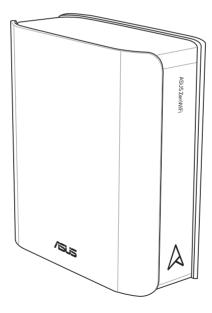
# **User Guide**

# ZenWiFi BQ16

## **BE25000 Quad Band Router**





E23764 First Edition April 2024

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# 1 Getting to know your wireless router

## 1.1 Welcome!

Thank you for purchasing an ASUS ZenWiFi BQ16 Wireless Router!

With a metallic accent in the color of A monogram on the minimalistic white chassis, ZenWiFi BQ16 features 2.4GHz, 5GHz and 6GHz quad bands for an unmatched concurrent wireless HD streaming; SMB server, UPnP AV server, and FTP server for 24/7 file sharing; a capability to handle 300,000 sessions; and the ASUS Green Network Technology, which provides up to 70% power-saving solution.

## 1.2 Package contents

- ZenWiFi BQ16 Wireless Router
- ✓ Power adapter

Network cable (RJ-45)Ouick Start Guide

☑ Warranty card

- If any of the items are damaged or missing, contact ASUS for technical inquiries and support. Refer to **Service and Support** at the back of this user manual.
- Keep the original packaging material in case you would need future warranty services such as repair or replacement.

## 1.3 Your wireless router

1	USB 3.2 Gen 1x1 port
•	Insert a USB 3.2 Gen 1 device such as a USB hard disk or a USB flash drive into this port.
	Insert your iPad's USB cable into this port to charge your iPad.
2	LAN 4~5 ports
	Connect network cables into these ports to establish LAN connection.
3	10G LAN3 port
	Connect a network cable into this port to establish 10G LAN3 connection.
4	WAN/LAN2 port

Connect a network cable into this port to establish WAN/LAN2 connection.

#### 10G WAN/LAN1 port

5

6

7

Connect a network cable into this port to establish 10G WAN/LAN1 connection.

#### Power (DCIN) port

Insert the bundled AC adapter into this port and connect your router to a power source.

#### Power switch

Press this button to power on or off the system.

- Use only the adapter that came with your package. Using other adapters may damage the device.
- Specifications:

DC Power adapter	DC Output: +19.5V with 3.33A current		
<b>Operating Temperature</b>	0~40°C	Storage	0~70°C
Operating Humidity	50~90%	Storage	20~90%

## **1.4 Positioning your wireless router**

For optimal wireless transmission between the wireless router and connected wireless devices, ensure that you:

- Place the wireless router in a centralized area for a maximum wireless coverage for the network devices.
- Keep the wireless router away from metal obstructions and away from direct sunlight.
- Keep the wireless router away from 802.11g or 20MHz only Wi-Fi devices, 2.4GHz computer peripherals, Bluetooth devices, cordless phones, transformers, heavy-duty motors, fluorescent lights, microwave ovens, refrigerators, and other industrial equipment to prevent signal interference or loss.
- Always update to the latest firmware. Visit the ASUS website at <u>http://www.asus.com</u> to get the latest firmware updates.

## 1.5 Setup Requirements

To set up your wireless network, you need a computer that meets the following system requirements:

- Ethernet RJ-45 (LAN) port (10Base-T/100Base-TX/1000BaseTX)
- IEEE 802.11a/b/g/n/ac/ax wireless capability
- An installed TCP/IP service
- Web browser such as Internet Explorer, Firefox, Safari, or Google Chrome

#### NOTES:

- If your computer does not have built-in wireless capabilities, you may install an IEEE 802.11a/b/g/n/ac/ax WLAN adapter to your computer to connect to the network.
- With its quad band technology, your wireless router supports 2.4GHz, 5GHz and 6GHz wireless signals simultaneously. This allows you to do Internet-related activities such as Internet surfing or reading/writing e-mail messages using the 2.4GHz band while simultaneously streaming high-definition audio/video files such as movies or music using the 5GHz band.
- Some IEEE 802.11n devices that you want to connect to your network may or may not support 5GHz band. Refer to the device's manual for specifications.
- The Ethernet RJ-45 cables that will be used to connect the network devices should not exceed 100 meters.

#### **IMPORTANT!**

- Some wireless adapters might have connectivity issues to 802.11ax WiFi APs.
- If you're experiencing such issue, please ensure you update the driver to the latest version. Check your manufacturer's official support site where software drivers, updates, and other related information can be obtained.
  - Realtek: https://www.realtek.com/en/downloads
  - Mediatek: <u>https://www.mediatek.com/products/connectivity-and-networking/broadband-wifi</u>
  - Intel: <u>https://downloadcenter.intel.com/</u>

# 2 Getting started

## 2.1 Router Setup

#### **IMPORTANT!**

- Use a wired connection when setting up your wireless router to avoid possible setup problems.
- Before setting up your ASUS wireless router, do the following:
- If you are replacing an existing router, disconnect it from your network.
- Disconnect the cables/wires from your existing modem setup. If your modem has a backup battery, remove it as well.
- Reboot your cable modem and computer (recommended).



#### WARNING!

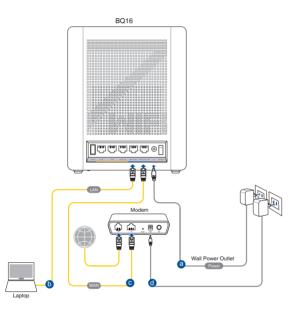
- The power supply cord(s) must be plugged into socket-outlet(s) that is /are provided with a suitable earth ground. Connect the equipment only to a nearby socket outlet that is easily accessible.
- If the Adapter is broken, do not try to fix it by yourself. Contact a qualified service technician or your retailer.
- DO NOT use damaged power cords, accessories, or other peripherals.
- DO NOT mount this equipment higher than 2 meters.
- Use this product in environments with ambient temperatures between 0°C (32°F) and 40°C (104°F).

#### A. Wired connection

**NOTE:** You can use either a straight-through cable or a crossover cable for wired connection.

#### To set up your wireless router via wired connection:

1. Plug your router into a power outlet and power it on. Connect the network cable from your computer to a LAN port on your router.

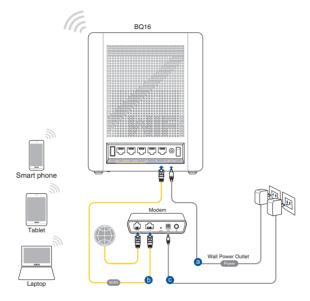


- 2. The web GUI launches automatically when you open a web browser. If it does not auto-launch, enter <u>http://www.asusrouter.com</u>
- 3. Set up a password for your router to prevent unauthorized access.

#### B. Wireless connection

#### To set up your wireless router via wireless connection:

1. Plug your router into a power outlet and power it on.



2. Connect to the network name (SSID) shown on the product label on the back side of the router. For better network security, change to a unique SSID and assign a password.

WI-FI Name (SSID): ASUS_XX	Wi-Fi Name (SSID):	ASUS_XX	
----------------------------	--------------------	---------	--

- \* XX refers to the last two digits of 2.4GHz MAC address. You can find it on the label on the back of your router.
- 3. Once connected, the web GUI launches automatically when you open a web browser. If it does not auto-launch, enter <u>http://www.asusrouter.com</u>.
- 4. Set up a password for your router to prevent unauthorized access.

- For details on connecting to a wireless network, refer to the WLAN adapter's user manual.
- To set up the security settings for your network, refer to **3.1.1** Setting up the wireless security settings of this user manual.

Change the router password to prevent unauthorized access to your ASUS wireless router.		
Show password		

## 2.2 Quick Internet Setup (QIS) with Autodetection

The Quick Internet Setup (QIS) function guides you in quickly setting up your Internet connection.

**NOTE:** When setting the Internet connection for the first time, press the Reset button on your wireless router to reset it to its factory default settings.

#### To use QIS with auto-detection:

- Launch a web browser. You will be redirected to the ASUS Setup Wizard (Quick Internet Setup). If not, key in <u>http://www.asusrouter.com</u> manually.
- 2. The wireless router automatically detects if your ISP connection type is **Dynamic IP**, **PPPoE**, **PPTP** and **L2TP**. Key in the necessary information for your ISP connection type.

**IMPORTANT!** Obtain the necessary information from your ISP about the Internet connection type.

- The auto-detection of your ISP connection type takes place when you configure the wireless router for the first time or when your wireless router is reset to its default settings.
- If QIS failed to detect your Internet connection type, click **Manual Setting** and manually configure your connection settings.
- 3. Assign the wireless network name (SSID) and security key for your WiFi 7 Network wireless connection. Click **Apply** when done.
- 4. On the **Login Information Setup** page, change the router's login password to prevent unauthorized access to your wireless router.

**NOTE:** The wireless router's login username and password is different from the WiFi 7 network name (SSID) and security key. The wireless router's login username and password allows you to log into your wireless router's Web GUI to configure your wireless router's settings. The WiFi 7 network name (SSID) and security key allows Wi-Fi devices to log in and connect to your WiFi 7 network.

## 2.3 Connecting to your wireless network

After setting up your wireless router via QIS, you can connect your computer or other smart devices to your wireless network.

#### To connect to your network:

- 1. On your computer, click the network icon **a** in the notification area to display the available wireless networks.
- 2. Select the wireless network that you want to connect to, then click **Connect**.
- 3. You may need to key in the network security key for a secured wireless network, then click **OK**.
- 4. Wait while your computer establishes connection to the wireless network successfully. The connection status is displayed and the network icon displays the connected status.

- Refer to the next chapters for more details on configuring your wireless network's settings.
- Refer to your device's user manual for more details on connecting it to your wireless network.

## 3 Configuring the General and Advanced settings

## 3.1 Logging into the Web GUI

Your ASUS Wireless Router comes with an intuitive web graphical user interface (GUI) that allows you to easily configure its various features through a web browser such as Internet Explorer, Firefox, Safari, or Google Chrome.

**NOTE:** The features may vary with different firmware versions.

#### To log into the web GUI:

- 1. On your web browser, manually key in the wireless router's default IP address: <u>http://www.asusrouter.com</u>.
- 2. On the login page, key in the user name and password that you have set in **2.2 Quick Internet Setup (QIS) with Auto-detection**.
- 3. You can now use the Web GUI to configure various settings of your ASUS Wireless Router.



\* The image is for reference only.

**NOTE:** If you are logging into the Web GUI for the first time, you will be directed to the Quick Internet Setup (QIS) page automatically.

#### 3.1.1 Setting up the wireless security settings

To protect your wireless network from unauthorized access, you need to configure its security settings.

#### To set up the wireless security settings:

- 1. From the navigation panel, go to **General** > **Network Map**.
- 2. On the Network Map screen and under **System Status**, you can configure the wireless security settings such as SSID, security level, and encryption settings.

**NOTE:** You can set up different wireless security settings for 2.4GHz, 5GHz and 6GHz bands.

#### 2.4GHz/5GHz/6GHz security settings

System Status         Wireless       Status         2.4 GHz       Network Name (SSID)         ASUS_2 4GHz       Network Name (SSID)         AsUs_2 4GHz       Network Name (SSID)         AsUs_5 K key       Network Name (SSID)         AsUs_5 GHz       Network Name (SSID)         AsUs_6 Hz       Network Name (SSID)         Asuthentication Method       Network Nam (SSID) <t< th=""><th></th></t<>	
2.4 GHz         Network Name (SSID)         ASUS_2.4GHz         Authentication Method         WPA2-Personal         WPA Encryption         AES ∨         WPA-PSK key         ••••••••         •••••••         •••••••         ••••••         •••••         •••••         ••••         ••••         ••••         ••••         ••••         •••	System Status
Network Name (SSID) ASUS_2.4GHz Authentication Method WPA2=Personal v WPA Encryption AES v WPA-PSK key ************************************	Wireless Status
ASUS_2.4GHz Authentication Method WPA2=Personal V WPA Encryption AES V WPA-PSK key 	2.4 GHz
Authentication Method WPA2-Personal v WPA Encryption AES v WPA-PSK key 	Network Name (SSID)
WPA2-Personal       V         WPA Encryption       AES V         WPA-PSK key       V         work       S GHz         Network Name (SSID)       ASUS_5GHz         AsUs_5GHz       V         Authentication Method       V         WPA Encryption       AES V	ASUS_2.4GHz
WPA Encryption AES v WPA-PSK key WPA-PSK key WPA-PSK key WPA-Comparison ASUS_5GHz Authentication Method WPA2-Personal v WPA Encryption AES v	Authentication Method
AES v WPA-PSK key weak of the second secon	WPA2-Personal 🗸
WPA-PSK key 	WPA Encryption
S GHz         Network Name (SSID)         ASUS_5GHz         Authentication Method         WPA2-Personal         WPA Encryption         AES ▼	AES 🗸
Network Name (SSID) ASUS_5GHz Authentication Method WPA2=Personal v WPA Encryption AES v	WPA-PSK key
Network Name (SSID) ASUS_5GHz Authentication Method WPA2=Personal v WPA Encryption AES v	· · · · · · · · · · · · · · · · · · ·
Network Name (SSID) ASUS_5GHz Authentication Method WPA2=Personal v WPA Encryption AES v	
ASUS_5GHz Authentication Method WPA2-Personal v WPA Encryption AES v	5 GHz
Authentication Method MPA2-Personal v WPA Encryption AES v	Network Name (SSID)
WPA2-Personal v WPA Encryption AES v	ASUS_5GHz
WPA2-Personal v WPA Encryption AES v	Authentication Method
AES V	
AES V	WDA Encountion
WPA-PSK key	
	WPA-PSK key
Apply	Apply

- 3. On the **Network Name (SSID)** field, key in a unique name for your wireless network.
- 4. From the **WEP Encryption** dropdown list, select the encryption method for your wireless network.

**IMPORTANT!** The IEEE 802.11n/ac/ax standard prohibits using High Throughput with WEP or WPA-TKIP as the unicast cipher. If you use these encryption methods, your data rate will drop to IEEE 802.11g 54Mbps connection.

- 5. Key in your security passkey.
- 6. Click **Apply** when done.

### 3.1.2 Managing your network clients

Internet status: Connected WAN IP: 192.168.66.8 DDNS: GO	Client status Online Wired (1) Diesing-PC 192.166.59.129 0:09:09:09:09:09:09
Security level: WPA2-Personal	Refresh
Clients: 1 View List	
AiMesh Node: 0	

#### To manage your network clients:

- 1. From the navigation panel, go to **General** > **Network Map**.
- 2. On the Network Map screen, select the **Client status** icon to display your network client's information.
- 3. To block a client's access to your network, select the client and click **block**.

#### 3.1.3 Monitoring your USB device

The ASUS Wireless Router provides a USB port for connecting a USB device or a USB printer to allow you to share files and printer with clients in your network.

	External USB disk status		
Internet status: Connected WAN IP: 192.168.66.8	Information Health Format		
	Model Name:		
	Hitachi HDP725025GLAT80		
	Available space: 232.749 GB		
	Total space: 232.883 GB		
Security level: WPA2-Personal			
	Media Server: GO		
	AiDisk Wizard: GO		
	Safely Remove disk: Remove		
	USB Mode USB 3.0 ¥		
Clients: 1 USB 3.0 No Device	Apply		
AlMesh Node: 0			

\* The image is for reference only.

**NOTE:** To use this feature, you need to plug a USB storage device, such as a USB hard disk or a USB flash drive, to the USB 3.0 port on the rear panel of your wireless router. Ensure that the USB storage device is formatted and partitioned properly. Refer to the Plugn-Share Disk Support List at <u>http://event.asus.com/networks/</u><u>disksupport</u>.

**IMPORTANT!** You first need to create a share account and its permission /access rights to allow other network clients to access the USB device via an FTP site/third-party FTP client utility, Servers Center, Samba, or AiCloud 2.0. For more details, refer to the section **3.13 USB Application** and **3.4 AiCloud 2.0** in this user manual.

#### To monitor your USB device:

- 1. From the navigation panel, go to **General** > **Network Map**.
- 2. On the Network Map screen, select the **USB Disk Status** icon to display your USB device's information.
- 3. On the AiDisk Wizard field, click **GO** to set up an FTP server for Internet file sharing.

- For more details, refer to the section **3.13.2 Using Servers Center** in this user manual.
- The wireless router works with most USB HDDs/Flash disks (up to 2TB size) and supports read-write access for FAT16, FAT32, EXT2, EXT3, and NTFS.

#### Safely removing the USB disk

**IMPORTANT!** Incorrect removal of the USB disk may cause data corruption.

#### To safely remove the USB disk:

- 1. From the navigation panel, go to **General** > **Network Map**.
- In the upper right corner, click > Eject USB disk. When the USB disk is ejected successfully, the USB status shows Unmounted.

Internet status: Connected WAN IP: 192.168.66.8 DDNS: <u>GO</u>	External FiectUSB disk Hitachi HDP725025GLATE0
Security level: WPA2-Personal	Available space: 232.749 GB Total space: 232.883 GB Media Server: GO
	USB Mode USB 3.0 v
Clients: 1 View List View List AiMesh Node: 0 USB 3.0 USB 3.0 USB 3.0 Hitachi HD97255 •	Αρρίν

\* The image is for reference only.

## 3.2 Adaptive QoS

#### 3.2.1 Managing QoS (Quality of Service) Bandwidth

Quality of Service (QoS) allows you to set the bandwidth priority and manage network traffic.

QoS - QoS to configuration			
Quality of	Quality of Service (QoS) ensures bandwidth for prioritized tasks and applications.		
<ul> <li>Adaptive QoS ensures inbound and outbound bandwidth on both wired and wireless connections for prioritized applications and tasks via pre-defined, drag- and-drop presets: gaming, media streaming, VolP, web surfing and file transferring.</li> <li>Traditional OS ensures inbound and outbound bandwidth on both wired and wireless connections for prioritized applications and tasks via manual user-defined parameters.</li> <li>Bandwidth Limiter lets you set limits on download and upload speeds.</li> <li>To enable QoS function, click the QoS slide switch and fill in the upload and download.</li> <li>QoS FAQ</li> </ul>			
Enable GeForce NOW QoS UPnP control	O Yes ● No		
Enable QoS	OFF		
Арріу			

#### To set up bandwidth priority:

- 1. From the navigation panel, go to **General** > **Adaptive QoS** > **QoS**.
- 2. Click **ON** to enable QoS. Fill in the upload and download bandwidth fields.

NOTE: Get the bandwidth information from your ISP.

3. Click Apply.

**NOTE:** The User Specify Rule List is for advanced settings. If you want to prioritize specific network applications and network services, select **User-defined QoS rules** or **User-defined Priority** from the drop-down list on the upper-right corner.

 On the user-defined QoS rules page, there are four default online service types – web surf, HTTPS and file transfers. Select your preferred service, fill in the Source IP or MAC,

# **Destination Port, Protocol, Transferred** and **Priority**, then click **Apply**. The information will be configured in the QoS rules

screen.

- To fill in the source IP or MAC, you can:
  - a) Enter a specific IP address, such as "192.168.122.1".
  - b)Enter IP addresses within one subnet or within the same IP pool, such as "192.168.123.\*", or "192.168.\*.\*"
  - c) Enter all IP addresses as "\*.\*.\*" or leave the field blank.
  - d) The format for the MAC address is six groups of two hexadecimal digits, separated by colons (:), in transmission order (e.g. 12:34:56:aa:bc:ef)
- For source or destination port range, you can either:
  - a) Enter a specific port, such as "95".
  - b)Enter ports within a range, such as "103:315", ">100", or "<65535".
- The **Transferred** column contains information about the upstream and downstream traffic (outgoing and incoming network traffic) for one section. In this column, you can set the network traffic limit (in KB) for a specific service to generate specific priorities for the service assigned to a specific port. For example, if two network clients, PC 1 and PC 2, are both accessing the Internet (set at port 80), but PC 1 exceeds the network traffic limit due to some downloading tasks, PC 1 will have a lower priority. If you do not want to set the traffic limit, leave it blank.
- 5. On the User-defined Priority page, you can prioritize the network applications or devices into five levels from the user-defined QoS rules' dropdown list. Based on priority level, you can use the following methods to send data packets:
  - Change the order of upstream network packets that are sent to the Internet.

• Under **Upload Bandwidth** table, set **Minimum Reserved Bandwidth** and **Maximum Bandwidth Limit** for multiple network applications with different priority levels. The percentages indicate the upload bandwidth rates that are available for specified network applications.

#### NOTES:

- Low-priority packets are disregarded to ensure the transmission of high-priority packets.
- Under Download Bandwidth table, set Maximum Bandwidth Limit for multiple network applications in corresponding order. The higher priority upstream packet will cause the higher priority downstream packet.
- If there are no packets being sent from high-priority applications, the full transmission rate of the Internet connection is available for low-priority packets.
- 6. Set the highest priority packet. To ensure a smooth online gaming experience, you can set ACK, SYN, and ICMP as the highest priority packet.

**NOTE:** Ensure to enable QoS first and set up the upload and download rate limits.

## 3.3 Administration

#### 3.3.1 Operation Mode

The Operation Mode page allows you to select the appropriate mode for your network.



#### To set up the operating mode:

- 1. From the navigation panel, go to Advanced Settings > Administration > Operation Mode.
- 2. Select any of these operation modes:
  - Wireless router mode (default): In wireless router mode, the wireless router connects to the Internet and provides Internet access to available devices on its own local network.
  - Access Point mode: In this mode, the router creates a new wireless network on an existing network.
  - **Repeater mode**: This mode turns the router into a wireless repeater to extend the range of your signal.
  - **Media Bridge**: The Media Bridge mode provides the fastest Wi-Fi connection for multiple media devices simultaneously. To set up the Media Bridge mode, you need two ZenWiFi BQ16: one configured as the Media station and the other as a router.

- **AiMesh Node**: You can set ZenWiFi BQ16 as an AiMesh node to extend an existing AiMesh routers WiFi coverage.
- 3. Click Save.

**NOTE:** The router will reboot when you change the modes.

#### 3.3.2 System

The **System** page allows you to configure your wireless router settings.

#### To set up the System settings:

- 1. From the navigation panel, go to **Advanced Settings** > **Administration** > **System**.
- 2. You can configure the following settings:
  - **Change router login password**: You can change the password and login name for the wireless router by entering a new name and password.
  - **WPS button behavior**: The physical WPS button on the wireless router can be used to activate WPS.
  - Time Zone: Select the time zone for your network.
  - **NTP Server**: The wireless router can access a NTP (Network time Protocol) server in order to synchronize the time.
  - Enable Telnet: Click Yes to enable Telnet services on the network. Click No to disable Telnet.
  - Authentication Method: You can select HTTP, HTTPS, or both protocols to secure router access.
  - Enable Web Access from WAN: Select Yes to allow devices outside the network to access the wireless router GUI settings. Select No to prevent access.
  - **Only allow specific IP**: Click **Yes** if you want to specify the IP addresses of devices that are allowed access to the wireless router GUI settings from WAN.
- 3. Click **Apply**.

#### 3.3.3 Firmware Upgrade

**NOTE:** Download the latest firmware from the ASUS website at http://www.asus.com.

#### To upgrade the firmware:

- 1. From the navigation panel, go to **Advanced Settings** > **Administration** > **Firmware Upgrade**.
- 2. In the **Firmware Version** field, click **Check** to locate the downloaded file.
- 3. Click Upload.

#### NOTES:

- When the upgrade process is complete, wait for some time for the system to reboot.
- If the upgrade process fails, the wireless router automatically enters rescue mode and the power LED indicator on the front panel starts flashing slowly. To recover or restore the system, refer to section **4.2 Firmware Restoration**.

## 3.3.4 Restore/Save/Upload Setting

#### To restore/save/upload wireless router settings:

- 1. From the navigation panel, go to Advanced Settings > Administration > Restore/Save/Upload Setting.
- 2. Select the tasks that you want to do:
  - To restore to the default factory settings, click **Restore**, and click **OK** in the confirmation message.
  - To save the current system settings, click **Save setting**, navigate to the folder where you intend to save the file and click **Save**.
  - To restore from a saved system settings file, click **Upload** to locate your file, then click **Open**.

**IMPORTANT!** If issues occur, upload the latest firmware version and configure new settings. Do not restore the router to its default settings.

## 3.4 AiCloud 2.0

AiCloud 2.0 is a cloud service application that allows you to save, sync, share, and access your files.

AiCloud 2.0	
links your home network and online st	ed to your data wherever and whenever you have an Internet connection. It orage service and lets you access your data through the AiCloud mobile vice or through a personalized web link in a web browser. Now all your data
<ul> <li>Enter AiCloud 2.0 <u>https://router.as</u></li> <li>Find FAQs <u>CO</u></li> </ul>	us.com
The wireless router is currently using a p This router may be in a multiple-NAT env	virvate WAN IP address. vironment, and accessing A/Cloud from WAN does not work.
USB Cloud Disk	Enables USB-attached storage devices to be accessed, streamed or shared through an Internet-connected PC or device.
Smart Access	Enables Network Place (Samba) networked PCs and devices to be accessed remotely. Smart Access can also wake up a sleeping PC.
KBC &	Enables synchronization of USB-attached storage with cloud services like <u>ASUS Webstorage</u> and other <b>GO</b> AlCloud 2.0-enabled networks.

#### To use AiCloud 2.0:

- 1. From Google Play Store or Apple Store, download and install the ASUS AiCloud 2.0 app to your smart device.
- 2. Connect your smart device to your network. Follow the instructions to complete the AiCloud 2.0 setup process.

#### 3.4.1 Cloud Disk

#### To create a cloud disk:

- 1. Insert a USB storage device into the wireless router.
- 2. Turn on Cloud Disk.



- 3. Go to <u>http://www.asusrouter.com</u> and enter the router login account and password. For better user experience, we recommend that you use **Google Chrome** or **Firefox**.
- 4. You can now start accessing Cloud Disk files on devices connected to the network.

**NOTE:** When accessing the devices that are connected to the network, you need to enter the device's user name and password manually, which will not be saved by AiCloud 2.0 for security reason.

#### 3.4.2 Smart Access

The Smart Access function allows you to easily access your home network via your router's domain name.



- You can create a domain name for your router with ASUS DDNS. For more details, refer to section **3.14.6 DDNS**.
- By default, AiCloud 2.0 provides a secure HTTPS connection. Key in <u>https://[yourASUSDDNSname].asuscomm.com</u> for a very secure Cloud Disk and Smart Access usage.

## 3.4.3 AiCloud Sync

USB¶:_(	AiCloud Sync	Enables AlClou <u>FAQ</u>	d Sync functionality. For s	tep-by-step instructions,	go to
Cloud List Provider	Username	Rule	Folder Name	Connection Status	Delete
No data in table. Add new account					

#### To use AiCloud Sync:

- 1. Launch AiCloud 2.0, click AiCloud Sync.
- 2. Select **ON** to enable AiCloud Sync.
- 3. Click Add new account.
- 4. Enter your ASUS WebStorage account password and select the directory that you want to sync with WebStorage.
- 5. Click Apply.

## 3.5 AiProtection

AiProtection provides real-time monitoring that detects malware, spyware, and unwanted access. It also filters unwanted websites and apps and allows you to schedule a time that a connected device is able to access the Internet.

#### 3.5.1 Network Protection

Network Protection prevents network exploits and secures your network from unwanted access.

AiPro	AiProtection		
Network Protection with Trend Micro protects against network exploits to secure your network from unwanted access. <u>AiProtection FAO</u>			
Enab	led AiProtection OFF		
•	Router Security Assessment Scan your router to find vulnerabilities and offer available options to enhance your devices protection.	<b>1</b> Danger	
2	Malicious Sites Blocking Restrict access to known malicious websites to protect your network from malware, phishing, spam, adware, hacking, and ransomware attacks.	0 Protection	
2	Two-Way IPS The Two-Way Infrusion Prevention System protects any device connected to the network from spam or DDoS attacks. It also blocks maticious incoming packets to protect your router from network vulnerability attacks, such as Shellshocked, Heartbleed, Bilcoin mining, and ransomware. Additionally, Two-Way IPS detects suspicious odigoing packets from infected devices and avoids botnet attacks.	0 Protection	
3	Infected Device Prevention and Blocking This feature prevents infected devices from being enslaved by bothets or zombie attacks which might steal your personal information or attack other devices.	0 Protection	
		Alert Preference	

#### **Configuring Network Protection**

#### **To configure Network Protection:**

- 1. From the navigation panel, go to **General** > **AiProtection**.
- 2. From the **AiProtection** main page, click on **Network Protection**.
- 3. From the Network Protection tab, click Scan.

When done scanning, the utility displays the results on the **Router Security Assessment** page.

	detect   Router Security Assessment or i	
- 1	Default router login username and password changed -	No
	Wireless password strength check -	Very Weak
	Wireless encryption enabled -	Strong
	WPS Disabled -	No
	UPnP service disabled -	No
	Web access from WAN disabled -	Yes
	PING from WAN disabled -	Yes
blei	DMZ disabled -	Yes
	Port trigger disabled -	Yes
	Port forwarding disabled -	Yes
	Anonymous login to FTP share disabled -	Yes
	Disable guest login for Network Place Share -	Yes Da
	Malicious Website Blocking enabled -	No
	Vulnerability Protection enabled -	No
	Infected Device Prevention and Blocking -	No
	Micro's database for always-up-to-date protection. Close	

IMPORTANT! Items marked as Yes on the Router Security Assessment page is considered to be at a safe status. Items marked as No, Weak, or Very Weak is highly recommended to be configured accordingly.

- (Optional) From the Router Security Assessment page, manually configure the items marked as No, Weak, or Very Weak. To do this:
  - a. Click an item.

**NOTE:** When you click an item, the utility forwards you to the item's setting page.

b. From the item's security settings page, configure and make the necessary changes and click **Apply** when done.

- c. Go back to the **Router Security Assessment** page and click **Close** to exit the page.
- 5. To automatically configure the security settings, click **Secure Your Router.**
- 6. When a message prompt appears, click **OK**.

### **Malicious Sites Blocking**

This feature restricts access to known malicious websites in the cloud database for an always-up-to-date protection.

**NOTE:** This function is automatically enabled if you run the **Router Weakness Scan**.

### To enable Malicious Sites Blocking:

- 1. From the navigation panel, go to **General** > **AiProtection**.
- 2. From the **AiProtection** main page, click on **Network Protection**.
- 3. From the Malicious Sites Blocking pane, click ON.

## **Two-Way IPS**

Two-Way IPS (Intrusion Prevention System) protects your router from network attacks by both blocking malicious incoming packets and detecting suspicious outgoing packets.

**NOTE:** This function is automatically enabled if you run the **Router Weakness Scan**.

### To enable Two-Way IPS:

- 1. From the navigation panel, go to **General** > **AiProtection**.
- 2. From the **AiProtection** main page, click on **Network Protection**.
- 3. From the Two-Way IPS pane, click ON.

## **Infected Device Prevention and Blocking**

This feature prevents infected devices from communicating personal information or infected status to external parties.

**NOTE:** This function is automatically enabled if you run the **Router Weakness Scan**.

#### To enable Infected Device Prevention and Blocking:

- 1. From the navigation panel, go to **General** > **AiProtection**.
- 2. From the **AiProtection** main page, click on **Network Protection**.
- 3. From the **Infected Device Prevention and Blocking** pane, click **ON**.

### **To configure Alert Preference:**

- 1. From the **Infected Device Prevention and Blocking** pane, click **Alert Preference**.
- 2. Select or key in the e-mail provider, e-mail account, and password then click **Apply**.

# 3.5.2 Setting up Parental Controls

Parental Control allows you to control the Internet access time or set the time limit for a client's network usage.

To go to the Parental Controls main page:

From the navigation panel, go to **General** > **Parental Controls**.

Parental Controls -	Web & Apps Filters
	Web & Apps Filters allows you to block access to unwanted websites and apps. To use web & apps Filters:
E	<ol> <li>In the [Clients Name] column, select the client whose network usage you want to control. The client name can be modified in network map client list.</li> <li>Check the unwanted content categories</li> <li>Click the plus (+) icon to add rule then click apply.</li> <li>If you want to disable the rule temporarily, uncheck the check box in front of rule. <u>Parental Controls FAQ</u></li> </ol>
Web & Apps Filters	OFF

## Web & Apps Filters

Web & Apps Filters is a feature of **Parental Controls** that allows you to block access to unwanted web sites or applications.

### To configure Web & Apps Filters:

- 1. From the navigation panel, go to **General** > **Parental Controls**.
- 2. From the Web & Apps Filters pane, click ON.
- 3. When the End Users License Agreement (EULA) message prompt appears, click **I agree** to continue.
- 4. From the **Client List** column, select or key in the client's name from the drop down list box.
- 5. From the **Content Category** column, select the filters from the four main categories: **Adult**, **Instant Message and Communication**, **P2P and File Transfer**, and **Streaming and Entertainment**.
- 6. Click 🙆 to add the client's profile.
- 7. Click **Apply** to save the settings.

Parental Controls - Web & Apps Filters						
Web & Apps Filters allows you to block access to unwanted websites and apps. To use web & apps Filters:         In the [Cients Name] column, select the cient whose network usage you want to control. The cient name can be modified in network map client list.         Check the unwanted content categories         Click the plus (+) icon to add rule then click apply.         If you want to disable the rule temporarily, uncheck the check box in front of rule.         Parental Controls FAQ						
_	& Apps Filters ON	)				
Clie	Client List (Max Limit : 64) Client Name (MAC Address) Content Category Add / Delete					
	Client Name (MAC Address)     Content Category     Add / Delete       Client Name (MAC Address)     Addit     Block addit/matume content to prevent children from visiting sites that contain material of a sexual, violent, and liegel nature.     Instant Message and Communication Block instant communication software and messaging apps to prevent children from becoming					
	No	data in table.				
Αρρίγ						

## **Time Scheduling**

Time Scheduling allows you to set the time limit for a client's network usage.

**NOTE:** Ensure that your system time is synchronized with the NTP server.



## To configure Time Scheduling:

- 1. From the navigation panel, go to **General** > **Parental Controls** > **Time Scheduling**.
- 2. From the Enable Time Scheduling pane, click ON.
- 3. From the **Clients Name** column, select or key in the client's name from the drop down list box.

**NOTE:** You may also key in the client's MAC address in the **Client MAC Address** column. Ensure that the client name does not contain special characters or spaces as these may cause the router to function abnormally.

- 4. Click location to add the client's profile.
- 5. Click **Apply** to save the settings.

# 3.6 Firewall

The wireless router can serve as a hardware firewall for your network.

NOTE: The Firewall feature is enabled by default.

# 3.6.1 General

General								
Enable the firewall to protect your local area	network against attacks from hackers.	The firewall filters t	he incoming a	and outgoing				
packets based on the filter rules.								
DoS Protection FAQ								
Enable Firewall O Yes  No								
Enable DoS protection	O Yes ● No							
Logged packets type	None 🗸							
Respond ICMP Echo (ping) Request from WAN	• Yes • No							
Basic Config								
Enable IPv4 inbound firewall rules	• Yes • No							
Inbound Firewall Rules (Max Limit : 1	28)	_						
Source IP	Port Range	Protoco	a .	Add / Delete				
		TCP 🗸		Ð				
	No data in table.							
Pv6 Firewall								
All outbound traffic coming from IPv6 hosts	on your IAN is allowed, as well as relat	lod inhound traffic /	how other in he	und traffic				
must be specifically allowed here.	on your CAN is allowed, as well as relat	lea moound trainc. A	ary outer into					
You can leave the remote IP blank to allow t	raffic from any remote host. A subnet o	an also be specified						
2001::1111:2222:3333/64 for example)	anic non any renote nost. A subnet of	an also be specified						
Basic Config		_	_					
Enable IPv6 Firewall	O Yes O No							
Famous Server List	Please select 🗸							
Inbound Firewall Rules (Max Limit : 1)	28)							
				Add /				
Service Name Remote IP/CIDR	Local IP	Port Range	Protocol	Delete				
₩ ₩ ₩								
No data în table.								
Apply								

### To set up basic Firewall settings:

- 1. From the navigation panel, go to **Advanced Settings** > **Firewall** > **General**.
- 2. On the Enable Firewall field, select Yes.

- 3. On the **Enable DoS** protection, select **Yes** to protect your network from DoS (Denial of Service) attacks though this may affect your router's performance.
- 4. You can also monitor packets exchanged between the LAN and WAN connection. On the Logged packets type, select **Dropped**, **Accepted**, or **Both**.
- 5. Click Apply.

# 3.6.2 URL Filter

You can specify keywords or web addresses to prevent access to specific URLs.

**NOTE:** The URL Filter is based on a DNS query. If a network client has already accessed a website such as http://www.abcxxx.com, then the website will not be blocked (a DNS cache in the system stores previously visited websites). To resolve this issue, clear the DNS cache before setting up the URL Filter.

Firewall - URL Filter						
Key in the keywords for the sites that you want to block. For example, enter "XXX" in the list The URL filter will block the http://www.abcXXX.com, http://www.XXXbbb com and so on.						
Basic Config						
Enable URL Filter	Enabled ODisabled					
Filter table type	Filter table type Deny List v					
URL Filter List: (Max Limit : 64)						
	URL Filter List:	Add / Delete				
●						
No data in table.						
Apply						

## To set up a URL filter:

- From the navigation panel, go to Advanced Settings > Firewall > URL Filter.
- 2. On the Enable URL Filter field, select **Enabled**.
- 3. Enter a URL and click the 🕑 button.
- 4. Click Apply.

# 3.6.3 Keyword filter

Keyword filter blocks access to webpages containing specified keywords.

Keyword Filer allows you to block the clients' access to webpages containing the specified keywords. Limitations of the filtering function : 1. Compression webpages that use HTTP compression technology cannot be filtered <u>see here for more details.</u> 2. Https webpages cannot be filtered.					
Enable Keyword Filter    Enabled   Disabled					
Add / Delete					
⊕					
No data in table.					
Apply					

### To set up a keyword filter:

- From the navigation panel, go to Advanced Settings > Firewall > Keyword Filter.
- 2. On the Enable Keyword Filter field, select **Enabled**.
- 3. Enter a word or phrase and click the **Add** button.
- 4. Click Apply.

#### NOTES:

- The Keyword Filter is based on a DNS query. If a network client has already accessed a website such as http://www.abcxxx.com, then the website will not be blocked (a DNS cache in the system stores previously visited websites). To resolve this issue, clear the DNS cache before setting up the Keyword Filter.
- Web pages compressed using HTTP compression cannot be filtered. HTTPS pages also cannot be blocked using a keyword filter.

# 3.6.4 Network Services Filter

The Network Services Filter blocks LAN to WAN packet exchanges and restricts network clients from accessing specific web services such as Telnet or FTP.

Firewall - Network S	ervices Filter					
The Network Services filter blocks the LAN to WAN packet exchanges and restricts devices from using specific network services. For example, if you do not want the device to use the Internet service, key in 60 in the destination port. The traffic that uses port 80 will be blocked (but https can not be blocked). Lawe the source of Piedblank to apply this nub to all LAN devices.						
Deny List Duration : During the scheduled duration, clients in the Deny List cannot use the specified network services. After the specified duration, all the clients in LAN can access the specified network services. Allow List Duration : During the scheduled duration, clients in the Allow List can ONLY use the specified network						
NOTE : If you set the subr Internet service.	net for the Allow Lis	t, IP addresses outside the subnet will not t	be able to access the li	nternet or any		
Network Services Filte	er					
Enable Network Services F	ilter	🔍 Yes 🔍 No				
Filter table type		Deny List 🗸				
Well-Known Applications		User Defined 🗸				
Date to Enable LAN to WAN	N Filter	🗹 Mon 🗹 Tue 🗹 Wed 🗹 Thu 🗹 Fri				
Time of Day to Enable LAN	to WAN Filter					
Date to Enable LAN to WAN	N Filter	🗹 Sat 🗹 Sun				
Time of Day to Enable LAN	to WAN Filter					
Filtered ICMP packet types						
Network Services Filt	er Table (Max Li	nit : 32)				
Source IP	Port Range	Destination IP Port Range	Protocol	Add / Delete		
				Ð		
		No data in table.				
Αρρίγ						

### To set up a Network Service filter:

- 1. From the navigation panel, go to **Advanced Settings** > **Firewall** > **Network Service Filter**.
- 2. On the Enable Network Services Filter field, select Yes.
- 3. Select the Filter table type. **Deny** blocks the specified network services. **Allow** limits access to only the specified network services.
- 4. Specify the day and time when the filters will be active.
- 5. To specify a Network Service to filter, enter the Source IP, Destination IP, Port Range, and Protocol. Click the 🕑 button.
- 6. Click **Apply**.

# 3.7 Game



# 3.7.1 Gear Accelerator

Gear Accelerator allows you to prioritize game devices wirelessly via online control panel for the best gaming experience.

### To configure Gear Accelerator:

- 1. From the navigation panel, go to **General > Game**.
- 2. From the Gear Accelerator, click ON.
- 3. After applying setting, click Add to choose the client name.
- 4. Click 🕑 to add the client's profile.
- 5. Click Apply to save the settings

**NOTE:** If you want delete the client profile, click **O**.

# 3.7.2 Mobile Game Mode

Download the ASUS router app on your mobile phone, enable the Mobile Game Mode with one click to prioritize your mobile phone for a better online gaming experience.

### To configure Mobile Game Mode:

- 1. Download the ASUS router app, follow the steps to complete the network settings.
- 2. From the main page, click
- 3. Click **GO** to configure Mobile Game Mode on your mobile phone.





# 3.7.3 Open NAT

Open NAT offers a hassle-free way to create port forwarding rules for online games and optimizes the routing packets from your game console to the modem with an optimized gaming experience.



## To configure Open NAT:

- 1. From the navigation panel, go to **General > Game**.
- 2. From the **Open NAT** tab, click **GO**.
- 3. Enable Port Forwarding.
- 4. From the Game Profile field, click Add.
- 5. Select your game and complete basic settings.
- 6. Click **OK**.

# 3.8 Guest Network

The Guest Network provides temporary visitors with Internet connectivity via access to separate SSIDs or networks without providing access to your private network.

**NOTE:** ZenWiFi BQ16 supports up to six SSIDs (three 2.4GHz and three 5GHz SSIDs).

#### To create a guest network:

- 1. From the navigation panel, go to **General** > **Guest Network**.
- 2. On the Guest Network screen, select 2.4GHz or 5GHz frequency band for the guest network that you want to create.
- 3. Click Enable.

Guest Network			
	The Guest Network provides Interry your local network.	net connection for guests but	restricts access to
Network Name (SS	iD) .		
Authentication Method			
Network Key	Enable	Enable	Enable
Time Remaining			Default setting by Alexa/IFTTT
Access Intranet			
Network Name (SS			
Authentication			
Method			
Network Key	Enable	Enable	Enable
Time Remaining			Default setting by Alexa/IFTTT
Access Intranet			

4. To configure additional options, click **Modify**.

Guest Net	Guest Network					
2.4GHz		he Guest Network provides Inten Jur local network.	net connection for guests but	restricts access to		
Network	Name (SSID)	ASUS_2G_Guest				
Authenti Method	cation	Open System				
Network	Key	None	Enable	Enable		
Time Re		Unlimited access		Default setting by Alexa/IFTTT		
Access I	ntranet	off				
		Remove				
Network	Name (SSID)	ASUS 5G Guest				
Authenti Method	cation	<u>Open System</u>				
Network		None	Enable	Enable		
Time Re	maining	Unlimited access		Default setting by Alexa/IFTTT		
Access I	ntranet	off				
		Remove				

- 5. Click Yes on the Enable Guest Network screen.
- 6. Assign a wireless name for your temporary network on the **Network Name (SSID)** field.
- 7. Select an Authentication Method.
- 8. Select an **Encryption** method.
- 9. Specify the Access time or choose Limitless.
- 10.Select Disable or Enable on the Access Intranet item.
- 11.When done, click **Apply**.

# 3.9 IPv6

This wireless router supports IPv6 addressing, a system that supports more IP addresses. This standard is not yet widely available. Contact your ISP if your Internet service supports IPv6.

IPv6	
Configure the IPv6 Internet setting. <u>IPv6 FAQ</u> Basic Config	
Connection type	Disable 🔻
	Apply

## To set up IPv6:

- 1. From the navigation panel, go to **Advanced Settings** > **IPv6**.
- 2. Select your **Connection type**. The configuration options vary depending on your selected connection type.
- 3. Enter your IPv6 LAN and DNS settings.
- 4. Click Apply.

**NOTE:** Please refer to your ISP regarding specific IPv6 information for your Internet service.

# 3.10 LAN

# 3.10.1 LAN IP

The LAN IP screen allows you to modify the LAN IP settings of your wireless router.

**NOTE:** Any changes to the LAN IP address will be reflected on your DHCP settings.

LAN - LAN IP				
Configure the LAN setting of ASUS Router.				
Host Name	ASUS Router			
ASUS Router's Domain Name				
IP Address	192.168.50.1			
Subnet Mask	255.255.255.0			
Apply				

## To modify the LAN IP settings:

- 1. From the navigation panel, go to **Advanced Settings** > **LAN** > **LAN IP**.
- 2. Modify the IP address and Subnet Mask.
- 3. When done, click **Apply**.

# 3.10.2 DHCP Server

Your wireless router uses DHCP to assign IP addresses automatically on your network. You can specify the IP address range and lease time for the clients on your network.

LAN - DHCP Server					
DHCP (Dynamic Host Configuration Protocol) is a protocol for the automatic configuration used on IP networks. The DHCP server can assign each client an IP address and informs the client of the of DNS server IP and default gateway IP. ASUS Router supports up to 253 IP addresses for your local network. <u>Manually Assigned IP around the DHCP list FAQ</u>					
Basic Config					
Enable the DHCP Server	😶 Yes 🔍 No				
ASUS Router's Domain Name					
IP Pool Starting Address	192.168.50.2				
IP Pool Ending Address	192.168.50.25				
Lease time	86400				
Default Gateway					
DNS and WINS Server Setting					
DNS Server 1					
DNS Server 2					
Advertise router's IP in addition to user- specified DNS	OYes ⊙No				
WINS Server					
Manual Assignment		_	_		
Enable Manual Assignment	• Yes • No				
Manually Assigned IP around the DHC	P list (Max Limit :	64)			
Client Name (MAC Address)	IP Address	DNS Server (Optional)	Host Name (Optional)	Add / Delete	
ex: C8:77:54:12:69:C8				Ð	
	No data '	in table.			
Apply					

## To configure the DHCP server:

- 1. From the navigation panel, go to **Advanced Settings** > **LAN** > **DHCP Server**.
- 2. In the Enable the DHCP Server field, tick Yes.
- 3. In the **Domain Name** text box, enter a domain name for the wireless router.
- 4. In the **IP Pool Starting Address** field, key in the starting IP address.

- 5. In the **IP Pool Ending Address** field, key in the ending IP address.
- 6. In the **Lease Time** field, specify in seconds when an assigned IP address will expire. Once it reaches this time limit, the DHCP server will then assign a new IP address.

#### NOTES:

- We recommend that you use an IP address format of 192.168.50. xxx (where xxx can be any number between 2 and 254) when specifying an IP address range.
- An IP Pool Starting Address should not be greater than the IP Pool Ending Address.
- 7. In the **DNS and WINS Server Settings** section, key in your DNS Server and WINS Server IP address if needed.
- 8. Your wireless router can also manually assign IP addresses to devices on the network. On the **Enable Manual Assignment** field, choose **Yes** to assign an IP address to specific MAC addresses on the network. Up to 32 MAC Addresses can be added to the DHCP list for manual assignment.

# 3.10.3 Route

If your network makes use of more than one wireless router, you can configure a routing table to share the same Internet service.

**NOTE:** We recommend that you do not change the default route settings unless you have advanced knowledge of routing tables.

LAN - Route							
This function allows you to add routing rules into. It is useful if you connect several routers behind to share the same connection to the Internet.							
Basic Config							
Enable static routes		• Yes • No					
Static Route List (Ma	x Limit : 32)		_	_			
Network/Host IP	Netmask	Gateway	Metric	Interface	Add / Delete		
					Ð		
No data in table.							
Apply							

### To configure the LAN Routing table:

- 1. From the navigation panel, go to **Advanced Settings** > **LAN** > **Route**.
- 2. On the Enable static routes field, choose Yes.
- 3. On the **Static Route List**, enter the network information of other access points or nodes. Click the **Add** or **Delete** button to add or remove a device on the list.
- 4. Click **Apply**.

## 3.10.4 IPTV

The wireless router supports connection to IPTV services through an ISP or a LAN. The IPTV tab provides the configuration settings needed to set up IPTV, VoIP, multicasting, and UDP for your service. Contact your ISP for specific information regarding your service.

LAN - IPTV		
To watch IPTV, the WAN port must be connected to the Internet. Please go to <u>WAN - Dual WAN</u> to confirm that WAN port is assigned to primary WAN.		
LAN Port		
Select ISP Profile	None	
Choose IPTV STB Port	None 🔻	
Special Applications		
Use DHCP routes	Microsoft •	
Enable multicast routing (IGMP Proxy)	Disable 🔻	
UDP Proxy (Udpxy)	0	
Арріу		

# 3.11 System Log

System Log contains your recorded network activities.

**NOTE:** System log resets when the router is rebooted or powered off.

### To view your system log:

- 1. From the navigation panel, go to **Advanced Settings** > **System Log**.
- 2. You can view your network activities in any of these tabs:
  - General Log
  - Wireless Log
  - DHCP Leases
  - IРvб
  - Routing Table
  - Port Forwarding
  - Connections

# 3.12 Traffic Analyzer

The traffic monitor feature allows you to access the bandwidth usage and speed of your Internet, wired, or wireless networks. It allows you to monitor network traffic in real-time or on a daily basis. It also offers an option to display the network traffic within the last 24 hours.

raffic Monito	or								
affic Monitor allow	rs you to monitor t	he incoming or ou	utgoing packe	ts of the follow	ing:				
	Internet		Wired			Wireless			
Reception									
Transmission									
cale KB 🗸									
OTE: Packets from raffic Monitor FA		evenly transmitter	d to the wired	and wireless d	evices.				
Internet Conn	ection (WAN)	Wired W	/ireless						
9.47 MB/s			WAN				Thu 02:44 p	m / 0.03 №	18/5
6.63 MB/s									
4.74 MB/s									
2.37 MB/s									
Curren	ıt	Average	e	м	aximum		Tot	al	
	3/s	0.16 MB	Is	9.47 MB/s 98.32 MB		мв			
0.07 ME									

**NOTE:** Packets from the Internet are evenly transmitted to the wired and wireless devices.

# 3.13 USB Application

The USB Applications function provides AiDisk, Servers Center, Network Printer Server and Download Master submenus.

**IMPORTANT!** To use the server functions, you need to insert a USB storage device, such as a USB hard disk or a USB flash drive, in the USB 3.0 port on the rear panel of your wireless router. Ensure that the USB storage device is formatted and partitioned properly. Refer to the ASUS website at <u>http://event.asus.com/2009/networks/</u><u>disksupport/</u> for the file system support table.



## 3.13.1 Using AiDisk

AiDisk allows you to share files stored on a connected USB device through the Internet. AiDisk also assists you with setting up ASUS DDNS and an FTP server.

#### To use AiDisk:

- 1. From the navigation panel, go to **General** > **USB application**, then click the **AiDisk** icon.
- 2. From the Welcome to AiDisk wizard screen, click Go.



3. Select the access rights that you want to assign to the clients accessing your shared data.

		2 3 red.: Decide how to share your folders.			
O admir ● limite					
	Account	Password	Read	Write	
	admin		M		
		Previous Next			

4. Create your domain name via the ASUS DDNS services, read the Terms of Service and then select I will use the service and accept the Terms of service and key in your domain name. When done, click Next.

$1 \rightarrow 2 \rightarrow 3$
Create your domain name via the ASUS DDNS services.
O I will use the service
Key in the name .asuscomm.com
Disable DDNS.
Previous Next

You can also select **Skip ASUS DDNS settings** then click **Next** to skip the DDNS setting.

- 5. Click **Finish** to complete the setting.
- To access the FTP site that you created, launch a web browser or a third-party FTP client utility and key in the ftp link (ftp://<domain name>.asuscomm.com) you have previously created.

## 3.13.2 Using Servers Center

Servers Center allows you to share the media files from the USB disk via a Media Server directory, Samba share service, or FTP share service. You can also configure other settings for the USB disk in the Servers Center.

#### **Using Media Server**

Your wireless router allows DLNA-supported devices to access multimedia files from the USB disk connected to your wireless router.

**NOTE:** Before using the DLNA Media Server function, connect your device to ZenWiFi BQ16's network.



To launch the Media Server setting page, go to **General** > **USB application** > **Servers Center**> **Media Servers**. Refer to the following for the descriptions of the fields:

- Enable iTunes Server?: Select ON/OFF to enable/disable the iTunes Server.
- Enable UPnP Media Server?: Select ON/OFF to enable/ disable the UPnP Media Server.
- Media Server Status: Displays the status of the media server.
- Media Server Path Setting: Select All Disks Shared or Manual Media Server Path.

## Using Network Place (Samba) Share service

Network Place (Samba) Share allows you to set up the accounts and permissions for the Samba service.

ssword is necess			
		a a	
R/W		No	
ive			
	R/W	R/W R	R/W R No

### To use Samba share:

 From the navigation panel, go to General > USB application > Servers Center > Network Place (Samba) Share / Cloud Disk.

NOTE: Network Place (Samba) Share is enabled by default.

2. Follow the steps below to add, delete, or modify an account.

#### To create a new account:

- a) Click 🕑 to add new account.
- b) In the **Account** and **Password** fields, key in the name and password of your network client. Retype the password to confirm. Click **Add** to add the account to the list.

Add new account	×
New account has no read/write access rig	hts. D
nd permission o Account: 12 (camba) service	
Password:	
Retype password:	
Add	Samba

## To delete an existing account:

- a) Select the account that you want to delete.
- b)Click \varTheta.
- c) When prompted, click **Delete** to confirm the account deletion.

## To add a folder:

- a) Click 🖳
- b) Enter the folder name, and click **Add**. The folder that you created will be added to the folder list.



- 3. From the list of folders, select the type of access permission that you want to assign for specific folders:
  - **R/W:** Select this option to assign read/write access.
  - R: Select this option to assign read-only access.
  - No: Select this option if you do not want to share a specific file folder.
- 4. Click **Apply** to apply the changes.

## Using the FTP Share service

FTP share enables an FTP server to share files from USB disk to other devices via your local area network or via the Internet.

#### **IMPORTANT!**

- Ensure that you safely remove the USB disk. Incorrect removal of the USB disk may cause data corruption.
- To safely remove the USB disk, refer to the section Safely removing the USB disk under 3.1.3 Monitoring your USB device.

USB Application - FTP S	Share
Set the account and permission	n of FTP service.
Enable FTP	OFF
Enable WAN access	OFF
Allow anonymous login	OFF Username and password is necessary to log in FTP service.
Enable TLS support	O Yes ● No
Maximum number of concurrent c	connections 5
Character set on FTP Server	
	Арріу
$\odot \bigcirc $	r 🗈 🖻
	A8878A175D4A6FD54D2E6 BD6195DB5EF7.asuscomm. R/W W R No
	com
	Bave

#### To use FTP Share service:

**NOTE:** Ensure that you have set up your FTP server through AiDisk. For more details, refer to the section **3.13.1 Using AiDisk**.

1. From the navigation panel, click **General** > **USB application** > **Servers Center** > **FTP Share**.

- 2. From the list of folders, select the type of access rights that you want to assign for specific folders:
  - R/W: Select to assign read/write access for a specific folder.
  - W: Select to assign write only access for a specific folder.
  - R: Select to assign read only access for a specific folder.
  - No: Select this option if you do not want to share a specific folder.
- 3. Click **Apply** to confirm the changes.
- To access the FTP server, key in the ftp link ftp://<hostname>.asuscomm.com and your user name and password on a web browser or a third-party FTP utility.

# 3.13.3 3G/4G

3G/4G USB modems can be connected to ZenWiFi BQ16 to allow Internet access.

**NOTE:** For a list of verified USB modems, please visit: <u>http://event.asus.com/2009/networks/3gsupport/</u>.

USB Modem / USB Tethering		
Switch to USB mode to use a 3G/4G USB wireless dongle or Android phone as a USB modem.		
Basic Config		
Enable USB Mode		
Select USB Device	Auto 🗸 🖓	
APN Configuration		
Telecommunications Standards	wCDMA (UMTS) / LTE $\sim$	
APN Service(optional)	internet	
Dial Number	*99#	
Username		
Password		
Authentication		
PIN code		
USB Adapter		
USB MTU		
Special Requirement from ISP		
Extend the TTL value	● Yes O No	
Spoof LAN TTL value	● Yes ● No	

#### To set up 3G/4G internet access:

- 1. From the navigation panel, click **General** > **USB application** > **3G/4G**.
- 2. In the Enable USB Modem field, select Yes.
- 3. Set up the following:
  - Location: Select your 3G/4G service provider's location from the dropdown list.
  - **ISP**: Select your Internet Service Provider (ISP) from the dropdown list.
  - APN (Access Point Name) service (optional): Contact your 3G/4G service provider for detailed information.

• **Dial Number and PIN code**: The 3G/4G provider's access number and PIN code for connection.

NOTE: PIN code may vary from different providers.

- Username / Password: The username and password will be provided by the 3G/4G network carrier.
- **USB Adapter**: Choose your USB 3G / 4G adapter from the dropdown list. If you are not sure of your USB adapter's model or the model is not listed in the options, select **Auto**.
- 4. Click **Apply**.

**NOTE:** The router will reboot for the settings to take effect.

# 3.14 WAN

## 3.14.1 Internet Connection

The Internet Connection screen allows you to configure the settings of various WAN connection types.

WAN - Internet Connection		
ASUS Router supports several connection types to WAN (wide area network). These types are selected from the dropdown		
menu beside WAN Connection Type. The setting fields differ depending on the connection type you selected.		
Configure the Ethernet WAN settings of ASU Basic Config	S Kouter.	
WAN Connection Type	Automatic IP ~	
Enable WAN	O Yes ● No	
Enable NAT	O Yes ● No	
Enable UPnP UPnP FAQ	© Yes ● No	
	• Yes • No	
Enable WAN Aggregation	WNA Aggingalian combines two network connections to increase your WAN agend up to 2Gbps: Connect your router's WAN port and LAN 4 port to your modern's LAN ports (ensure you use two cubles with the same specification) <u>WAN Agreegation FAQ</u>	
WAN DNS Setting		
DNS Server	Default status : Cet the DNS IP from your ISP automatically Assign a DNS service to improve security, block advertisement and gain factor performance. Assign	
Forward local domain queries to upstream DNS	• Yes • No	
Enable DNS Rebind protection	• Yes • No	
Enable DNSSEC support	• Yes O No	
Prevent client auto DoH		
DNS Privacy Protocol		
DHCP Option		
Class-identifier (Option 60):		
Client-identifier (Option 61):		
Class-identifier (Option 60):		
Client-identifier (Option 61):		
Account Settings		
Authentication	None v	
PPP Echo Interval		
PPP Echo Max Failures		
Special Requirement from ISP		
Host Name		
MAC Address	MAC Clone	
DHCP query frequency	Aggressive Mode v	
Extend the TTL value	• Yes • No	
Spoof LAN TTL value	• Yes • No	
	Apply	

### To configure the WAN connection settings:

- 1. From the navigation panel, go to **Advanced Settings** > **WAN** > **Internet Connection**.
- 2. Configure the following settings below. When done, click **Apply**.
- WAN Connection Type: Choose your Internet Service Provider type. The choices are Automatic IP, PPPoE, PPTP, L2TP or fixed IP. Consult your ISP if the router is unable to obtain a valid IP address or if you are unsure the WAN connection type.
- Enable WAN: Select Yes to allow the router Internet access. Select No to disable Internet access.
- Enable NAT: NAT (Network Address Translation) is a system where one public IP (WAN IP) is used to provide Internet access to network clients with a private IP address in a LAN. The private IP address of each network client is saved in a NAT table and is used to route incoming data packets.
- Enable UPnP: UPnP (Universal Plug and Play) allows several devices (such as routers, televisions, stereo systems, game consoles, and cellular phone), to be controlled via an IP-based network with or without a central control through a gateway. UPnP connects PCs of all form factors, providing a seamless network for remote configuration and data transfer. Using UPnP, a new network device is discovered automatically. Once connected to the network, devices can be remotely configured to support P2P applications, interactive gaming, video conferencing, and web or proxy servers. Unlike Port forwarding, which involves manually configuring port settings, UPnP automatically configures the router to accept incoming connections and direct requests to a specific PC on the local network.
- Enable WAN Aggregation: WAN Aggregation combines two network connections to increase your WAN speed up to

2 Gbps. Connect your router's WAN port and LAN 4 port to your modem's LAN ports.

- **Connect to DNS Server**: Allows this router to get the DNS IP address from the ISP automatically. A DNS is a host on the Internet that translates Internet names to numeric IP addresses.
- **Authentication**: This item may be specified by some ISPs. Check with your ISP and fill them in if required.
- **Host Name**: This field allows you to provide a host name for your router. It is usually a special requirement from your ISP. If your ISP assigned a host name to your computer, enter the host name here.
- MAC Address: MAC (Media Access Control) address is a unique identifier for your networking device. Some ISPs monitor the MAC address of networking devices that connect to their service and reject any unrecognized device that attempt to connect. To avoid connection issues due to an unregistered MAC address, you can:
  - Contact your ISP and update the MAC address associated with your ISP service.
  - Clone or change the MAC address of the ASUS wireless router to match the MAC address of the previous networking device recognized by the ISP.

# 3.14.2 Dual WAN

The Dual WAN allows you to select two ISP connections to your router, a primary WAN and a secondary WAN.

#### To configure Dual WAN:

- 1. From the navigation panel, go to **Advanced Settings > WAN**.
- 2. Go to **Dual WAN** field, turn **ON**.
- 3. Choose your **Primary WAN** and **Secondary WAN**. There are WAN, USB, Ethernet LAN and 2.5G WAN for your options.
- 4. Choose Fail Over or Load Balance.
- 5. Click Apply.

**NOTE:** Detailed explanations are available on the ASUS Support Site FAQ <u>https://www.asus.com/support/FAQ/1011719</u>

WAN - Dual WAN	
	Select Failover mode to use a secondary WAN for backup network access. Select maximize throughput, minimize response time, and prevent data overload for both
To enable WAN Aggregation go to the WAN	Internet Connection page.
Basic Config	
Enable Dual WAN	OFF
Primary WAN	1g wan 🗸
Auto USB Backup WAN	O Yes ● No
Auto Network Detection	
Detailed explanations are available on the ASI	US Support Site FAQ, which may help you use this function effectively.
Detect Interval	Every 3 seconds
Internet Connection Diagnosis	When the current WAN fails 2 continuous times, it is deemed a disconnection.
Network Monitoring	DNS Query Ping
Арріу	

# 3.14.3 Port Trigger

Port range triggering opens a predetermined incoming port for a limited period of time whenever a client on the local area network makes an outgoing connection to a specified port. Port triggering is used in the following scenarios:

- More than one local client needs port forwarding for the same application at a different time.
- An application requires specific incoming ports that are different from the outgoing ports.

WAN - Port Trigger					
Port Trigger allows you to tempore two methods for opening incoming the time and devices must use sta to the trigger port. Unlike port forw multiple devices to share a singler Port. Trigger_FAQ Basic Config	data ports: port forwardin tic IP addresses. Port trigg arding, port trigger does n	g and port trigge ger only opens th ot require static I	r. Port forwarding opens the incoming port when a L P addresses for LAN devi	ne specified da AN device requ ces. Port forwa	uta ports all uests access
Enable Port Trigger	🔍 Yes 🔍 No				
Well-Known Applications		lect 🗸			
Trigger Port List ( Max Limit : 32 )	Ð				
Description	Trigger Port	Protocol	Incoming Port	Protocol	Delete
		Apply			

## To set up Port Trigger:

- 1. From the navigation panel, go to **Advanced Settings** > **WAN** > **Port Trigger**.
- 2. Configure the following settings below. When done, click **Apply**.
- Enable Port Trigger: Choose Yes to enable Port Trigger.
- Well-Known Applications: Select popular games and web services to add to the Port Trigger List.
- **Description**: Enter a short name or description for the service.
- Trigger Port: Specify a trigger port to open the incoming port.

- **Protocol**: Select the protocol, TCP, or UDP.
- **Incoming Port**: Specify an incoming port to receive inbound data from the Internet.
- Protocol: Select the protocol, TCP, or UDP.

#### NOTES:

- When connecting to an IRC server, a client PC makes an outgoing connection using the trigger port range 66660-7000. The IRC server responds by verifying the username and creating a new connection to the client PC using an incoming port.
- If Port Trigger is disabled, the router drops the connection because it is unable to determine which PC is requesting for IRC access. When Port Trigger is enabled, the router assigns an incoming port to receive the inbound data. This incoming port closes once a specific time period has elapsed because the router is unsure when the application has been terminated.
- Port triggering only allows one client in the network to use a particular service and a specific incoming port at the same time.
- You cannot use the same application to trigger a port in more than one PC at the same time. The router will only forward the port back to the last computer to send the router a request/ trigger.

# 3.14.4 Virtual Server/Port Forwarding

Port forwarding is a method to direct network traffic from the Internet to a specific port or a specific range of ports to a device or number of devices on your local network. Setting up Port Forwarding on your router allows PCs outside the network to access specific services provided by a PC in your network.

**NOTE:** When port forwarding is enabled, the ASUS router blocks unsolicited inbound traffic from the Internet and only allows replies from outbound requests from the LAN. The network client does not have access to the Internet directly, and vice versa.

WAN - Virtual S	erver / Port For	warding					
network (LAN). For a forwarding setting. F ports in router and re	a faster connection, Please refer to the P2 edirect data through fy a Port Range for c	some P2P applica 2P application's us those ports to a si lients on the same	o connect to a specific tions (such as BitTorre rer manual for details. ) ngle client on your neth network, enter the Sei	nt), may also ⁄ou can open work.	require that you s the multiple port o	et the por or a range	t e of
			as the HTTP server's performed as the HTTP server's performed as a service of the		your WAN setup,	then you	r http
			your WAN setup, then		rver would be in c	onflict wit	h
<u>Virtual Server</u>	/ Port Forward	ing_EAQ					
Basic Config		_					
Enable Port Forward	ling	OF					
Port Forwarding	List (Max Limit : 6	:4)				_	
Service Name	External Port	Internal Port	Internal IP Address	Protocol	Source IP	Edit	Delete
			Add profile				

#### To set up Port Forwarding:

- 1. From the navigation panel, go to Advanced Settings > WAN > Virtual Server / Port Forwarding.
- 2. Configure the following settings below. When done, click ON.
- Enable Port Forwarding: Turn ON to enable Port Forwarding.
- Famous Server List: Determine which type of service you want to access.
- Famous Game List: This item lists ports required for popular online games to work correctly.

- **FTP Server Port**: Avoid assigning the port range 20:21 for your FTP server as this would conflict with the router's native FTP server assignment.
- Service Name: Enter a service name.
- **Port Range**: If you want to specify a Port Range for clients on the same network, enter the Service Name, the Port Range (e.g. 10200:10300), the LAN IP address, and leave the Local Port empty. Port range accepts various formats such as Port Range (300:350), individual ports (566,789) or Mix (1015:1024,3021).

#### NOTES:

- When your network's firewall is disabled and you set 80 as the HTTP server's port range for your WAN setup, then your http server/web server would be in conflict with the router's web user interface.
- A network makes use of ports in order to exchange data, with each port assigned a port number and a specific task. For example, port 80 is used for HTTP. A specific port can only be used by one application or service at a time. Hence, two PCs attempting to access data through the same port at the same time would fail. For example, you cannot set up Port Forwarding for port 100 for two PCs at the same time.
- Local IP: Key in the client's LAN IP address.

**NOTE**: Use a static IP address for the local client to make port forwarding work properly. Refer to section **3.10 LAN** for information.

- Local Port: Enter a specific port to receive forwarded packets. Leave this field blank if you want the incoming packets to be redirected to the specified port range.
- Protocol: Select the protocol. If you are unsure, select BOTH.

#### To check if Port Forwarding has been configured successfully:

- Ensure that your server or application is set up and running.
- You will need a client outside your LAN but has Internet access (referred to as "Internet client"). This client should not be connected to the ASUS router.
- On the Internet client, use the router's WAN IP to access the server. If port forwarding has been successful, you should be able to access the files or applications.

#### Differences between port trigger and port forwarding:

- Port triggering will work even without setting up a specific LAN IP address. Unlike port forwarding, which requires a static LAN IP address, port triggering allows dynamic port forwarding using the router. Predetermined port ranges are configured to accept incoming connections for a limited period of time. Port triggering allows multiple computers to run applications that would normally require manually forwarding the same ports to each PC on the network.
- Port triggering is more secure than port forwarding since the incoming ports are not open all the time. They are opened only when an application is making an outgoing connection through the trigger port.

# 3.14.5 DMZ

Virtual DMZ exposes one client to the Internet, allowing this client to receive all inbound packets directed to your Local Area Network.

Inbound traffic from the Internet is usually discarded and routed to a specific client only if port forwarding or a port trigger has been configured on the network. In a DMZ configuration, one network client receives all inbound packets.

Setting up DMZ on a network is useful when you need incoming ports open or you want to host a domain, web, or e-mail server.

**CAUTION:** Opening all the ports on a client to the Internet makes the network vulnerable to outside attacks. Please be aware of the security risks involved in using DMZ.

WAN - DMZ	
	ose one computer to the Internet, so that all the inbound packets will be redirected to the computer run some applications that use uncertained incoming ports. Please use it carefully.
Special Applications:	
<ul> <li>Please <u>add a rule</u> to po</li> </ul>	uire special handler against NAT. These special handlers are disabled in default. ort forwarding list for USB Disk access properly on FTP service.
DMZ_FAQ	
Enable DMZ	● Yes O No
	Apply

# To set up DMZ:

- From the navigation panel, go to Advanced Settings > WAN > DMZ.
- 2. Configure the setting below. When done, click **Apply**.
- IP address of Exposed Station: Key in the client's LAN IP address that will provide the DMZ service and be exposed on the Internet. Ensure that the server client has a static IP address.

## To remove DMZ:

- 1. Delete the client's LAN IP address from the **IP Address of Exposed Station** text box.
- 2. When done, click **Apply**.

# 3.14.6 DDNS

Setting up DDNS (Dynamic DNS) allows you to access the router from outside your network through the provided ASUS DDNS Service or another DDNS service.

WAN - DDNS		
dynamic public IP address, through its registe and other DDNS services.	service that allows network clients to connect to the wireless ro ared domain name. The wireless router is embedded with the At ase go to <u>https://iplookup.asus.com/nslookup.php</u> to	SUS DDNS service
The wireless router currently uses a private V This router may be in the multiple-NAT enviro	VAN IP address. onment and DDNS service cannot work in this environment.	
WAN. Use "[hostname].asuscomm.com" to re	the port forwarding or DMZ settings to allow other WAN clients	
Enable the DDNS Client	O Yes ● No	
Server	WWW.ASUS.COM V Deregister	
Host Name	A8878A175D4A6FD54D2E68D6195DB5EF7	asuscomm.com
DDNS Status		
DDNS Registration Result	Registration is successful.	
HTTPS/SSL Certificate	Free Certificate from Let's Encrypt Import Your Own Certificate	cate ONONE
	Apply	

# To set up DDNS:

- 1. From the navigation panel, go to **Advanced Settings** > **WAN** > **DDNS**.
- 2. Configure the following settings below. When done, click **Apply**.
- **Enable the DDNS Client**: Enable DDNS to access the ASUS router via the DNS name rather than WAN IP address.
- Server and Host Name: Choose ASUS DDNS or other DDNS. If you want to use ASUS DDNS, fill in the Host Name in the format of xxx.asuscomm.com (xxx is your host name).
- If you want to use a different DDNS service, click FREE TRIAL and register online first. Fill in the User Name or E-mail Address and Password or DDNS Key fields.

• **Enable wildcard**: Enable wildcard if your DDNS service requires one.

#### NOTES:

DDNS service will not work under these conditions:

- When the wireless router is using a private WAN IP address (192.168.x.x, 10.x.x.x, or 172.16.x.x), as indicated by a yellow text.
- The router may be on a network that uses multiple NAT tables.

## 3.14.7 NAT Passthrough

NAT Passthrough allows a Virtual Private Network (VPN) connection to pass through the router to the network clients. PPTP Passthrough, L2TP Passthrough, IPsec Passthrough and RTSP Passthrough are enabled by default.

To enable / disable the NAT Passthrough settings, go to the **Advanced Settings** > **WAN** > **NAT Passthrough**. When done, click **Apply**.

WAN - NAT Passthrough	
Enable NAT Passthrough to allow a Virtual	Private Network (VPN) connection to pass through the router to the network clients.
PPTP Passthrough	
L2TP Passthrough	
IPSec Passthrough	
RTSP Passthrough	
H.323 Passthrough	
SIP Passthrough	
PPPoE Relay	
FTP ALG port	
	Арріу
_	Арріу

# 3.15 Wireless

## 3.15.1 General

The General tab allows you to configure the basic wireless settings.

Wireless - General	
Set up the wireless related information belo	ж.
Enable Smart Connect	OFF
Band	2.4 GHz v
Network Name (SSID)	LIAO
Hide SSID	● Yes O No
Wireless Mode	Auto 🗸 🗹 b/g Protection 🗖 Disable 11b
802.11ax / WiFi 6 mode	Enable   If compatibility issue occurs when enabling 802.11ax / WIFi 6 mode, please check: FAQ
WiFi Agile Multiband	Disable 🗸
Target Wake Time	Disable 🗸
Channel bandwidth	20/40 MHz 🗸
Control Channel	Auto V Current Control Channel: 6
Extension Channel	Auto 🗸
Authentication Method	WPA2-Personal v 🕜
WPA Encryption	AES 🗸
WPA Pre-Shared Key	Weak
Group Key Rotation Interval	3600
	Apply

#### To configure the basic wireless settings:

- 1. From the navigation panel, go to Advanced Settings > Wireless > General.
- 2. Select 2.4GHz or 5GHz as the frequency band for your wireless network.
- 3. Assign a unique name containing up to 32 characters for your SSID (Service Set Identifier) or network name to identify your wireless network. Wi-Fi devices can identify and connect to the wireless network via your assigned SSID. The SSIDs on the information banner are updated once new SSIDs are saved to the settings.

**NOTE:** You can assign unique SSIDs for the 2.4 GHz and 5GHz frequency bands.

- 4. In the **Hide SSID** field, select **Yes** to prevent wireless devices from detecting your SSID. When this function is enabled, you would need to enter the SSID manually on the wireless device to access the wireless network.
- 5. Select any of these wireless mode options to determine the types of wireless devices that can connect to your wireless router:
- Auto: Select Auto to allow 802.11AC, 802.11n, 802.11g, and 802.11b devices to connect to the wireless router.
- Legacy: Select Legacy to allow 802.11b/g/n devices to connect to the wireless router. Hardware that supports 802.11n natively, however, will only run at a maximum speed of 54Mbps.
- **N only**: Select **N only** to maximize wireless N performance. This setting prevents 802.11g and 802.11b devices from connecting to the wireless router.
- 6. Select any of these channel bandwidth to accommodate higher transmission speeds:

**40MHz:** Select this bandwidth to maximize the wireless throughput.

**20MHz (default):** Select this bandwidth if you encounter some issues with your wireless connection.

- 7. Select the operating channel for your wireless router. Select **Auto** to allow the wireless router to automatically select the channel that has the least amount of interference.
- 8. Select any of these authentication methods:
  - **Open System**: This option provides no security.
  - **Shared Key**: You must use WEP encryption and enter at least one shared key.

- WPA/WPA2 Personal/WPA Auto-Personal: This option provides strong security. You can use either WPA (with TKIP) or WPA2 (with AES). If you select this option, you must use TKIP + AES encryption and enter the WPA passphrase (network key).
- WPA/WPA2 Enterprise/WPA Auto-Enterprise: This option provides very strong security. It is with integrated EAP server or an external RADIUS back-end authentication server.
- Radius with 802.1x

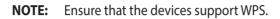
**NOTE:** Your wireless router supports the maximum transmission rate of 54Mbps when the **Wireless Mode** is set to **Auto** and **encryption method** is **WEP** or **TKIP**.

- 9. Select any of these WEP (Wired Equivalent Privacy) Encryption options for the data transmitted over your wireless network:
  - Off: Disables WEP encryption
  - 64-bit: Enables weak WEP encryption
  - 128-bit: Enables improved WEP encryption

10.When done, click **Apply**.

# 3.15.2 WPS

WPS (Wi-Fi Protected Setup) is a wireless security standard that allows you to easily connect devices to a wireless network. You can configure the WPS function via the PIN code or WPS button.



Wireless - WPS	
WPS (WIFI Protected Setup) provides easy a PIN code or the WPS buttton.	and secure establishment of a wireless network. You can configure WPS here via the
Enable WPS	
Current Frequency	2.4 GHz
Connection Status	
Configured	Reset Enabled Pressing the reset button resets the network name (SSID) and WPA encryption key.
AP PIN Code	51246044
button on the client's WLAN adapter a Method2: Start the client WPS proces field and click Start. Please check the	is interface (or press the physical WPS button on the router), then press the WPS and wait for about three minutes to make the connection. Is and get the client PIN code. Enter the client's PIN code on the Client PIN code user manual of your wrietess client to see if it supports the WPS function. If your IPS function, you have to configure the wireless client manually and set the same
WPS Method:	Push button     Client PIN Code

#### To enable WPS on your wireless network:

- From the navigation panel, go to Advanced Settings > Wireless > WPS.
- 2. In the Enable WPS field, move the slider to ON.
- WPS uses 2.4GHz by default. If you want to change the frequency to 5GHz, turn OFF the WPS function, click Switch Frequency in the Current Frequency field, and turn WPS ON again.

**NOTE:** WPS supports authentication using Open System, WPA-Personal, and WPA2-Personal. WPS does not support a wireless network that uses a Shared Key, WPA-Enterprise, WPA2-Enterprise, and RADIUS encryption method.

- 3. In the WPS Method field, select **Push Button** or **Client PIN Code**. If you select **Push Button**, go to step 4. If you select **Client PIN Code**, go to step 5.
- 4. To set up WPS using the router's WPS button, follow these steps:
  - a. Click **Start** or press the WPS button found at the rear of the wireless router.
  - b. Press the WPS button on your wireless device. This is normally identified by the WPS logo.

**NOTE:** Check your wireless device or its user manual for the location of the WPS button.

- c. The wireless router will scan for any available WPS devices. If the wireless router does not find any WPS devices, it will switch to standby mode.
- 5. To set up WPS using the Client's PIN code, follow these steps:
  - a. Locate the WPS PIN code on your wireless device's user manual or on the device itself.
  - b.Key in the Client PIN code on the text box.
  - c. Click **Start** to put your wireless router into WPS survey mode. The router's LED indicators quickly flash three times until the WPS setup is completed.

# 3.15.3 Bridge

Bridge or WDS (Wireless Distribution System) allows your ASUS wireless router to connect to another wireless access point exclusively, preventing other wireless devices or stations to access your ASUS wireless router. It can also be considered as a wireless repeater where your ASUS wireless router communicates with another access point and other wireless devices.

Wireless - Bridge		
Bridge (or named WDS - Wireless Distributi wirelessly. WDS may also be considered a l	on System) function allows your ASUS Router to connect to an epeater mode.	n access point
Note:		
	m/NONE; Open System/WEP] security authentication metho please select Legacy as your wireless mode first. is EAQ for more details.	
To enable WDS to extend the wireless sign	al, please follow these steps :	
<ol> <li>Ensure that this wireless router and</li> <li>Key in the remote AP mac in the remote AP mac in the remoter's MAC address.</li> <li>To get the best performance, please</li> </ol>	and add MAC address of APs in Remote AP List. the AP you want to connect to use the same channel. note AP list and open the remote AP's WDS management int s go to Advanced Settings > Wireless > General and assign t ension channel betwing router in the network.	
You are currently using the Auto chann You are currently using the Auto chann Basic Config		
2.4 GHz MAC	C8:7F:54:12:69:C8	
5 GHz MAC	C8:7F:54:12:69:CC	
Band	2.4 GHz 🗸	
AP Mode	AP Only 🗸	
Connect to APs in list	● Yes ● No	
Remote AP List (Max Limit : 4)		
	Remote AP List	Add / Delete
	<b>-</b>	Ð
	No data in table.	
	Apply	

## To set up the wireless bridge:

- From the navigation panel, go to Advanced Settings > Wireless > WDS.
- 2. Select the frequency band for the wireless bridge.
- 3. In the **AP Mode** field, select any of these options:
  - AP Only: Disables the Wireless Bridge function.
  - WDS Only: Enables the Wireless Bridge feature but prevents

other wireless devices/stations from connecting to the router.

• **HYBRID**: Enables the Wireless Bridge feature and allows other wireless devices/stations to connect to the router.

**NOTE:** In Hybrid mode, wireless devices connected to the ASUS wireless router will only receive half the connection speed of the Access Point.

- 4. In the **Connect to APs in list** field, click **Yes** if you want to connect to an Access Point listed in the Remote AP List.
- 5. In the **Control Channel** field, select the operating channel for the wireless bridge. Select **Auto** to allow the router to automatically select the channel with the least amount of interference.

**NOTE:** Channel availability varies per country or region.

6. On the **Remote AP List**, key in a MAC address and click the **Add** button 💮 to enter the MAC address of other available Access Points.

**NOTE:** Any Access Point added to the list should be on the same Control Channel as the ASUS wireless router.

7. Click **Apply**.

# 3.15.4 Wireless MAC Filter

Wireless MAC filter provides control over packets transmitted to a specified MAC (Media Access Control) address on your wireless network.

Wireless MAC filter allows you to control packets from devices with specified MAC address in your Wireless LAN.	Wireless - Wireless MAC Filter
Band 2.4Grtz   Enable MAC Filter   Prable MAC Filter   MAC Filter Mode   Accept    MAC filter list (Max Limit : 64)  Client Name (MAC Address)   Add / Delete  Add / Delete	Wireless MAC filter allows you to control packets from devices with specified MAC address in your Wireless LAN.
Enable MAC Filter O Yes O No MAC Filter Mode Accept   MAC Filter IIst (Max Limit : 64)  Cilent Name (MAC Address) Add / Delete	Basic Config
MAC Filter Mode Accept MAC Filter Hist (Max Limit : 64) Client Name (MAC Address) Add / Delele	Band 2.4GHz •
MAC filter list (Max Limit : 64) Cilent Name (MAC Address) Add / Delete Excellent in the control of the control	Enable MAC Filter O Yes O No
Cilent Name (MAC Address) Add / Delete	MAC Filter Mode Accept *
ос ин и жили ж	MAC filter list (Max Limit : 64)
	Client Name (MAC Address) Add / Delete
No data in table	ex. 10.31.00.031.30
No baca in capie.	No data in table.
Арріу	Apply

#### To set up the Wireless MAC filter:

- From the navigation panel, go to Advanced Settings > Wireless > Wireless MAC Filter.
- 2. Tick Yes in the Enable Mac Filter field.
- 3. In the MAC Filter Mode dropdown list, select either Accept or Reject.
  - Select Accept to allow devices in the MAC filter list to access to the wireless network.
  - Select **Reject** to prevent devices in the MAC filter list to access to the wireless network.
- 4. On the MAC filter list, click the **Add** 🙆 button and key in the MAC address of the wireless device.
- 5. Click **Apply**.

# 3.15.5 RADIUS Setting

RADIUS (Remote Authentication Dial In User Service) Setting provides an extra layer of security when you choose WPA-Enterprise, WPA2-Enterprise, or Radius with 802.1x as your Authentication Mode.

Wireless - RADIUS Setting	
	arameters for authorizing wireless clients through RADIUS server. It is required while ess - General" as "WPA-Enterprise / WPA2-Enterprise".
Band	2.4GHz •
Server IP Address	
Server Port:	1812
Connection Secret	
	Apply

#### To set up wireless RADIUS settings:

1. Ensure that the wireless router's authentication mode is set to WPA-Enterprise, WPA2-Enterprise, or Radius with 802.1x.

**NOTE:** Please refer to section **3.15.1 General** section for configuring your wireless router's Authentication Mode.

- 2. From the navigation panel, go to **Advanced Settings** > **Wireless** > **RADIUS Setting**.
- 3. Select the frequency band.
- 4. In the **Server IP Address** field, key in your RADIUS server's IP Address.
- 5. In the **Connection Secret** field, assign the password to access your RADIUS server.
- 6. Click **Apply**.

# 3.15.6 Professional

The Professional screen provides advanced configuration options.

**NOTE:** We recommend that you use the default values on this page.

Wireless - Professional	
Wireless Professional Setting allows you to s	set up additional parameters for wireless. But default values are recommended.
Band	2.4 GHz 🗸
Enable Radio	O Yes ● No
Enable wireless scheduler	Yes ONo
Set AP Isolated	● Yes O No
Roaming assistant	Enable V Disconnect clients with RSSI lower than : -70 dBm
Bluetooth Coexistence	Disable 🗸
Enable IGMP Snooping	Enable 🗸
Multicast Rate(Mbps)	Auto 🗸
Preamble Type	Long 🗸
AMPDU RTS	Enable 🗸
RTS Threshold	2347
DTIM Interval	
Beacon Interval	100
Enable TX Bursting	Enable 🗸
Enable WMM	Enable 🗸
Enable WMM No-Acknowledgement	Disable 🗸
Enable WMM APSD	Enable 🗸
Optimize AMPDU aggregation	Disable 🗸
Modulation Scheme	Up to MC5 11 (NitroQAM/1024-QAM) 🗸
Airtime Fairness	Disable 🗸
Multi-User MIMO	Enable 🗸
OFDMA/802.11ax MU-MIMO	Disable 🗸
Explicit Beamforming	Enable 🗸
Universal Beamforming	Enable 🗸
Tx power adjustment	Performance
	Apply

In the **Professional Settings** screen, you can configure the following:

• **Band**: Select the frequency band that the professional settings will be applied to.

- Enable Radio: Select Yes to enable wireless networking. Select No to disable wireless networking.
- Enable wireless scheduler: You can choose clock format as 24-hour or 12-hour. The color in the table indicates Allow or Deny. Click each frame to change the settings of the hour of the weekdays and click **OK** when done.

lock			or iouale setting				
ormat	24-hour 🔻	Allow		Deny			
Active Sche	lule						
System Time			Thu, Aug	23 06:59:27 2	2018		
Select All	Sun	Mon	Tue	Wed	Thu	Fri	Sat
$00 \sim 01$							
01 ~ 02							
02 ~ 03							
03 ~ 04							
04 ~ 05							
05 ~ 06							
06 ~ 07							
07 ~ 08							
08 ~ 09							
09~10							
10~11							
11 ~ 12							
12 ~ 13							
13 ~ 14							
14~15							
15~16							
16~17							
17~18							
18 ~ 19 19 ~ 20							
19 ~ 20 20 ~ 21							
20 ~ 21 21 ~ 22							
21 ~ 22 22 ~ 23							
22 ~ 23 23 ~ 24							
23 10 24							

- Set AP isolated: The Set AP isolated item prevents wireless devices on your network from communicating with each other. This feature is useful if many guests frequently join or leave your network. Select **Yes** to enable this feature or select **No** to disable.
- **Multicast rate (Mbps)**: Select the multicast transmission rate or click **Disable** to switch off simultaneous single transmission.
- Preamble Type: Preamble Type defines the length of time

that the router spent for CRC (Cyclic Redundancy Check). CRC is a method of detecting errors during data transmission. Select **Short** for a busy wireless network with high network traffic. Select **Long** if your wireless network is composed of older or legacy wireless devices.

- **RTS Threshold**: Select a lower value for RTS (Request to Send) Threshold to improve wireless communication in a busy or noisy wireless network with high network traffic and numerous wireless devices.
- **DTIM Interval**: DTIM (Delivery Traffic Indication Message) Interval or Data Beacon Rate is the time interval before a signal is sent to a wireless device in sleep mode indicating that a data packet is awaiting delivery. The default value is three milliseconds.
- **Beacon Interval**: Beacon Interval is the time between one DTIM and the next. The default value is 100 milliseconds. Lower the Beacon Interval value for an unstable wireless connection or for roaming devices.
- **Enable TX Bursting**: Enable TX Bursting improves transmission speed between the wireless router and 802.11g devices.
- Enable WMM APSD: Enable WMM APSD (Wi-Fi Multimedia Automatic Power Save Delivery) to improve power management between wireless devices. Select **Disable** to switch off WMM APSD.

# 4 Utilities

#### NOTES:

- Download and install the wireless router's utilities from the ASUS website:
- Device Discovery v1.4.7.1 at <u>https://www.asus.com/</u> <u>Networking/ZenWiFi BQ16/HelpDesk\_Download/</u>
- Firmware Restoration v1.9.0.4 at <u>https://www.asus.com/</u> <u>Networking/ZenWiFi BQ16/HelpDesk\_Download/</u>
- Windows Printer Utility v1.0.5.5 at <u>http://dlcdnet.asus.com/pub/</u> <u>ASUS/LiveUpdate/Release/Wireless/Printer.zip</u>
- The utilities are not supported on MAC OS.

# 4.1 Device Discovery

Device Discovery is an ASUS WLAN utility that detects an ASUS wireless router device, and allows you to configure the wireless networking settings.

#### To launch the Device Discovery utility:

From your computer's desktop, click
 Start > All Programs > ASUS Utility > Wireless Router > Device Discovery.

**NOTE:** When you set the router to Access Point mode, you need to use Device Discovery to get the router's IP address.

# 4.2 Firmware Restoration

Firmware Restoration is used on an ASUS Wireless Router that failed during its firmware upgrading process. It uploads the firmware that you specify. The process takes about three to four minutes.

×
e model name and hardware
Model: RT-AC66U B1 Input : 19V 1 Wireless-AC 1750 Dual Band Gigabit Rc IDA S DB
Browse

**IMPORTANT!** Launch the rescue mode on the router before using the Firmware Restoration utility.

**NOTE:** This feature is not supported on MAC OS.

# To launch the rescue mode and use the Firmware Restoration utility:

- 1. Unplug the wireless router from the power source.
- 2. Hold the Reset button at the rear panel and simultaneously replug the wireless router into the power source. Release the Reset button when the Power LED at the front panel flashes slowly, which indicates that the wireless router is in the rescue mode.

3. Set a static IP on your computer and use the following to set up your TCP/IP settings:

**IP address**: 192.168.1.x

Subnet mask: 255.255.255.0

- From your computer's desktop, click
   Start > All Programs > ASUS Utility > Wireless Router > Firmware Restoration.
- 5. Specify a firmware file, then click **Upload**.

**NOTE:** This is not a firmware upgrade utility and cannot be used on a working ASUS Wireless Router. Normal firmware upgrades must be done through the web interface. Refer to **Chapter 3: Configuring the General and Advanced Settings** for more details.

# 4.3 Setting up your printer server

# 4.3.1 ASUS EZ Printer Sharing

ASUS EZ Printing Sharing utility allows you to connect a USB printer to your wireless router's USB port and set up the print server. This allows your network clients to print and scan files wirelessly.



**NOTE:** The print server function is supported on Windows<sup>®</sup> 10 and Windows<sup>®</sup> 11.

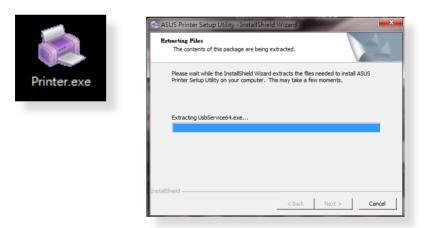
#### To set up the EZ Printer sharing mode:

- 1. From the navigation panel, go to **General** > **USB Application** > **Network Printer Server**.
- 2. Click Download Now! to download the network printer utility.



**NOTE:** Network printer utility is supported on Windows<sup>®</sup> 10 and Windows<sup>®</sup> 11 only. To install the utility on Mac OS, select **Use LPR protocol for sharing printer**.

3. Unzip the downloaded file and click the Printer icon to run the network printer setup program.



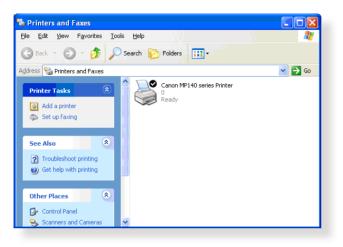
4. Follow the onscreen instructions to set up your hardware, then click **Next**.



- 5. Wait a few minutes for the initial setup to finish. Click Next.
- 6. Click **Finish** to complete the installation.
- 7. Follow the Windows<sup>®</sup> OS instructions to install the printer driver.



8. After the printer's driver installation is complete, network clients can now use the printer.



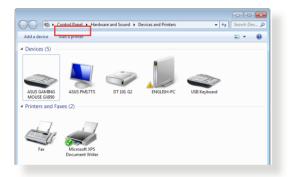
# 4.3.2 Using LPR to Share Printer

You can share your printer with computers running on Windows<sup>®</sup> and MAC operating system using LPR/LPD (Line Printer Remote/ Line Printer Daemon).

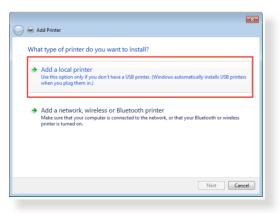
#### **Sharing your LPR printer**

#### To share your LPR printer:

1. From the Windows<sup>®</sup> desktop, click **Start** > **Devices and Printers** > **Add a printer** to run the **Add Printer Wizard**.



2. Select Add a local printer and then click Next.



3. Select Create a new port then set Type of Port to Standard TCP/IP Port. Click New Port.

A printer port is a type of connection that allows your computer to exchange information with a printer.		
LPT1: (Printer Port)		
Standard TCP/IP Port		
Next Cancel		

4. In the **Hostname or IP address** field, key in the IP address of the wireless router then click **Next**.

🚱 🖶 Add Printer		×	
Type a printer hostname or IP address			
Device type:	TCP/IP Device	•	
Hostname or IP address:	192.168.1.1		
Port name:	192.168.1.1		
V Query the printer and automatically select the driver to use			
	Next Cance	2	

5. Select **Custom** then click **Settings**.

Additional port	t information required
The device is not	found on the network. Be sure that:
4. The address of	
address and perfe	orm another search on the network. If you are sure the address is correct, select the
	orm another search on the network. If you are sure the address is correct, select the
address and perfo device type below	orm another search on the network. If you are sure the address is correct, select the
address and perfo device type below Device Type	orm another search on the network. If you are sure the address is correct, select the w.

6. Set **Protocol** to **LPR**. In the **Queue Name** field, key in **LPRServer** then click **OK** to continue.

onfigure Standard TCP/IP P	Port Monitor
Port Settings	
Port Name:	192.168.1.1
Printer Name or IP Addres	ss: 192.168.1.1
Protocol	
Raw	LPR
Raw Settings	
Port Number:	9100
LPR Settings	
Queue Name:	LPRServer
E LPR Byte Counting E	inabled
SNMP Status Enable	d
Community Name:	public
SNMP Device Index:	1
	OK Cancel

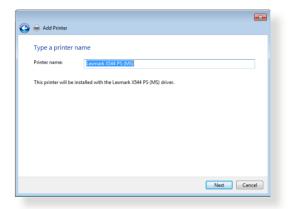
7. Click **Next** to finish setting up the standard TCP/IP port.

😋 🚔 Add Printer	<b>••</b>
Additional port	information required
<ol> <li>The device is 1</li> <li>The network i</li> <li>The device is</li> <li>The device is</li> <li>The address o</li> <li>If you think the a</li> </ol>	s connected. properly configured. n the previous page is correct. didress is not correct, click Back to return to the previous page. Then correct the mm another search on the network. If you are sure the address is correct, select the
Device Type	
Standard	Generic Network Card
Custom	Settings
	Next Cancel

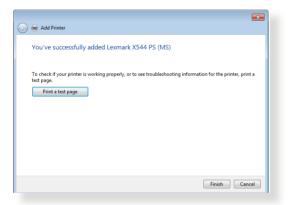
8. Install the printer driver from the vendor-model list. If your printer is not in the list, click **Have Disk** to manually install the printer drivers from a CD-ROM or file.

🚱 🖶 Add Printer		
station of the second s	ter driver your printer from the list. Click Windows Update to see more models. I the driver from an installation CD, Click Have Disk.	
	Next Cancel	

9. Click **Next** to accept the default name for the printer.



10.Click **Finish** to complete the installation.



# 4.4 Download Master

Download Master is a utility that helps you download files even while your laptops or other devices are switched off.

**NOTE:** You need a USB device connected to the wireless router to use Download Master.

#### To use Download Master:

1. Click **General** > **USB application** > **Download Master** to download and install the utility automatically.

**NOTE:** If you have more than one USB drive, select the USB device you want to download the files to.

- 2. After the download process is finished, click the Download Master icon to start using the utility.
- 3. Click Add to add a download task.



4. Select a download type such as BitTorrent, HTTP, or FTP. Provide a torrent file or a URL to begin downloading.

**NOTE:** For details on Bit Torrent, refer to section **4.4.1 Configuring Bit Torrent download settings**.

5. Use the navigation panel to configure the advanced settings.

Task	General Setting		
	Download Schedule		
Settings	Immediately At Scheduled Time     * Remind: The System time zone is different fro	Oinmediately  At Scheduled Time * Remind: The System time zone is different from your locate setting	
General	Download to	/tmp/mnt/sdai/Download2/Complete Browse	
Bit Torrent	Refresh rate	5 Seconds	
NZB	DownloadMaster Port	8081	
	Download Master Https Port	8481	
aMule	WAN network	OFF Enable/disable the WAN connection.	
	Keep seeding after task completed	ON	
		Apply	

## 4.4.1 Configuring Bit Torrent download settings

Task	BitTorrent Setting	
🛃 Task		
	Port	
Settings	O Use the default port	
	Use the following port	
General	Incoming port: 51413	
Bit Torrent	Speed Limits:	
a bit forfait	Maximum download speed:	Unimited
🔊 NZB	Maximum upload speed:	Dulimited
🔆 aMule	BitTorrent Network setting	
~ 0	BitTorrent protocol encryption	Encryption enabled 🔻
	Maximum peers allowed per torrent	60
	Global Maximum connection	240
	DHT network	ON Enable DHT to activate trackerless torrent downloading activities.
	PEX network	
		Арріу

#### To configure BitTorrent download settings:

- 1. From Download Master's navigation panel, click **Bit Torrent** to launch the **Bit Torrent Setting** page.
- 2. Select a specific port for your download task.
- 3. To prevent network congestion, you can limit the maximum upload and download speeds under **Speed Limits**.
- 4. You can limit the maximum number of allowed peers and enable or disable file encryption during downloads.

## 4.4.2 NZB settings

You can set up a USENET server to download NZB files. After entering USENET settings, **Apply**.

/iSLis		Logout		English 🔻
Allenand				0
Task	NZB Setting			
🧾 Task	Setup USENET server to download NZB files:			
Settings	USENET Server			
General	USENET Server Port			
35	Maximum download speed:	Unlimited		
Bit Torrent	SSL/TLS connection only	OFF		
NZB	User name			
🔊 aMule	Password			
~	Confirm Password			
	Maximum number of simultaneous connections to this server			
		Αρρίγ		
			2018 ASUSTeK Compu	ter Inc. All rights reserved.

# 5 Troubleshooting

This chapter provides solutions for issues you may encounter with your router. If you encounter problems that are not mentioned in this chapter, visit the ASUS support site at:

<u>https://www.asus.com/support/</u> for more product information and contact details of ASUS Technical Support.

# 5.1 Basic Troubleshooting

If you are having problems with your router, try these basic steps in this section before looking for further solutions.

### Upgrade Firmware to the latest version.

 Launch the Web GUI. Go to Advanced Settings > Administration > Firmware Upgrade. Click Check to verify if the latest firmware is available.

Administration - Firmware Upgrade		
Note:		
<ol> <li>The latest firmware version includes updates from the previous version.</li> <li>Configuration parameters will keep their settings during the firmware update process.</li> <li>In case the upgrade process fails, RT-AX80U Pro enters the emergency mode automatically. The LED signals at the front of RT-AX80U Pro will indicate such a situation. Please visit <u>ASUS Download Center</u> to download ASUS Firmware Restoration utility for a manual update. Check on FAQ for more instructions.</li> </ol>		
4. Get the latest firmware version from the <u>ASUS Support site</u> Auto Firmware Upgrade		
Auto Firmware Upgrade	OFF	
Firmware Version		
Signature version	2.372 Updated : 2023/09/21 12:11 Check	
Check Update	Check I would like to retrieve beta firmware.	
AiMesh router		
RT-AX86U Pro	Current Version : 3.0.0.4.388_23565-g3d79d4e Manual firmware update : Ugload	
Note: A manual limware update will only update selected AlMesh routers / nodes, when using the AlMesh system. Please make sure you are uploading the correct AlMesh limiware version to each applicable router / node.		

- 2. If the latest firmware is available, visit the ASUS global website at <u>https://www.asus.com/Networking/ZenWiFi BQ16/</u><u>HelpDesk/</u> to download the latest firmware.
- 3. From the **Firmware Version** page, click **Check** to locate the firmware file.
- 4. Click **Upload** to upgrade the firmware.

#### Restart your network in the following sequence:

- 1. Turn off the modem.
- 2. Unplug the modem.
- 3. Turn off the router and computers.
- 4. Plug in the modem.
- 5. Turn on the modem and then wait for 2 minutes.
- 6. Turn on the router and then wait for 2 minutes.
- 7. Turn on computers.

#### Check if your Ethernet cables are plugged properly.

- When the Ethernet cable connecting the router with the modem is plugged in properly, the WAN LED will be on.
- When the Ethernet cable connecting your poweredon computer with the router is plugged in properly, the corresponding LAN LED will be on.

# Check if the wireless setting on your computer matches that of your router.

 When you connect your computer to the router wirelessly, ensure that the SSID (wireless network name), encryption method, and password are correct.

#### Check if your network settings are correct.

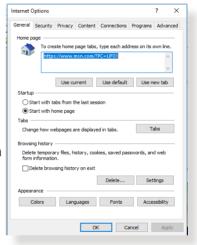
 Each client on the network should have a valid IP address. ASUS recommends that you use the wireless router's DHCP server to assign IP addresses to computers on your network.  Some cable modem service providers require you to use the MAC address of the computer initially registered on the account. You can view the MAC address in the web GUI, Network Map > Clients page, and hover the mouse pointer over your device in Client status.

Internet status: connected WAN IP: 192.168.66.8 DDNS: <u>GO</u>	Client status Online Wired (1)  Jiesing-PC  192.166,59.129  99:90:90:90:90:90
Eventry level: WPA2-Personal C Vertex: Vertex	Refresh

## 5.2 Frequently Asked Questions (FAQs)

#### I cannot access the router GUI using a web browser

- If your computer is wired, check the Ethernet cable connection and LED status as described in the previous section.
- Ensure that you are using the correct login information. Ensure that the Caps Lock key is disabled when you enter the login information.
- Delete the cookies and files in your web browser. For Internet Explorer, follow these steps:
  - 1. Launch Internet Explorer, then click **Tools** > **Internet Options**.
  - 2. In the General tab, under Browsing history, click Delete..., select Temporary Internet files and website files and Cookies and website data then click Delete.



#### NOTES:

- The commands for deleting cookies and files vary with web browsers.
- Disable proxy server settings, cancel the dial-up connection, and set the TCP/IP settings to obtain IP addresses automatically. For more details, refer to Chapter 1 of this user manual.
- Ensure that you use CAT5e or CAT6 ethernet cables.

# The client cannot establish a wireless connection with the router.

**NOTE:** If you are having issues connecting to 5GHz network, make sure that your wireless device supports 5GHz or features dual band capabilities.

- Out of Range:
  - Move the router closer to the wireless client.
- DHCP server has been disabled:
  - Launch the web GUI. Go to General > Network Map> Clients and search for the device that you want to connect to the router.
  - If you cannot find the device in the Network Map, go to Advanced Settings > LAN > DHCP Server, Basic Config list, select Yes on the Enable the DHCP Server.

LAN - DHCP Server				
DHCP (Dynamic Host Configuration Protocol server can assign each client an IP address a supports up to 253 IP addresses for your loc Manually Assigned IP around the DHCP i	nd informs the clien al network.			
Basic Config				
Enable the DHCP Server	🛛 Yes 🔍 No			
ASUS Router's Domain Name				
IP Pool Starting Address	192.168.50.2			
IP Pool Ending Address	192.168.50.2			
Lease time	86400			
Default Gateway				
DNS and WINS Server Setting				
DNS Server 1				
DNS Server 2				
Advertise router's IP in addition to user- specified DNS	🔍 Yes 🔍 No			
WINS Server				
Manual Assignment				
Enable Manual Assignment	🔍 Yes 🔍 No			
Manually Assigned IP around the DHC	P list (Max Limit :	64)		
Client Name (MAC Address)	IP Address	DNS Server (Optional)	Host Name (Optional)	Add / Delete
ax: C8:7F:54:12:69:C8				Ð
	No data	in table.		
	Ap	ply		

 SSID has been hidden. If your device can find SSIDs from other routers but cannot find your router's SSID, go to Advanced Settings > Wireless > General, select No on Hide SSID, and select Auto on Control Channel.

Wireless - General	
Set up the wireless related information belo	w.
Enable Smart Connect	OFF
Band	2.4 GHz ~
Network Name (SSID)	LIAO
Hide SSID	● Yes O No
Wireless Mode	Auto 🗸 🗹 big Protection 🖬 Disable 11b
802.11ax / WiFi 6 mode	Enable v If compatibility issue occurs when enabling 802.11ax / WIFI 6 mode, please check EAQ
WiFi Agile Multiband	Disable 🗸
Target Wake Time	Disable 🗸
Channel bandwidth	20/40 MHz 🗸
Control Channel	Auto V Current Control Channel: 5
Extension Channel	Auto 🗸
Authentication Method	WPA2-Personal v 🕜
WPA Encryption	AES 🗸
WPA Pre-Shared Key	Weak
Group Key Rotation Interval	3600
	Apply

- If you are using a wireless LAN adapter, check if the wireless channel in use conforms to the channels available in your country/area. If not, adjust the channel, channel bandwidth, and wireless mode.
- If you still cannot connect to the router wirelessly, you can reset your router to factory default settings. In the router GUI, click Administration > Restore/Save/Upload Setting and click Restore.

Administration - Restore/Save/Up	oad Setting
This function allows you to save current setti	ngs of ASUS Router to a file, or load settings from a file.
Factory default	Restore Initialize all the settings, and clear all the data log for AiProtection, Traffic Analyzer, and Web History.
Save setting	Save setting Click on this checkbox if you want to share the control file for delayang. Since the original password in the control file will be removed, please do not import the file into your routine. Transfer ASUS DONS name
Restore setting	Upload

#### Internet is not accessible.

- Check if your router can connect to your ISP's WAN IP address. To do this, launch the web GUI and go to General> Network Map, and check the Internet status.
- If your router cannot connect to your ISP's WAN IP address, try restarting your network as described in the section **Restart your network in following sequence** under **Basic Troubleshooting**.



 The device has been blocked via the Parental Control function. Go to General > Parental Controls and see if the device is in the list. If the device is listed under Client Name, remove the device using the Delete button or adjust the Time Management Settings.

Parental Controls - V	Neb & Apps Filters
	Web & Apps Filters allows you to block access to unwanted websites and apps. To use web & apps Filters:
E	<ol> <li>In the [Clients Name] column, select the client whose network usage you want to control. The client name can be modified in network map client list.</li> <li>Check the unwanted content categories</li> <li>Click the plus (+) icon to add rule then click apply.</li> <li>If you want to disable the rule temporarily, uncheck the check box in front of rule. <u>Parential Controls FAQ</u></li> </ol>
Web & Apps Filters	OFF

- If there is still no Internet access, try to reboot your computer and verify the network's IP address and gateway address.
- Check the status indicators on the ADSL modem and the wireless router. If the WAN LED on the wireless router is not ON, check if all cables are plugged properly.

#### You forgot the SSID (network name) or network password

- Setup a new SSID and encryption key via a wired connection (Ethernet cable). Launch the web GUI, go to **Network Map**, click the router icon, enter a new SSID and encryption key, and then click **Apply**.
- Reset your router to the default settings. Launch the web GUI, go to Administration > Restore/Save/Upload Setting, and click Restore.

#### How to restore the system to its default settings?

 Go to Administration > Restore/Save/Upload Setting, and click Restore.

#### Firmware upgrade failed.

Launch the rescue mode and run the Firmware Restoration utility. Refer to section **4.2 Firmware Restoration** on how to use the Firmware Restoration utility.

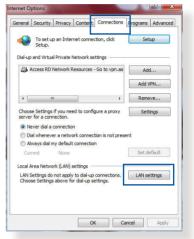
### **Cannot access Web GUI**

Before configuring your wireless router, do the steps described in this section for your host computer and network clients.

### A. Disable the proxy server, if enabled.

#### **Windows**®

- 1. Click **Start > Internet Explorer** to launch the browser.
- 2. Click Tools > Internet options > Connections > LAN settings.



- 3. From the Local Area Network (LAN) Settings screen, untick **Use a proxy** server for your LAN.
- 4. Click OK when done.

		nay override ma isable automatio		ings. To ensure the ation.
Automatic	ally detect s	ettings	-	
Use auton	natic configu	ration script		
Address				
			se settin	gs will not apply to
Use a pro	ky server fo VPN connec			gs will not apply to
Use a pro dial-up or Address:	VPN connec	tions).	80	
Use a pro dial-up or Address:	VPN connec	tions). Port	80	

#### **MAC OS**

- From your Safari browser, click Safari
   Preferences > Advanced > Change Settings...
- From the Network screen, deselect FTP Proxy and Web Proxy (HTTP).
- 3. Click **Apply Now** when done.

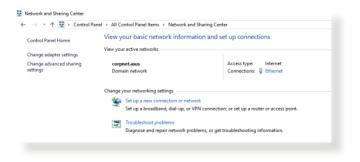
	Location Show		;	
	TCP/IP P	PPoE AppleTalk	Proxies Ethernet	
	TP Proxy Web Proxy (HTTP) ecure Web Proxy (HTT treaming Proxy (RTSP) OCKS Proxy Sopher Proxy		Proxy server require	
	s proxy settings for Hosts & Domains:			
<b>⊻</b> Us	e Passive FTP Mode (	PASV)		(?)

**NOTE:** Refer to your browser's help feature for details on disabling the proxy server.

# B. Set the TCP/IP settings to automatically obtain an IP address.

#### **Windows®**

1. Click **Start** > **Control Panel** > **Network and Sharing Center**, then click the network connection to display its status window.



2. Click **Properties** to display the Ethernet Properties window.

3. Select Internet Protocol Version 4 (TCP/IPv4) or Internet Protocol Version 6 (TCP/IPv6), then click Properties.

4. To obtain the IPv4 IP settings automatically, tick **Obtain an IP address automatically**.

To obtain the IPv6 IP settings automatically, tick **Obtain an IPv6 address automatically**.

5. Click OK when done.

Ethernet Status	×
General	
Connection	
IPv4 Connectivity:	Internet
IPv6 Connectivity:	No network access
Media State:	Enabled
Duration:	03:29:31
Speed:	1.0 Gbps
Details	
Activity	<b>1</b>
Sent	Received
Properties Disable	Diagnose
	Close
Ethernet Properties	×
Networking Authentication	
Connect using:	
Intel(R) Ethemet Connection (2	2) I219-V
This connection uses the following ite	Configure
QoS Packet Scheduler	ems.

This connection uses the following items	
	B:
QoS Packet Scheduler     QoS Packet Scheduler     Internet Protocol Version 4 (TC)     Microsoft Network Adapter Mu	
Microsoft LLDP Protocol Driver     Internet Protocol Version 6 (TC)	
Link-Layer Topology Discovery	
Link-Layer Topology Discovery	Mapper I/O Driver V
	,
Install Uninstall	Properties
Description Transmission Control Protocol/Internet	t Pertagal The default
wide area network protocol that provi across diverse interconnected netwo	ides communication
	OK Cancel
	Cancel
Iternet Protocol Version 4 (TCP/IPv4) Pro	operties X
	, t
General Alternate Configuration	
You can get IP settings assigned automatic this capability. Otherwise, you need to ask	
for the appropriate IP settings.	
for the appropriate IP settings.   Obtain an IP address automatically  Ouse the following IP address:	
for the appropriate IP settings.   Obtain an IP address automatically  Use the following IP address:  IP address:	
for the appropriate IP settings.	
for the appropriate IP settings.	your network administrator
for the appropriate IP settings.	your network administrator
for the appropriate IP settings.	your network administrator
for the appropriate IP settings.	your network administrator
for the appropriate IP settings.	your network administrator

### MAC OS

- Click the Apple icon located on the top left of your screen.
- Click System Preferences > Network > Configure...
- 3. From the **TCP/IP** tab, select **Using DHCP** in the **Configure IPv4** dropdown list.
- 4. Click **Apply Now** when done.

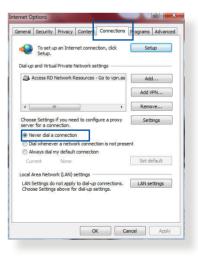
		ocation: Automatic		•	
		Show: Built-in Eth	ernet	•	
	TCP	/IP PPPoE Apple	alk Proxies	Ethernet	
6	onfigure IPv4:			1	
Ľ	-			-	
	IP Address:	192.168.182.103		Renew DHC	PLease
	Subnet Mask:	255.255.255.0	DHCP Client ID		
	Router:	192.168.182.250		(If required)	
	DNS Servers:	192.168.128.10			(Optional)
Sea	arch Domains:				(Optional)
	IPv6 Address:	fe80:0000:0000:000	0:0211:24ff:fe32:	b18e	
		Configure IPv6			(?)

**NOTE:** Refer to your operating system's help and support feature for details on configuring your computer's TCP/IP settings.

### C. Disable the dial-up connection, if enabled.

### Windows®

- 1. Click **Start** > **Internet Explorer** to launch the browser.
- 2. Click Tools > Internet options > Connections.
- 3. Tick Never dial a connection.
- 4. Click OK when done.



**NOTE:** Refer to your browser's help feature for details on disabling the dial-up connection.

# **Appendices**

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# **Safety Notices**

When using this product, always follow the fundamental safety precautions, including, but not limited to the following:



#### WARNING!

- The power supply cord(s) must be plugged into socket-outlet(s) that is /are provided with a suitable earth ground. Connect the equipment only to a nearby socket outlet that is easily accessible.
- If the Adapter is broken, do not try to fix it by yourself. Contact a qualified service technician or your retailer.
- DO NOT use damaged power cords, accessories, or other peripherals.
- DO NOT mount this equipment higher than 2 meters.
- Use this product in environments with ambient temperatures between 0°C (32°F) and 40°C (104°F).
- Read the operational guidelines and the temperature range provided before using the product.
- Pay particular attention to the personal safety when using this device in airports, hospitals, gas stations and professional garages.
- Medical device interference: Maintain a minimum distance of at least 15 cm (6 inches) between implanted medical devices and ASUS products to reduce the risk of interference.
- Kindly use ASUS products in good reception conditions to minimize the radiation's level.
- Keep the device away from pregnant women and the lower abdomen of the teenager.
- DO NOT use this product if visible defects can be observed or it has been wet or damaged or modified. Seek servicing for assistance.



#### WARNING!

- DO NOT place on uneven or unstable work surfaces.
- DO NOT place or drop objects on the top of the product. Avoid exposing the product to mechanical shock such as crushing, bending, puncturing or shredding.
- DO NOT disassemble, open, microwave, incinerate, paint, or shove any foreign objects into this product.
- Refer to the rating label on the bottom of your product and ensure your power adapter complies with this rating.
- Keep the product away from fire and heat sources.
- DO NOT expose to or use near liquids, rain, or moisture. DO NOT use the product during electrical storms.
- Connect the PoE output circuits of this product exclusively to PoE networks, without routing to external facilities.
- To prevent electrical shock hazard, disconnect the power cable from the electrical outlet before relocating the system.
- Only use accessories that have been approved by the device manufacturer to work with this model. The use of other types of accessories may invalidate the warranty or violate local regulations and laws, and may pose safety risks. Contact your local retailer for the availablity of authorized accessories.
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