



## DELL Upgrade from 3Y Next Business Day to 3Y ProSupport Plus 4H Mission Critical



**Brand :** DELL

**Product code:** PR450\_3OS3P4H

**Product name :** Upgrade from 3Y Next Business Day to 3Y ProSupport Plus 4H Mission Critical

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[DELL Upgrade from 3Y Next Business Day to 3Y ProSupport Plus 4H Mission Critical:](#)

The more customers depend on technology, the more important it is to have the right support. Built on a foundation of experts, tools, technologies and customer ease, the ProSupport Infrastructure Suite has the enterprise-class support organizations need. Services that align with the criticality of systems, complexity of environment and how IT resources are allocated.

Mission Critical is a rapid resolution option, giving 4-hour parts and/or labor response. Rely on Dell Technologies to get you back up and running fast.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 3Y Next Business Day to 3Y ProSupport Plus 4H Mission Critical. Number of years: 3 year(s), Service time (hours x days): 24x7x365, Response time: 4 h

Features		Features	
Service type	ProSupport Plus 4H Mission Critical	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	24x7x365	Troubleshooting	✓
Response time	4 h	Parts replacement	✓
Number of years	3 year(s)	Compatibility	PowerEdge R450

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