



## DELL Upgrade from 3Y ProSupport to 5Y ProSupport Plus 4H Mission Critical



**Brand :** DELL

**Product code:** PER640\_4935V

**Product name :** Upgrade from 3Y ProSupport to 5Y ProSupport Plus 4H Mission Critical

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[DELL Upgrade from 3Y ProSupport to 5Y ProSupport Plus 4H Mission Critical:](#)

ProSupport Plus proactively improves the performance and stability of critical systems through automated support, analytics and the right expertise for your organization. ProSupport Plus not only gets you back up and running quickly, but also proactively helps you get ahead of problems before they happen. You'll have the freedom to adopt complex technologies with confidence, knowing Dell Technologies has the expertise and insights to help you be more productive and focus on your goals.

Mission Critical is a rapid resolution option, giving 4 hour parts and/or labor response. Rely on Dell Technologies to get you back up and running fast.

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

Features		Features	
Service type	ProSupport Plus 4H Mission Critical	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	24x7x365	Troubleshooting	✓
Response time	4 h	Parts replacement	✓
Number of years	5 year(s)	Compatibility	PowerEdge R640

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