



## DELL Upgrade from 3Y Next Business Day to 5Y ProSupport Plus for ISG



**Brand :** DELL

**Product code:** PR350\_3OS5PSP

**Product name :** Upgrade from 3Y Next Business Day to 5Y ProSupport Plus for ISG

- 24/7 Immediate Technical Support Availability and Response Objective
  - Predictive hardware anomaly detection
  - CloudIQ health and cybersecurity monitoring & analytics
  - Service Account Manager
  - Proactive system maintenance and more
- Upgrade from 3Y Next Business Day to 5Y ProSupport Plus for ISG

[DELL Upgrade from 3Y Next Business Day to 5Y ProSupport Plus for ISG:](#)

The more customers depend on technology, the more important it is to have the right support. Built on a foundation of experts, tools, technologies and customer ease, the ProSupport Infrastructure Suite has the enterprise-class support organizations need. Services that align with the criticality of systems, complexity of environment and how IT resources are allocated.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 3Y Next Business Day to 5Y ProSupport Plus for ISG. Number of years: 5 year(s), Service time (hours x days): 24x7x365

| Features                    |                         | Features          |                |
|-----------------------------|-------------------------|-------------------|----------------|
| Service type                | ProSupport Plus for ISG | Phone support     | ✓              |
| Service included            | Parts and Labour        | Web support       | ✓              |
| Service time (hours x days) | 24x7x365                | Troubleshooting   | ✓              |
| Number of years             | 5 year(s)               | Parts replacement | ✓              |
|                             |                         | Compatibility     | PowerEdge R350 |

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