



## DELL Upgrade from 1Y Next Business Day to 3Y ProSupport Plus for ISG

**Brand :** DELL

**Product code:** PR350\_1OS3PSP

**Product name :** Upgrade from 1Y Next Business Day to 3Y ProSupport Plus for ISG

- 24/7 Immediate Technical Support Availability and Response Objective
  - Predictive hardware anomaly detection
  - CloudIQ health and cybersecurity monitoring & analytics
  - Service Account Manager
  - Proactive system maintenance and more
- Upgrade from 1Y Next Business Day to 3Y ProSupport Plus for ISG

[DELL Upgrade from 1Y Next Business Day to 3Y ProSupport Plus for ISG:](#)

The more customers depend on technology, the more important it is to have the right support. Built on a foundation of experts, tools, technologies and customer ease, the ProSupport Infrastructure Suite has the enterprise-class support organizations need. Services that align with the criticality of systems, complexity of environment and how IT resources are allocated.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 1Y Next Business Day to 3Y ProSupport Plus for ISG. Number of years: 3 year(s), Service time (hours x days): 24x7x365



Features		Features	
Service type	ProSupport Plus for ISG	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	24x7x365	Troubleshooting	✓
Number of years	3 year(s)	Parts replacement	✓
		Compatibility	PowerEdge R350

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Publication date: 29-OCT-2024. Prints or copies of Information are only valid on the printed Publication date