

## **DELL Upgrade from 3Y Next Business Day to 3Y ProSupport Plus** for ISG

Brand : DELL Product code: PT550\_3OS3PSP

Product name: Upgrade from 3Y Next Business Day to

3Y ProSupport Plus for ISG

- 24/7 Immediate Technical Support Availability and Response Objective
- Predictive hardware anomaly detection
- CloudIQ health and cybersecurity monitoring & analytics
- Service Account Manager
- Proactive system maintenance and more

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## DELL Upgrade from 3Y Next Business Day to 3Y ProSupport Plus for ISG:

The more customers depend on technology, the more important it is to have the right support. Built on a foundation of experts, tools, technologies and customer ease, the ProSupport Infrastructure Suite has the enterprise-class support organizations need. Services that align with the criticality of systems, complexity of environment and how IT resources are allocated.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 3Y Next Business Day to 3Y ProSupport Plus for ISG. Number of years: 3 year(s), Service time (hours x days): 24x7x365

Features		Features	
Service type	ProSupport Plus for ISG	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	24x7x365	Troubleshooting	✓
Number of years	3 year(s)	Parts replacement	✓
		Compatibility	PowerEdge T550



