	Starting up
Blink red and green	Ready for setup
Blink green slowly	Connecting to Wi-Fi
Solid green	Connected to Wi-Fi
Blink red slowly	Wi-Fi connection lost
Blink red quickly	Camera resetting
Blink green quickly	Camera updating

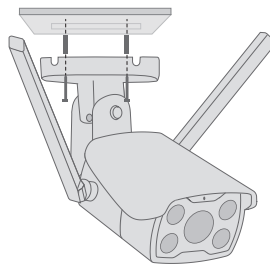
## 1 Mount Camera

### Option 1: Wall/Ceiling Mounting

1. Stick the mounting template to the desired mounting place. Drill 4 screw holes according to the template.
2. Insert the anchors into the holes, use the provided screws to fix the camera's bracket to the wall or ceiling.

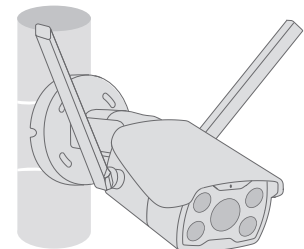
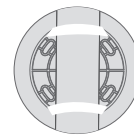


OR



### Option 2: Pole Mounting

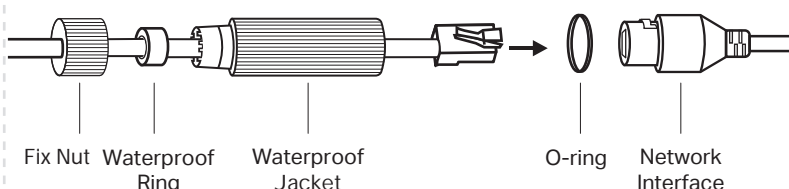
1. Thread each of the two cable ties through the slits on the back of the camera's bracket indicated below.
2. Slip the two cable ties through the pole. Tighten them to firmly attach the pole.



## Installing Waterproof Cable Attachments

Install the waterproof cable attachments for the network interface when the camera is installed outdoors.

Note: Make sure each part is securely attached and the waterproof rings are flush to keep out water.

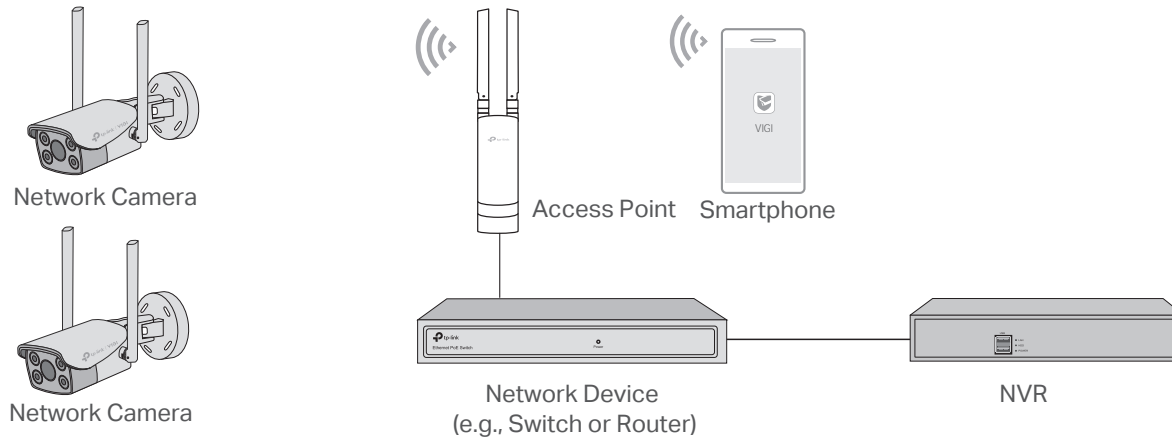


1. Route the network cable through the following components in order: fix nut, waterproof ring, and then the waterproof jacket.
2. Fix the O-ring to the network interface of the camera and connect the network cables.
3. Attach the network interface with the waterproof jacket, then twist to lock.
4. Insert the waterproof ring into the waterproof jacket. Rotate the fix nut to secure it to the waterproof jacket.

**Done!** The network interface is now waterproof.

## 2 Set Up Camera

Here is a typical network topology. The camera works with an NVR for easier batch access and management.



### Step 1. Download the TP-Link VIGI App

Get the TP-Link VIGI App from the Apple App Store or Google Play.



### Step 2. Power On the Camera

Connect your camera to the power source with the provided power adapter.

### Step 3. Set Up

1. Open the TP-Link VIGI app and log in with your TP-Link ID. If you don't have an account, sign up first.
2. Tap the + button on the top right and follow the app instructions to activate and add your cameras.

Note: If you want to use the NVR for easier batch access and management later, add the camera to the same network as the NVR.

😊 **Done!** You can now remotely view live video, manage cameras, and get instant alerts.

## More Management Methods

You can also access and manage your cameras via any of the methods below.

### Method 1: Use the camera with your VIGI NVR

Before you start, make sure the NVR is working properly.

1. Right click on the Live View screen and click **Add Camera**.
2. Select your camera and click + to add your camera directly. If you have disabled Plug and Play on your NVR, create a password or use a preset password for your camera.

If you are using your cameras with other NVR brands, refer to the NVR's User Manual to add cameras.

### Method 2: Via the VIGI Security Manager (Windows only)

View live video and modify camera settings on your computer.

1. Download the **VIGI Security Manager** on your computer at <https://www.tp-link.com/support/download/vigi-security-manager/>.
2. Install the **VIGI Security Manager** and open it.
3. Cameras on the same network as your computer can be automatically discovered. Go to **Settings > Discovered Devices**, click + **Add** to activate your discovered cameras by setting passwords, and follow the instructions to add your cameras.

## Frequently Asked Questions (FAQ)

### Q1: What can I do if I fail to configure my camera?

- Check if the camera is powered on properly. The camera's standard power supply is 12V DC (7W).
- Make sure you have a 2.4 GHz wireless network for camera connection.
- Make sure your camera and NVR/computer/Phone are in the same subnet. If not, use **TP-Link VIGI** app to add your camera to the same network wirelessly or connect your camera to the same network via an Ethernet cable.
- For other NVR brands, make sure you have activated the camera by setting a password via the **VIGI Security Manager** or **TP-Link VIGI** app.

### Q2: How do I reset the camera?

- Rotate the sphere and unfasten the two fixed screws to remove the cover. Long press the reset button until the Status LED starts blinking red quickly.

### Safety Information

- Do not use any other chargers than those recommended.
- Do not use the device where wireless devices are not allowed.
- Do not use damaged charger or USB cable to charge the device.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Adapter shall be installed near the equipment and shall be easily accessible.
- Keep the device away from fire or hot environments. DO NOT immerse in water or any other liquid.



TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863.  
The original EU Declaration of Conformity may be found at <https://www.tp-link.com/en/support/ce/>

### Q3: What should I do if I forgot the password of the camera?

- You can reset the password of the camera via **VIGI NVR** or **VIGI Security Manager**. For more details, refer to NVR and Security Manager's User Guides.
- You can reset the camera and activate it again. During the activation process, you can set a new password.

### Q4: What should I do if the SD card is not working properly?

- Make sure you are using a micro SD card.
- Unplug the SD card and insert it again. Make sure you have inserted the SD card correctly.
- It's recommended to use a Class 10 micro SD card or higher, with storage from 8 GB to 256 GB.
- Make sure you have initialized the microSD card in **TP-Link VIGI** app.
- If the problem still persists, contact our technical support.

For more questions, please refer to <https://www.tp-link.com/support/faq/2850/>

For technical support and other information, please visit <https://www.tp-link.com/support>, or simply scan the QR code.

If you have any suggestions or needs on the product guides, welcome to email [techwriter@tp-link.com.cn](mailto:techwriter@tp-link.com.cn).

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.  
The original UK Declaration of Conformity may be found at <https://www.tp-link.com/support/ukca/>