



## **EASYUSB MIXER/AMP - PRODUCT NOTICE**

**Part Number: 999-8530-000 (North America) & 999-8530-001 (Int'l)**

**Date: 02/05/2015**

**Subject: EasyUSB Mixer/AMP Interoperability**

Vaddio has identified a possible interoperability issue with certain Mac hardware and Mac OS combinations, which could manifest itself as a reduction of audio quality during operation with UC conferencing applications. This problem can be resolved after closing and restarting the software application.

The problem of USB transmit audio distortion was exhibited when used with Mac OS 10.8.x and 10.9 and has been attributed to a USB compatibility issue with Apple's new operating systems, where audio timing between the host and USB encoder may get out of sync.

The EasyUSB Mixer/Amp's version 1.0.8 may have better audio performance on some Mac platforms running on OS 10.7.x. This appears to be hardware specific (motherboard) and our recommendation is to continue to running the EasyUSB Mixer/Amp's version 1.0.8 with Mac OS 10.7.

Please do not hesitate to contact Vaddio Tech Support at 800-572-2011 or at [support.vaddio.com](http://support.vaddio.com) with any questions regarding this interoperability product notice.