

DELL Upgrade from 3Y Next Business Day to 3Y ProSupport Plus 4H Mission Critical

Brand: DELL Product code: PR250_3OS3P4H

Product name: Upgrade from 3Y Next Business Day to

3Y ProSupport Plus 4H Mission Critical

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The more customers depend on technology, the more important it is to have the right support. Built on a foundation of experts, tools, technologies and customer ease, the ProSupport Infrastructure Suite has the enterprise-class support organizations need. Services that align with the criticality of systems, complexity of environment and how IT resources are allocated.

Mission Critical is a rapid resolution option, giving 4-hour parts and/or labor response. Rely on Dell Technologies to get you back up and running fast.

*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 3Y Next Business Day to 3Y ProSupport Plus 4H Mission Critical. Number of years: 3 year(s), Service time (hours x days): 24x7x365, Response time: 4 h



| Features | | Features | |
|-----------------------------|-------------------------------------|-------------------|----------------|
| Service type | ProSupport Plus 4H Mission Critical | Phone support | ✓ |
| Service included | Parts and Labour | Web support | ✓ |
| Service time (hours x days) | 24x7x365 | Troubleshooting | ✓ |
| Response time | 4 h | Parts replacement | ✓ |
| Number of years | 3 year(s) | Compatibility | PowerEdge R250 |

