



DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus

Brand : DELL

Product code: L9SM9C_3OS5PSP

Product name : Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus



- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

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DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus. Number of years: 5 year(s), Service time (hours x days): 24x7x365

| Features | | Features | |
|-----------------------------|------------------|-------------------|---------------------------|
| Service type | ProSupport Plus | Phone support | ✓ |
| Service included | Parts and Labour | Web support | ✓ |
| Service time (hours x days) | 24x7x365 | Troubleshooting | ✓ |
| Number of years | 5 year(s) | Parts replacement | ✓ |
| | | Compatibility | Dell Latitude 9450 2-in-1 |

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