

DELL Upgrade from 1Y Collect & Return to 3Y ProSupport Plus

Brand : DELL

Product code: VN3M3_1CR3PSP

Product name : Upgrade from 1Y Collect & Return to 3Y ProSupport Plus

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.

- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue

detection, proactive resolution and alerts

- Keep your hard drive after replacement to ensure data security

- Repairs for accidents caused by drops, spills or electrical surges

- Automate and customized support to eliminate downtime

Upgrade from 1Y Collect & Return to 3Y ProSupport Plus

DELL Upgrade from 1Y Collect & Return to 3Y ProSupport Plus. Number of years: 3 year(s), Service time (hours x days): 24x7x365

Features

Service type Service included Service time (hours x days) Number of years ProSupport Plus Parts and Labour 24x7x365 3 year(s)

Features	
Phone support	<
Web support	<
Troubleshooting	✓
Parts replacement	✓
Compatibility	Vostro 3520 Vostro 3525



MOST COMPREHENSIVE Self-healing Priority Access Damage coverage

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