

# HP E24q G5 QHD Monitor

## Redefining Focus

Intentionally crafted to deliver crisp visuals, personalized comfort, and true flexibility, the HP E24q G5 QHD Monitor redefines comfort, so there's nothing between you and your best. Stylishly designed with the planet in mind, this display is the perfect fit for both the office and home.



\*Product image may differ from actual product

### See it All, Do it All

When the difference is in the details, this 23.8-inch diagonal QHD monitor displays the clarity you need to stay focused on the task at hand. With rich 99% sRGB color depth and IPS technology<sup>1</sup>, you'll see clear, vivid colors across wide viewing angles<sup>2</sup>.

### Bring Comfort to Work

When doing your best relies on feeling your best, it's easy to find all-day comfort with 4-way adjustability optimized by the step-by-step Ergonomic Setup Guide in HP Display Center<sup>3</sup>. Help keep your eyes comfortable with a monitor that comes with flicker-free technology, a 75Hz refresh rate<sup>1</sup> and HP Eye Ease, an always-on, built-in low-blue light filter.

### Connect Intuitively

Work how you want with flexible connectivity and settings. Purposefully in reach, the accessible ports make connecting your devices quick and easy, while you effortlessly navigate your on-screen settings with the intuitive joypad OSD button.

## Sustainability in action

### Design that Inspires

Spark joy on your desk and in the world with a monitor built around you. The elegant, efficient design and 3-sided micro-edge bezel elevate your office while maximizing space. Beyond the looks, feel good with a monitor that contains recycled plastics<sup>4</sup> and metals<sup>5</sup>. And customize your space to boost your productivity with the matching accessory ecosystem<sup>6</sup>.



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## Featuring



### Ergonomic Setup Guide

Achieve all-day comfort when you apply the best practices from the Ergonomic Setup Guide.<sup>3</sup>

### Enhanced Viewing Comfort with HP Eye Ease

Always-on, built-in, low-blue light filter that reduces blue light without the yellow color shift now enhanced with a 75Hz refresh rate.<sup>1</sup>

### IPS Panel

No matter where you stand, IPS technology ensures image accuracy and consistency across wide, 178-degree horizontal and vertical viewing angles.

### 99% sRGB Color Space

Enjoy what you see on screen with 99% sRGB color space. This display provides ideal color reproduction for vibrant images and videos.<sup>1</sup>

### Endless Adjustability

Work effortlessly with 4-way ergonomics that help keep your neck, shoulders, and back comfortable throughout the day. Customize pivot, tilt, 150 mm height adjust, and swivel settings to fit you, your desk, and your needs.

### More Ports. More Flexibility.

More ports means more capabilities. With an HDMI, DisplayPort™, USB-B, and 4 USB-A 3.2 ports, you can connect multiple devices like a headset and webcam.<sup>7</sup>

### Effortless Joypad OSD Button

It's never been easier to configure your displays settings right from the monitor. Simply navigate the on-screen menu with the joypad OSD button to adjust brightness, contrast, and color.

### HP Display Manager

HP Display Manager makes remote management of the monitor easy. Simplify deployment, asset tracking, and remotely control your monitor settings, like turning the power off.<sup>8</sup>

### HP Display Center

Customize your display with easy, intuitive HP Display Center software.<sup>9</sup>

### 3-Sided Micro-Edge Bezel

See and do more on your screen with a 3-sided micro-edge bezel that maximizes your viewing area for a sleek design and virtually seamless dual-monitor setups.

### Materials that Matter

This monitor's enclosure consists of 90% recycled and renewable material.<sup>4</sup>

### Mindful Metals

At HP, we don't stop when it comes to protecting our shared future. That's why this monitor was engineered to contain 25% recycled metals.<sup>10</sup>

### Thoughtful Product Packaging

HP is committed to reducing plastic in landfills by using 100% recyclable packaging that meets recycling requirements, so it can stay out of the landfill when customers are finished with it.<sup>11,12</sup>

### Increased Energy Efficiency

Reaching highest energy-saving standards with an ENERGY STAR® rating and EPEAT® Registration.<sup>13,14</sup>

### Customizable Matching Accessories

Customize your desk to fit your work needs with the matching accessory ecosystem.<sup>15</sup>



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## Specifications

### Display specifications

**Display size**  
23.8"

**Display size (diagonal, metric)**  
60.5 cm (23.8")

**Aspect ratio**  
16:9<sup>1</sup>

**Curvature**  
Flat

**Native resolution**  
QHD (2560 x 1440)<sup>1,2</sup>

**Resolution (maximum)**  
QHD (2560 x 1440 @ 75 Hz)

**Resolutions supported**  
640 x 480; 720 x 400; 800 x 600; 1024 x 768; 1280 x 720; 1280 x 800; 1280 x 1024; 1440 x 900; 1600 x 900; 1600 x 1200; 1680 x 1050; 1920 x 1080; 1920 x 1200; 2560 x 1440

**Panel type**  
IPS

**Bezel**  
3-sided borderless

**Panel active area**  
52.69 x 29.64 cm

**Panel bit depth**  
True 8 bit

**Display colors**  
Up to 16.7 million colors supported

**Display color gamut**  
99% sRGB

**Refresh rate (maximum)**  
75 Hz

**Display scan frequency**  
50-75 Hz (Vertical) 30-115 kHz (Horizontal)

**Response time**  
5ms GtG (with overdrive)<sup>1</sup>

**Brightness**  
300 nits<sup>1</sup>

**Contrast ratio**  
1000:1 (Static)<sup>1</sup> 8000000:1 (Dynamic)<sup>1</sup>

**Pixel pitch**  
0.21 x 0.21 mm

**Pixels per inch (ppi)**  
123 ppi

**Viewing angle**  
178° (Vertical) 178° (Horizontal)

**Backlight type**  
Edge-lit

**Backlight lamp life**  
30,000 hours

**Display features**  
On-screen controls; Anti-glare; Height Adjust/Tilt/Swivel/Pivot; HP Eye Ease

**Display User Control Options**  
Management; Information; Exit; Input; Color; Image; Power; Menu; Brightness+

**Management software**  
HP Display Center; HP Display Manager<sup>12</sup>

**Low blue light modes**  
Yes, HP Eye Ease (TUV Low Blue Light Hardware Solution certified)

**Flicker-free**  
Yes

**Screen treatment**  
Anti-glare

**Hardness**  
3H

**VESA mount**  
100 mm x 100 mm

**Height adjustment range**  
150 mm

**Tilt**  
-5 to +23°

**Swivel**  
±45°

**Pivot**  
±90°

**Camera**  
No integrated camera

### Connectivity and communications

**Port and connectors**  
1 HDMI 1.4  
1 DisplayPort™ 1.2  
4 SuperSpeed USB Type-A 5Gbps signaling rate (1 charging)  
1 USB-B

**HDCP**  
Yes, DisplayPort™ and HDMI

**Power supply**  
100 - 240 VAC 50/60 Hz (Internal)

**Power consumption**  
56 W (maximum), 39 W (typical), 0.5 W (standby) 0.5 W (standby)

**Standby mode power demand**  
0.5 W (standby)

### Logistics and Physical

**Product color**  
Black head, black and silver stand

**Detachable stand**  
Yes

**Physical security**  
Security lock-ready<sup>11</sup>

**Dimensions without Stand (W x D x H)**  
53.94 x 4.7 x 32.26 cm (without hinge); 53.94 x 7.5 x 32.26 cm (with hinge)

**Dimensions with stand (W x D x H)**  
53.94 x 21.1 x 50.7 cm

**Weight**  
5.82 kg (with stand)

**Packaged Dimensions (W x D x H)**  
62.1 x 14 x 40 cm

**Packaged weight**  
8.42 kg

### Certification and compliance

**Energy efficiency**  
ENERGY STAR® certified E

**Ecolabels**  
EPEAT® registered; TCO Certified<sup>3</sup>

**Environmental specifications**  
Low Halogen; Molded paper pulp cushion inside box is 100% sustainably sourced and recyclable; Outside box and corrugated cushions are 100% sustainably sourced and recyclable; Contains ocean-bound recycled plastic; 85% ITE-derived closed loop plastic; At least 25% recycled metal<sup>4,5,6,7,8,9</sup>

**Certifications**  
BIS; BSMI; CB; CCC; CE; CE Marking; CECP; CEL; cTUVus; EAC; FCC; ISO 9241-307; KC/KCC; NOM; PSB; SEPA; TUV-S; VCCI; WEEE; ISC; eStandby; WW application; ICE; UAE; TGM; Ukraine certificates; NRCS; PSE; Hardware low blue light; GS; CEL Grade 2<sup>13</sup>

**Microsoft WHQL certification**  
Windows 11; Windows 10

**Operating temperature range**  
41 to 95°F

**Operating humidity range**  
20 to 80% RH

### Additional information

**Manufacturer Warranty**  
3 years limited warranty

**What's in the box**  
Monitor; DisplayPort™ cable; HDMI cable; Warranty card; USB Type-B to A cable; Quick Setup Poster; AC power cord<sup>10</sup>

**Country of origin**  
Made in China



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## Accessories and services (not included)

**HP Business PC Security Lock v3 Kit**



Help prevent chassis tampering and secure your PC and display in workspaces and public areas with the affordable HP Business PC Security Lock v3 Kit.  
**Product number: 3XJ17AA**

**HP S101 Speaker Bar**



Add rich stereo audio to select E-Series monitors and P-Series monitors<sup>1</sup> and keep a clean, clutter-free desk with the HP S101 Speaker Bar, which fits neatly underneath the display head and connects through USB.

**Product number: 5UU40AA**

<sup>1</sup> Compatible with HP E22 G5, E24 G5, E24t G5, E24q G5, E27 G5, E27q G5, E24u G5, E27u G5, E27k G5, E32k G5, E22 G4, E23 G4, E24 G4, E24q G4, E24t G4, E24i G4, E24d G4, E24u G4, E27 G4, E27d G4, E27q G4, E27u G4, P22 G4, P24 G4, P22h G4, P24h G4, P27h G4, P174 and P204v.

<sup>2</sup> HP includes a one-year limited warranty with online support available 24x7. Consult the HP Customer Support Center for details, or go to [www.hp.com/go/orderdocuments](http://www.hp.com/go/orderdocuments). Internet access required and not included.

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## Footnotes

### Messaging Footnotes

- <sup>1</sup> All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.
- <sup>2</sup> More accurate colors compared to 72% NTSC.
- <sup>3</sup> Ergonomic Setup Guide is available through HP Display Center. Host PC requires Windows 10 or higher. HP Display Center is available on the Microsoft store.
- <sup>4</sup> Recycled/Renewable materials made up of 85% ITE, 4.5% Ocean Bound Plastics, and 0.5% coffee grounds. Recycled plastic content percentage is based on the definition set in the IEEE 1680.1-2018 EPEAT® standard. HP defines renewable according to the Global Reporting Initiative Sustainability Reporting Standards.
- <sup>5</sup> Consists of 25% recycled metals. Recycled metal is expressed as a percentage of the total weight of the metal according to ISO 14021 definitions for metal parts over 25 grams.
- <sup>6</sup> Extended ecosystem sold separately.
- <sup>7</sup> AC Power cable, HDMI 1.4 cable, DisplayPort™ 1.2 cable, and USB 3.0 A-B cable included. All other cables sold separately.
- <sup>8</sup> HP Display Manager software agent must be running on a web server and host PC. Some limitations may apply to legacy monitors.
- <sup>9</sup> Host PC requires Windows 10 or higher. HP Display Center is available on the Microsoft store.
- <sup>10</sup> Recycled metal is expressed as a percentage of the total weight of the metal according to ISO 14021 definitions for metal parts over 25 grams.
- <sup>11</sup> 100% outer box/corrugate cushion packaging made from sustainably sourced certified and recycled fibers. Fiber cushions made from 100% recycled wood fiber and organic material. Any plastic cushions are made from >90% recycled plastic. Excludes plastic bags and plastic foam sheeting.
- <sup>12</sup> Recycling facilities not available in all locations.
- <sup>13</sup> HP Sustainability Report 2020 and HP Displays Sustainability Story 2021.
- <sup>14</sup> Based on US EPEAT® registration according to IEEE 1680.1-2020 EPEAT®. Status varies by country. Visit [www.epeat.net](http://www.epeat.net) for more information.
- <sup>15</sup> Extended ecosystem sold separately. Includes B560 PC Mounting Bracket, Quick Release Single Arm, and S101 Speaker Bar.

### Technical Specifications Footnotes

- <sup>1</sup> All specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.
- <sup>2</sup> DisplayPort™ 1.2 or HDMI 1.4 required to drive panel at its native resolution. The video card of the connected PC must be capable of supporting 2560 x 1440 at 60 Hz with 8-bit color using one DisplayPort™, HDMI. The video card of the connected PC must be capable of supporting 2560 x 1440 and include one DisplayPort™ or one HDMI outputs to drive the monitor at the preferred mode.
- <sup>3</sup> EPEAT® registered where applicable. EPEAT® registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country. Based on US EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. Status varies by country. Visit [www.epeat.net](http://www.epeat.net) for more information.
- <sup>4</sup> External power supplies, WWAN modules, power cords, cables, and peripherals excluded. Service parts obtained after purchase may not be Low Halogen.
- <sup>5</sup> ITE Derived Closed Loop Plastic percentage is based on the definition set in the IEEE 1680.1-2018 standard.
- <sup>6</sup> All plastic parts contain ocean-bound plastic. Percentage of ocean-bound plastic contained in each component varies by product.
- <sup>7</sup> Recycled metal is expressed as a percentage of the total weight of the metal according to ISO 14021 definitions for metal parts over 25 grams.
- <sup>8</sup> 100% outer box packaging and corrugated cushions made from sustainably sourced certified and recycled fibers.
- <sup>9</sup> Molded pulp cushions are made from 100% recycled wood fiber and organic materials.
- <sup>10</sup> Included cables may vary by country.
- <sup>11</sup> Lock sold separately.
- <sup>12</sup> Host PC requires Windows 10 and above. HP Display Center is available on the Microsoft store.
- <sup>13</sup> Monitors produced from June 2024 comply with China regulation GB 21520-2023.

