

VCR11

Introduction

You can use the VCR11 Remote Control to control the MeetingEye 500. VCR11 uses two AAA batteries (1.5V).

VCR11 Compatibility

For the VCR11 compatibility, please refer to [Zoom Room Accessories Compatibility Lists](#).

How to Use



No.	Name	Description
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1	Power on/off Key	Put the system to sleep mode or wake up the system.
2	Video Recording Key*	Start/stop recording the video and the audio.
3	Layout Key	- On the home screen, pressing the key will join the first meeting on the meeting list.(Teams) - On the home screen or during a meeting, press and hold the key for 5 seconds will bring up the sidebar.
4	Custom Key*	Customizable shortcuts are available.
5	Volume up key	Increase the speaker volume.
6	Volume down key	Reduce the speaker volume.
7	Zoom in key	Zoom in the camera' s focal length.
8	Zoom out key	Zoom out the camera' s focal length.
9	OK key	Go to the sub-menu to confirm the action or select one item.
10	Navigation Key	- Navigate through menu items. - Pan and tilt the camera to adjust the viewing angle.
11	Mute Key	Mute or unmute the microphone.
12	Home key	Press and hold the button for 5 seconds to bring up the sidebar.
13	Back key	Return to the previous menu.
14	Off-hook Key	Enter the pre-dialing screen, the dialing screen or the answering screen.
15	Delete Key	Delete one character at a time. Press and hold to delete all characters in the input field.
16	On-hook Key	End a call or exit a meeting call.
17	Keypad	- Enter digits. - Go to the Dial page. - In the camera control interface, if a preset position has been set for a specific number key, pressing that number key will activate the corresponding preset position. If you press and hold the number key for 5 seconds, it will replace the corresponding preset position.
18	Character Key	Enter the special characters *.@.

19	Pound key	Enter the pound key (#).
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*Coming soon.

FAQ

Does the VCR11 remote control support camera preset?

The VCR11 remote control supports up to 9 camera presets.

1. To add a camera preset for the first time, you need to go to **More > Settings > Device Settings > Camera > Camera Settings**.
2. Press the **OK** key on the VCR11 to select **Preset**.
3. Click **Add**. Press the 1-9 number keys of the VCR11 to apply the camera preset of the corresponding number. Press and hold for about 3 seconds to replace the camera preset with the corresponding number. For more information, please refer to [Camera Preset](#).