



## Device Manager

Powerful and intuitive lifecycle management for AudioCodes IP phones and meeting room solutions



**ZERO-TOUCH  
PROVISIONING**



**SIMPLIFIED MASS  
OPERATIONS**



**QUALITY  
ASSURANCE**



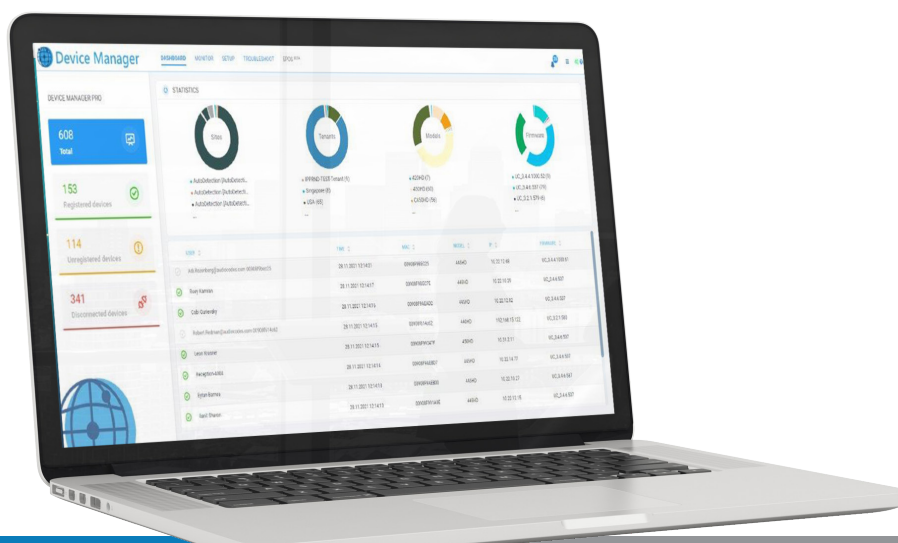
**REMOTE WORKER  
SUPPORT**

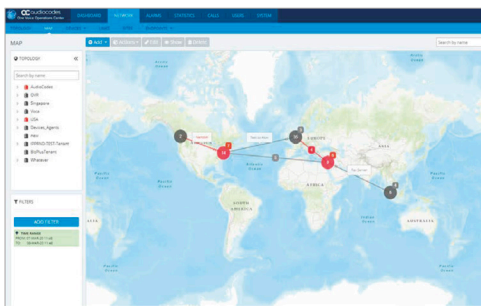


**SCALABLE &  
ROBUST**

In today's highly complex and demanding world of enterprise communications, IT managers need to be able to have full control of their IP phones, meeting rooms solutions and other devices throughout their lifecycle. Administrators need powerful and easy-to-use tools for everyday tasks such as configuration, troubleshooting and monitoring to increase efficiency and ensure user satisfaction. This is especially true in the new era of hybrid working, where staff are just as likely to be working from home, and with the proliferation of video-enabled meeting rooms and huddle rooms in the office.

AudioCodes Device Manager enables administrators to offer a reliable desktop phone service within their organization. With the ability to deploy and monitor AudioCodes IP phones, meeting room solutions, and EPOS and Jabra headsets and speakers, Device Manager helps to identify problems and fix them rapidly and efficiently. This proactive approach ensures quality assurance and employee satisfaction, increased productivity and lower IT expenses.



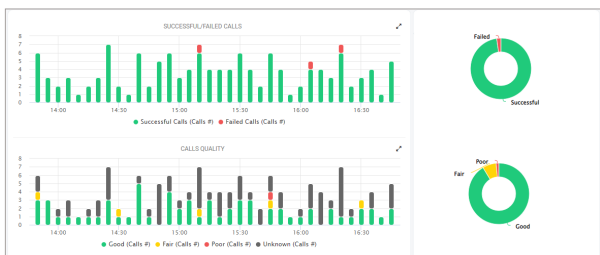
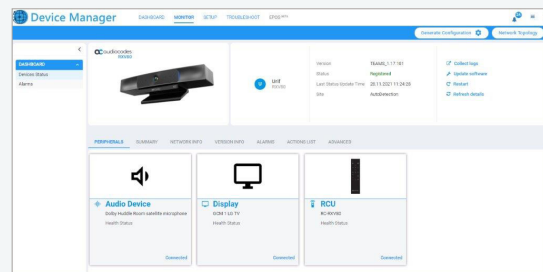


## Rapid Commissioning and Provisioning

- Device discovery and auto-registration
- Automatic device zero-touch provisioning
- Network topology planning and design
- Large scale efficient deployment
- Support remote management of devices behind NAT (remote workers)

## Streamline Day-to-Day Operations

- Increase efficiency using centralized real-time monitoring dashboard and maps
- Mass configuration and software updates for all devices or specific tenants/sites/groups
- Improve availability with accurate and correlated alarm indications



## Quality Assurance and Analytics

- Identify and mitigate voice quality issues before they become service affecting using real-time network view and quality alerts
- Troubleshoot quality issues and drill down for simple and effective root cause analysis
- Pattern detection and network planning via advanced reporting tools

## Robust and Scalable Architecture

- Highly scalable, designed to meet needs of small to large enterprises
- Multi-tenancy support for hosted and managed environments
- Runs as virtualized application on AWS, Azure, Hyper-V and VMware



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