

# Pro Lite

# **LCD Monitor**

**ENGLISH** 

ProLite XUB2497HSN
ProLite XUB2797HSN
ProLite XUB2797QSN
ProLite XUB2797QSNP

Thank you very much for choosing the iiyama LCD monitor.

We recommend that you take a few minutes to read this comprehensive manual carefully before installing and switching on the monitor. Please keep this manual in a safe place for your future reference.

# iiyama | Servicecard





# Dear user, we congratulate you on the purchase of your iiyama LCD.

For details on warranty and locally used pixel policies that apply directly after installation of your product please check the iiyama website.

# To report a fault, please contact your local support centre found at https://iiyama.com

### Things to check before you call the iiyama information line

I if the power cable is connected securely and turned on?

I if the display has been turned on?

I if the signal cable is connected securely and the correct input selected?

I if the computer has been restarted with the display connected?

I if the graphics card is correctly installed with the latest drivers possible?

I if the correct native resolution has been selected via 'Display Properties'?

If the R/G/B signal configuration is correct?

I if the displays On Screen Menu is shown?

If the correct brightness and contrast settings have been set?

I if given display tolerances and compatibility have been considered?

I if via the On Screen Menu you have performed a Factory Reset/Recall?

# Before reporting the screen defect, please prepare the following information/evidence:

| model number \*

purchase receipt and serial number \*

I name and address for collection

telephone/fax number, for availability during the day

convenient collection date (date, time)

short description of the defect

# Important Note:

If there is no fault found in the collected equipment after inspection, the transferring party shall incur charges for transport and administration.

If you have checked all of the above and there is still no picture, call our information line for assistance in your country.

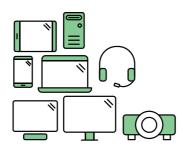
### Feedback on health and safety issues

If you have any health and safety concerns or questions about the product (including when using the product), please contact iiyama support through our website. You can also contact us by calling +31 204460404. After receiving your feedback, we will ask the responsible unit to handle it as soon as possible and a dedicated person will get back to you. Your feedback will also be recorded and incorporated into our evaluation for improvements



<sup>\*</sup> see the identification plate on the back of the case.





# Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations are common in the factories. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

**This product is a better choice**. It meets all the criteria in TCO Certified, the world's most comprehensive sustainability certification for IT products. Thank you for making a responsible product choice, that help drive progress towards a more sustainable future!

Criteria in TCO Certified have a life-cycle perspective and balance environmental and social responsibility. Conformity is verified by independent and approved verifiers that specialize in IT products, social responsibility or other sustainability issues. Verification is done both before and after the certificate is issued, covering the entire validity period. The process also includes ensuring that corrective actions are implemented in all cases of factory non-conformities. And last but not least, to make sure that the certification and independent verification is accurate, both TCO Certified and the verifiers are reviewed regularly.

### Want to know more?

Read information about TCO Certified, full criteria documents, news and updates at **tcocertified.com.** On the website you'll also find our Product Finder, which presents a complete, searchable listing of certified products.

### CE MARKING DECLARATION OF CONFORMITY

This LCD monitor complies with the requirements of the EC/EU Directive 2014/30/EU "EMC Directive", 2014/35/EU "Low Voltage Directive", 2009/125/EC "ErP Directive" and 2011/65/EU "RoHS Directive"

The electro-magnetic susceptibility has been chosen at a level that gives correct operation in residential areas, business and light industrial premises and small-scale enterprises, inside as well as outside of the buildings. All places of operation are characterised by their connection to the public low voltage power supply system.

IIYAMA CORPORATION: Wijkermeerstraat 8, 2131 HA Hoofddorp, The Netherlands

Model No.: PL2497HG, PL2797HG, PL2797QG, PL2797QP



We recommend recycling of used product. Please contact your dealer or iiyama service center. Recycle information is obtained via the Internet, using the address: https://iiyama.com

You can access the Web page of different countries from there.

- We reserve the right to change specifications without notice.
- All trademarks used in this user manual are the property of their respective owners.
- The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries.

■ Eprel registration number XUB2497HSN-B2 : 2033703 XUB2497HSN-W2 : 2033740

XUB2797HSN-B2 : 2034853 XUB2797QSN-B2 : 2034107

XUB2797QSN-W2: 2034133

XUB2797QSNP-B1: 2007894

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### FOR YOUR SAFETY

### **SAFETY PRECAUTIONS**

### WARNING

### STOP OPERATING THE MONITOR WHEN YOU SENSE TROUBLE

If you notice any abnormal phenomena such as smoke, strange sounds or fumes, unplug the monitor and contact your dealer or iiyama service center immediately. Further use may be dangerous and can cause fire or electric shock.

### **NEVER REMOVE THE CABINET**

High voltage circuits are inside the monitor. Removing the cabinet may expose you to the danger of fire or electric shock.

### DO NOT PUT ANY OBJECT INTO THE MONITOR

Do not put any solid objects or liquids such as water into the monitor. In case of an accident, unplug your monitor immediately and contact your dealer or iiyama service center. Using the monitor with any object inside may cause fire, electric shock or damage.

### **INSTALL THE MONITOR ON A FLAT, STABLE SURFACE**

The monitor may cause an injury if it falls or is dropped.

### DO NOT USE THE MONITOR NEAR WATER

Do not use where water may be splashed or spilt onto the monitor as it may cause fire or electric shock.

### **OPERATE UNDER THE SPECIFIED POWER SUPPLY**

Be sure to operate the monitor only with the specified power supply. Use of an incorrect voltage will cause malfunction and may cause fire or electric shock.

### PROTECT THE CABLES

Do not pull or bend the power cable and signal cable. Do not place the monitor or any other heavy objects on the cables. If damaged, the cables may cause fire or electric shock.

### ADVERSE WEATHER CONDITIONS

It is advisable not to operate the monitor during a heavy thunder storm as the continual breaks in power may cause malfunction. It is also advised not to touch the plug in these circumstances as it may cause electric shock.

### **INSTALLATION LOCATION**

Do not install the monitor where sudden temperature changes may occur, or in humid, dusty or smoky areas as it may cause fire, electric shock or damage. You should also avoid areas where the sun shines directly on the monitor.

### DO NOT PLACE THE MONITOR IN A HAZARDOUS POSITION

The monitor may topple and cause injury if not suitably located. Please also ensure that you do not place any heavy objects on the monitor, and that all cables are routed such that children may not pull the cables and possibly cause injury.

### MAINTAIN GOOD VENTILATION

Ventilation slots are provided to keep the monitor from overheating. Covering the slots may cause fire. To allow adequate air circulation, place the monitor at least 10cm (or 4 inches) from any walls. When removing the tilt stand, the ventilation slots on the back side of the monitor can be blocked. This may overheat the monitor and may cause fire or damage. Make sure to allow enough ventilation when removing the tilt stand. Operating the monitor on its back, side, upside down or on a carpet or any other soft material may also cause damage.

### DISCONNECT THE CABLES WHEN YOU MOVE THE MONITOR

When you move the monitor, turn off the power switch, unplug the monitor and be sure the signal cable is disconnected. If you do not disconnect them, it may cause fire or electric shock.

### **UNPLUG THE MONITOR**

If the monitor is not in use for a long period of time it is recommended that it is left unplugged to avoid accidents.

### HOLD THE PLUG WHEN DISCONNECTING

To disconnect the power cable or signal cable, always pull it by the plug. Never pull on the cable itself as this may cause fire or electric shock.

### DO NOT TOUCH THE PLUG WITH WET HANDS

Pulling or inserting the plug with wet hands may cause electric shock.

### WHEN YOU INSTALL THE MONITOR ON YOUR COMPUTER

Be sure the computer is strong enough to hold the weight of the monitor, otherwise, you may damage your computer.

### **CAREFUL! PROTECT YOUR HANDS AND FINGERS**

- Be careful not to hurt your fingers or hands when you change the height or the angle.
- Injury can occur if care is not taken to avoid finger contact with the displays base when adjusting the height.

### **REMARK FOR 24/7 USAGE**

This product is not specifically designed for 24/7 usage in all environments.

### REMARK SPECIFIC TO DESKTOP USE

This product is designed for desktop use, not for digital signage (electronic signboard) applications such as ceiling hanging or wall mounting.

### **OTHERS**

### **ERGONOMIC RECOMMENDATIONS**

To eliminate eye fatigue, do not operate the monitor against a bright background or in a dark room. For optimal viewing comfort, the monitor should be just below eye level and 40-60cm (16-24 inches) away from your eyes. When using the monitor over a prolonged time, a ten minute break every hour is recommended as looking at the screen continuously can cause eye strain.

### **SPECIAL NOTES ON LCD MONITORS**

The following symptoms are normal with LCD monitors and do not indicate a problem.

### NOTE

- When you first turn on the LCD monitor, the picture may not fit in the display area because of the type of computer that is used. In this case, adjust the picture position to the correct position.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- Due to the nature of the LCD screen, an afterimage of the previous screen may remain after switching the image, when the same image is displayed for hours. In this case, the screen can be recovered slowly by changing the image or turning off the Power Switch for some hours.

### **CUSTOMER SERVICE**



If you have to return your unit for service and the original packaging has been discarded, please contact your dealer or iiyama service center for advice or replacement packaging.

### **CLEANING**

### WARNING

If you drop any materials or liquids such as water into the monitor when cleaning, unplug the power cable immediately and contact your dealer or iiyama service center.

### **CAUTION**

For safety reasons, turn off the power switch and unplug the monitor before you clean it.

### NOTE

- To protect the LCD panel, do not scratch or rub the screen with a hard object.
- Never use any of the following strong solvents. These will damage the cabinet and the LCD screen.

Thinner Spray-type cleaner

Benzine Wax

Touching the cabinet with any product made from rubber or plastic for a long time may cause degeneration or loss of paint on the cabinet.

### **CABINET**

Stains can be removed with a cloth lightly moistened with a mild detergent solvent. Then wipe the cabinet with a soft dry cloth.

LCD

Periodic cleaning with a soft dry cloth is recommended.

**SCREEN** 

Don't use tissue paper etc. because these will damage the LCD screen.

### BEFORE YOU OPERATE THE MONITOR

### **FEATURES**

- ◆ Supports Resolutions up to 1920 × 1080 ProLite XUB2497HSN / ProLite XUB2797HSN 2560 x 1440 ProLite XUB2797QSN / ProLite XUB2797QSNP
- High Contrast 1000:1 (Typical) ProLite XUB2797HSN 1300:1 (Typical) ProLite XUB2497HSN / ProLite XUB2797QSN / ProLite XUB2797QSNP
- **Advanced Contrast Function Available**
- Brightness 300cd/m<sup>2</sup> (Typical)
- Moving Picture Response Time 1ms
- Blue Light Reducer
- Digital Character Smoothing
- ◆ USB Type-C / RJ45 / DP Out Connectors
- USB Power Delivery supports up to 65W ProLite XUB2497HSN / ProLite XUB2797HSN / ProLite XUB2797QSN 96W ProLite XUB2797QSNP
- ◆ 2 × 2W Stereo Speakers
- Ergonomic Design TCO Certified
- Standby Feature
- VESA Mounting Standard (100mm×100mm) Compliant
- Keyhole for Security Lock

### **CHECKING THE CONTENTS OF THE PACKAGE**

The following accessories are included in your package. Check to see if they are enclosed with the monitor. If anything is missing or damaged, please contact your local ijyama dealer or regional iiyama office.

■ Power Cable \*1

Quick Start Guide

- HDMI Cable
- USB Type-C Cable (C-C)
- VESA Plate
- Stand-Base with a screw
   Screwdriver
- DisplayPort Cable \*2
- Stand-Neck
- Safety Guide

CAUTION \*1 All guarantees and warranties are void for any problems or damage caused by a power cable not supplied by iivama.

An approved power cable greater or equal to H05VVF, 3G, 0.75mm<sup>2</sup> must be used.

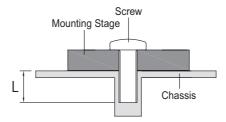
\*2 For ProLite XUB2797QSN / ProLite XUB2797QSNP

- CAUTION This product is designed for desktop use, not for digital signage (electronic signboard) applications such as ceiling hanging or wall mounting.
  - Before installation, make sure the display arm or desk arm stand is strong enough to hold the necessary weight of the monitor and the mount.
  - Panel angle adjustment range : 23° upward and 5° downward
  - This product cannot be used with the monitor screen facing downward/upward.

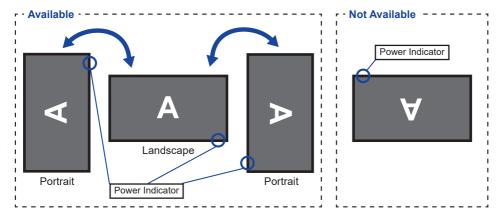


### < DISPLAY ARM OR DESK ARM STAND >

CAUTION When you use with the display arm or desk arm stand, in consideration of thickness of the mounting stage, tighten the M4 Screws (4pcs) which "L" length is 11mm to fasten the monitor. Using the screw longer than this may cause electric shock or damage because it may contact with the electrical parts inside the monitor.



The monitor is designed to be compatible with both landscape and portrait modes. Portrait display must be adjusted using the display settings of the connected device.



### With Stand:



- Adjust the monitor's height before panel rotation.
- Attempting to rotate the panel forcibly without adjusting the stand height may cause damage to the panel or the stand.

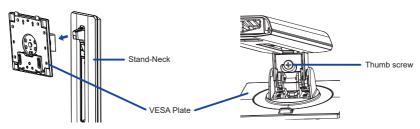
### FITTING AND REMOVAL OF STAND

### CAUTION

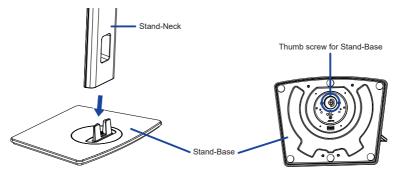
- Put the monitor on a stable surface. The monitor may cause injury or damage if it falls or is dropped.
- Do not give a strong impact to the monitor. It may cause damage.
- Unplug the monitor before removal or installation to avoid an electric shock or a damage.

### <Installation>

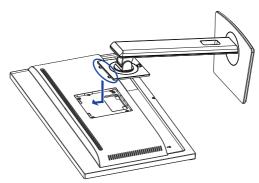
① Attach the Stand-Neck to the VESA Plate and then tighten the 'thumb screw' with the provided screwdriver to secure them.



② Install the Stand-Neck to the Stand-Base and then tighten the 'thumb screw' to secure them.

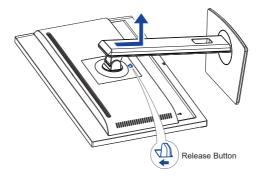


- ③ Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.
- (4) Hold the monitor and install the assembled stand to the monitor until it clicks to secure.



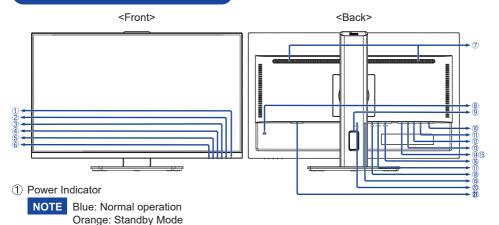
### <Removal>

- ① Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.
- 2 Press the release button to remove the stand.



- 3 Loosen the 'thumb screw' with the provided screwdriver to remove the Stand-Neck from the VESA Plate.
- (4) Loosen the 'thumb screw' to remove the Stand-Base from the Stand-Neck.

### **CONTROLS AND CONNECTORS**



- ② Power Button (山)
- (3) Menu Button (MENU)
- ④ Adjustment / Volume Button ( ► / ♥ )
- ⑤ Adjustment / Shortcut Button ( ◀ / i ) \*¹
- 6 Input Select / Exit Button (INPUT / EXIT)
- (7) Speakers
- 8 Keyhole for Security Lock ( 2 )
  - NOTE You can fasten a security lock and cable to prevent the monitor from being removed without your permission.
- Cable Hole
- 1 Headphone Connector ( )

NOTE Proper operation of connected external devices other than headphones is not guaranteed.

- 11) LAN(RJ45) Connector ( 11)
- USB Type-C Downstream Connector ( ← USB3.2 Gen 1: 5Gbps)
   5V, 1.5A ProLite XUB2497HSN / XUB2797HSN
   5V. 3A ProLite XUB2797QSN / XUB2797QSNP

- ⑤ USB Type-A Downstream Connector ( ❤️ USB3.2 Gen 1: 5Gbps, 5V, 900mA)
- (b) DisplayPort Out Connector (DP OUT) \*2
- (17) USB Type-C Upstream Connector ( ) ProLite XUB2797QSNP
- (B) USB Type-C Upstream Connector (USB C USB3.2 Gen 1: 5Gbps)
  5V/3A, 9V/3A, 10V/3A, 12V/3A, 15V/3A, 20V/3.25A ProLite XUB2497HSN / XUB2797HSN / XUB2797QSN
  5V/3A, 9V/3A, 10V/3A, 12V/3A, 15V/3A, 20V/4.8A ProLite XUB2797QSNP
- (9) DisplayPort Connector (DP)
- ② HDMI Connector (HDMI)
- (2) AC Connector ( ~: Alternating current)
- \*1 Shortcut menu: i-Style Color / Eco / Blue Light Reducer
- \*2 This connector has a rubber cap already attached. Remove the cap before connection.

### **CONNECTING YOUR MONITOR**

- 1 Ensure that both the computer and the monitor are switched off.
- 2 Connect the computer to the monitor with the signal cable.
- ③ Connect the computer to the monitor with the USB Type-C Cable when viewing images on your monitor through the USB Type-C Connector or when using the monitor's USB hub function.\*
- 4 Connect the Power Cable to the monitor first and then to the power source.
- 5 Turn on your monitor and computer.
- \* When charging connected device via USB Type-C Connector, check if the device is equipped with a USB Type-C Connector that supports charging function via USB PD (=Power Delivery).
  - The connected device can be charged via USB Type-C Connector even when the monitor is in standby mode. See page 20 for USB Battery Charge (USB BC) function.
  - The USB power delivery is up to 65W\*1/96W\*2. If the connected device required more than 65W\*1/96W\*2 for operation or for boot up (when the battery is drained), use the original power adapter that came with the device.
  - If a separately purchased USB Type-C cable is used, make sure the cable is certified by USB-IF and is full-featured with power delivery and video / audio / data transfer functions.
  - If the monitor is in standby mode, it will not display a picture automatically in the following situations:
    - 1. First boot of the PC 2. When the PC is resuming from standby mode

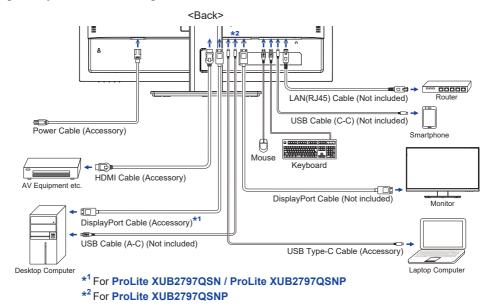
To display a picture, press the INPUT Button. This is normal behaviour to minimize power consumption during standby mode. To prevent this behaviour, please access the OSD menu and set "USB BC" to "ON".

- USB cable (A-C) is not included with the monitor. If you use a USB cable (A-C), please note that
  you can only transfer data.
- Compatibility with all connected devices is not guaranteed due to different user environments.
- \*1 For ProLite XUB2497HSN / ProLite XUB2797HSN / ProLite XUB2797QSN
- \*2 For ProLite XUB2797QSNP

### NOTE

- Make sure that the building installation has a circuit breaker of 120/240V, 20A (maximum).
- The signal cables used for connecting the computer and monitor may vary with the type of computer used. An incorrect connection may cause serious damage to both the monitor and the computer. The cable supplied with the monitor is for a standard connector. If a special cable is required please contact your local iiyama dealer or regional iiyama office.
- The Class I pluggable equipment Type A must be connected to protective earth.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- Excessive sound pressure from ear-/headphones can cause hearing damage/hearing loss.

### [ Example of Connection ]



### [ Collect Cables ]

Put the cables through the cable hole to bundle them.



### **DISCONNECTING YOUR MONITOR**

- ① Ensure that both the computer and the monitor are switched off.
- 2 Disconnect the power source first and then the Power Cable from the monitor.
- (3) Disconnect the USB cable from the computer and the monitor.
- 4 Disconnect the signal cable from the computer and the monitor.

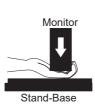
### **COMPUTER SETTING**

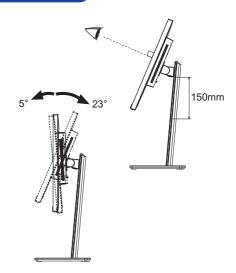
■ Signal Timing Change to the desired signal timing listed on page 34: COMPLIANT TIMING.

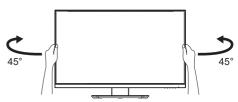
### ADJUSTING THE HEIGHT AND THE VIEWING ANGLE

- For optimal viewing it is recommended to position yourself directly opposite to the full face of the monitor, then adjust the monitor's height and angle to your own preference.
- Hold the panel so that the monitor does not topple when you change the monitor's height or angle.
- You are able to adjust the monitor's height up to 150mm, angle up to 45° right and left, 23° upward and 5° downward.

- NOTE Do not touch the LCD screen when you change the height or the angle. It may cause damage or break the LCD screen.
  - Careful attention is required not to pinch your fingers or hands into the moving part of the stand when you change the height or the angle.
  - Injury can occur if care is not taken to avoid finger contact with the displays base when adjusting the height.







### **OPERATING THE MONITOR**

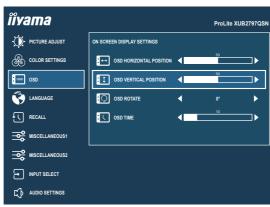
To create the best picture, your iiyama LCD monitor has been preset at the factory with the COMPLIANT TIMING shown on page 34. You are also able to adjust the picture by following the button operation shown below.

① Press the MENU Button to start the On Screen Display (OSD) feature. There are additional Menu items which can be switched by using the ◀ / ▶ Buttons.



- ② Select the Menu item which contains the adjustment icon relating to the adjustment you want to make. Press the MENU Button. Then, use the ◀ / ▶ Buttons to highlight the desired adjustment icon.
- ③ Press the MENU Button again. Use the ◀ / ▶ Buttons to make the appropriate adjustment or setting.
- Press the EXIT Button to leave the menu, and the settings you just made would be automatically saved.

For example, to correct for OSD vertical position, select Menu item of "OSD" and press the MENU Button. Then, select "OSD Vertical Position" by using the  $\blacktriangleleft$  /  $\blacktriangleright$  Buttons and press the MENU Button. Use the  $\blacktriangleleft$  /  $\blacktriangleright$  Buttons to change the OSD vertical position settings. The OSD vertical position should be changing accordingly while you are doing this.



When you press the EXIT Button to end the adjustment, all changes are saved in the memory.

### NOTE

- When button operations are aborted during adjustment, On Screen Display disappears when the time set for the "OSD Time" has passed. Also, the EXIT Button can be used to return previous menu and turn off the On Screen Display.
- Any changes are automatically saved in the memory when the On Screen Display disappears. Turning off the power should be avoided while using the Menu.

### **ADJUSTMENT MENU CONTENTS**



Picture Adjust \*1



Adjustment Item	Problem /	Option Button to Press	
Brightness *2	Too dark Too bright	<b>+</b> +	
Contrast	Too dull Too intense	<b>* * * *</b>	
	Off	Normal	
Eco Shortcut	Mode 1	Brightness of back-light is reduced.	
Siloricut	Mode 2	Brightness of back-light is reduced more than Mode 1	
	Mode 3	Brightness of back-light is reduced more than Mode 2.	
A due Company	On	Increased Contrast Ratio	
Adv. Contrast	Off	Typical Contrast Ratio	
Overdrive	Off / 1 / 2 / Improves th A higher le	ne gray level response time of the LCD panel. vel results in a faster response time.	
MBR *3	Off / 1 / 2 / 3 / 4 / 5 / 6 / 7 Reduces motion blur on the LCD panel.		
	On	Activate the Adaptive Sync function.	
Adaptive Sync	Off	The Adaptive Sync function is turned off.	

<sup>\*1</sup> Selected adjustments and settings may not be possible due to other items that are enabled. See page 15 Function Correlation Matrix for more details.

### Shortcut

You can take a shortcut to the specific menu by the following button operations.

• Eco: Press the i Button with no Menu displayed and select "Eco".

<sup>\*2</sup> Adjust the "Brightness" when you are using the monitor in a dark room and feel the screen is too bright.

<sup>\*3</sup> Disabled when "Adaptive Sync" is activated. Available when the refresh rate is 75Hz or higher. 100Hz is recommended

### **■** Function Correlation Matrix

Active item		Picture Adjust		Cold	or Settings
				i-Style Color	
				Standard	
	Eco	Adv.Contrast	MBR	Game Cinema	Blue Light Reducer
				Scenery	
Selected item				Text	
Brightness	_	_	_	-	✓
Contrast	✓	_	✓	_	✓
Eco		✓	_	_	✓
Adv. Contrast	✓		_	_	✓
Overdrive	✓	✓	_	_	✓
MBR	_	_		_	_
Adaptive Sync	✓	✓	✓	✓	✓

√ : Available -: Not available



Adjustment Item	Problem /	Option Button to Press
	Off	Return to a state set by color adjustment except i-Style Color.
	Standard	For general windows environment and monitor default setting
i-Style Color *1 Shortcut	Game	For PC game environment
	Cinema	For movie and video environment
	Scenery	For displaying outdoor scenery images
	Text	For text editing and viewing in a word processing environment
	Off	Typical
Blue Light Reducer *2,3	Mode 1	Blue light is reduced.
Shortcut	Mode 2	Blue light is reduced more than Mode 1.
	Mode 3	Blue light is reduced more than Mode 2.
	9300K	Cool color
Color Temperature *1,3	7500K	Normal color
	6500K	Warm color
	Red	Too week
User Preset *1,3	Green	Too weak Too strong
	Blue	100 Strong

<sup>\*1</sup> Disabled when "Blue Light Reducer" is activated.

# Shortcut

You can take a shortcut to the specific menu by the following button operations.

- i-Style Color : Press the i Button with no Menu displayed and select "i-Style Color".
- Blue Light Reducer: Press the i Button with no Menu displayed and select "Blue Light Reducer".

<sup>\*2</sup> Disabled when "i-Style Color" is activated.

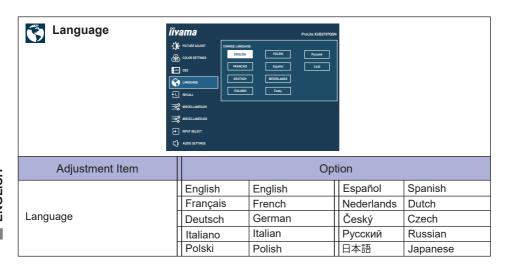
<sup>\*3</sup> Disabled when "MBR" is activated.

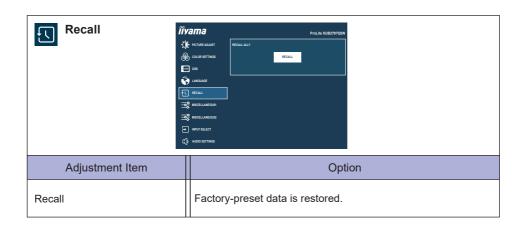


Adjustment item	Problem / Option	bullon to Piess
OSD Horizontal Position	OSD is too left OSD is too right	<b>+</b> +
OSD Vertical Position	OSD is too high OSD is too low	<b>+ +</b>
OSD Rotate *	Rotates the OSD. 0° / +90° / –90°	<b>*</b> *
OSD Time	You can set the OSD display duration time betw 5 and 30 seconds.	een 👉 💄

<sup>\* +90°:</sup> Appropriate for portrait mode with the monitor rotated to the right.

<sup>−90°:</sup> Appropriate for portrait mode with the monitor rotated to the left.







Adjustment Item	Problem / Option		Button to Press		
	123456	123456			
Sharp and Soft	You can change the picture quality from 1 to 6 (sharp to soft).  Press the ▶ Button to change the picture quality in numerical order. Press the ◀ Button to change the picture quality in reverse numerical order.				
Video Mode Adjust *	Full	Full screen display			
	Aspect	Expansion display of Aspect			
Opening Logo	On	iiyama Logo is displayed wh turned on.	en the monitor is		
Opening Logo	Off	iiyama Logo is not displayed when the monito is turned on.			
	Auto	Automatically select color scale signal.			
RGB Range	Full	For full-range color scale signa	al		
	Limited	For limited color scale signal			

<sup>\*</sup> Disabled with 16:9 resolution.

# Miscellaneous2



Adjustment Item	Option		
LICD DC	On	USB devices can be charged even when the monitor is in the standby mode.	
USB BC	Off	USB devices can not be charged when the monitor is in the standby mode.	

NOTE When the monitor is turned off, USB devices cannot be charged even when the USB BC function is on.

While this function is off, USB devices do not operate even when the monitor is in standby mode to save standby electricity. When operating USB devices, turn this function on.

MST *1,2,3	On	Video signal from computer can be extended on multiple monitors.
	Off	Video signal from computer is cloned on the other monitor.

NOTE Clone mode will be disabled when "Adaptive Sync" is "On" by default.

USB * <sup>4,5</sup>	USB 3.0	Select USB 3.0.	
	USB	USB 2.0	Select USB 2.0.
	KVM *6	USB 1	Switch to the computer connected to "USB C" Connector.
	IX V IVI	USB 2	Swtich to the computer connected to " ⊶ UP" Connector.

NOTE Two computers connected to one monitor's USB Upstream Connectors can share the keyboard and mouse connected to that monitor.

LED	On	The Power Indicator is turned On.
	Off	The Power Indicator is turned Off.

NOTE Turn Off the Power Indicator when you are bothered by the light.

	graphics card in your computer.			
	NOTE See your graphics card user guide for more information about changing the resolution and refresh.			
MAC Address	Displays the LAN MAC address.			

- \*1 Available for DisplayPort or USB Type-C input only.
- \*2 On/Off of the "MST" function is not dependent on input signal switching.
- \*3 Maximum monitor quantity that can be connected in a daisy chain using DP OUT connector

### ProLite XUB2497HSN / ProLite XUB2797HSN

Video format: 1920 × 1080 @60Hz/75Hz

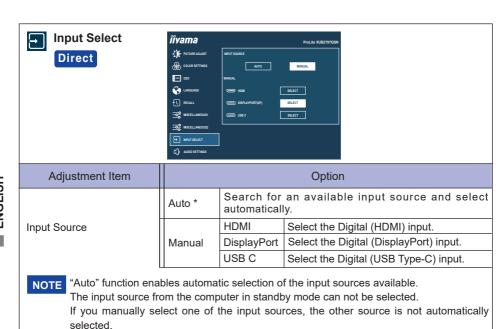
Input source	MST : On Extension mode	MST : Off Clone mode
USB Type-C	2	4
DisplayPort	4	4

### ProLite XUB2797QSN / ProLite XUB2797QSNP

Video format: 2560 × 1440 @60Hz/75Hz

Input source	MST : On Extension mode	MST : Off Clone mode
USB Type-C	2	2
DisplayPort	2	2

- Total number of monitors including the first one connected directly to the computer
- Connected monitor quantity may differ depending on the specification of the computer used.
- Clone mode will be disabled when "Adaptive Sync" is "On" by default.
   2×2560×1440 @60Hz/75Hz in "MST" mode is available only if "USB" is set to 2.0.
- \*4 For ProLite XUB2797QSN / ProLite XUB2797QSNP
- \*5 Available for USB Type-C input only.
- \*6 For ProLite XUB2797QSNP only



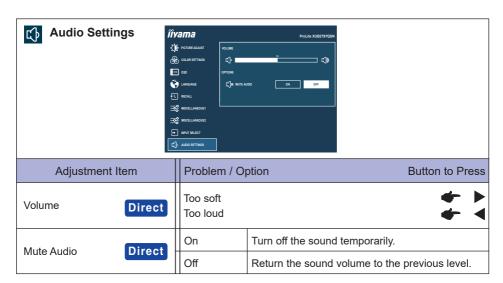
<sup>\*</sup> Disabled when "MST" is activated.

# Direct

You can skip the Menu items and directly display an option setting screen by the following button operations.

• Input Select : Press the INPUT Button with no Menu displayed.





# Direct

You can skip the Menu items and directly display an option setting screen by the following button

- Volume : Press the <a>Image: Button with no Menu displayed.</a>
- Mute Audio : Press the <a> □</a> Button for 3 seconds with no Menu displayed.

### Lock Mode

### <OSD Menu>

- 1. The OSD lock will be activated by pressing the MENU Button for 10 seconds. If you try to access the OSD by pressing any of the buttons, message "OSD LOCKED" will appear on the screen.
- 2. The OSD lock will be deactivated by pressing the MENU Button again for 10 seconds.

### <Power Button>

- 1. The Power Button lock will be activated by pressing the EXIT Button for 10 seconds. Locking the Power Button means that won't be able to turn off the Monitor while the Power Button is locked. If you press the Power Button, message "POWER BUTTON LOCKED" will appear on the screen.
- 2. The Power Button lock will be deactivated by pressing the EXIT Button again for 10 seconds.

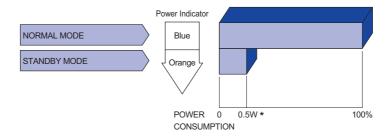
### **STANDBY FEATURE**

This product features the standby function. When activated, it automatically reduces unnecessary power consumption of the monitor when your computer is not in use.

There is a standby step the monitor takes as described below. The standby function, including any timer settings is configured by the operating system. Check your operating system manual for information on how this can be configured.

### ■ Standby Mode

When the video signal from the computer is off, the monitor enters into Standby Mode which reduces the power consumption to 0.5W or less\*. The screen becomes dark, and the power indicator turns to orange. From Standby Mode, the image reappears in several seconds when either the keyboard or the mouse are touched again.



\* When the USB devices are not connected.

### TROUBLE SHOOTING

**Problem** 

If the monitor fails to operate correctly, please follow the steps below for a possible solution.

- 1. Perform the adjustments described in OPERATING THE MONITOR, depending on the problem you have. If the monitor does not get a picture, skip to 2.
- 2. Consult the following items if you cannot find an appropriate adjustment item in OPERATING THE MONITOR or if the problem persists.
- 3. If you are experiencing a problem which is not described below or you cannot correct the problem, discontinue using the monitor and contact your dealer or iiyama service center for further assistance.

Check

	1 10010111	- Took
1)	The picture does not appear.	
	(Power indicator does not light up.)	☐ The Power Cable is firmly seated in the socket. ☐ The Power Button is turned ON. ☐ The AC socket is live. Please check with another piece of equipment.
	(Power indicator is blue.)	<ul> <li>☐ If the blank screen saver is in active mode, touch the keyboard or the mouse.</li> <li>☐ Increase the Contrast and/or Brightness.</li> <li>☐ The computer is ON.</li> <li>☐ The Signal Cable is properly connected.</li> <li>☐ The signal timing of the computer is within the specification of the monitor.</li> </ul>
	(Power indicator is orange.)	<ul> <li>☐ If the monitor is in standby mode, touch the keyboard or the mouse.</li> <li>☐ The computer is ON.</li> <li>☐ The Signal Cable is properly connected.</li> <li>☐ The signal timing of the computer is within the specification of the monitor.</li> </ul>
2	The screen is not synchronized.	☐ The Signal Cable is properly connected. ☐ The signal timing of the computer is within the specification of the monitor.
3	The screen position is not in the center.	☐ The signal timing of the computer is within the specification of the monitor.
4)	The screen is too bright or too dark.	$\hfill\square$ The video output level of the computer is within the specification of the monitor.
5	The screen is shaking.	☐ The power voltage is within the specification of the monitor. ☐ The signal timing of the computer is within the specification of the monitor.
6	No sound.	<ul> <li>□ The audio equipment (computer etc.) is ON.</li> <li>□ The Volume is turned up.</li> <li>□ The Mute is OFF.</li> <li>□ The audio output level of the audio equipment is within the specification of the monitor.</li> </ul>
7)	The sound is too loud or too quiet.	☐ The audio output level of the audio equipment is within the specification of the monitor

# **RECYCLING INFORMATION**

For better environment protection please don't dispose your monitor. Please visit our web site: https://iiyama.com for monitor recycling.

### **APPENDIX**

Design and specifications are subject to change without prior notice.

# SPECIFICATIONS: ProLite XUB2497HSN-B2/ProLite XUB2497HSN-W2

Size Category		24"		
	Panel technology	IPS (In-Plane-Switching)		
LCD Panel	Size	Diagonal: 23.8" (60.5cm)		
	Pixel pitch	0.275mm H × 0.275mm V		
	Brightness	300cd/m² (Typical), 185cd/m² (Default / Energy Saving)		
, and	Contrast ratio	1300 : 1 (Typical), Advanced Contrast Function Available		
	Viewable angle	Right / Left: 89° each, Up / Down: 89° each (Typical)		
	MPRT	1ms		
Display	Colors	Approx. 16.7 Million		
Sync F	requency	Horizontal: 30.0-110.0kHz, Vertical: 55-100Hz		
Native	Resolution	1920 × 1080, 2.1 MegaPixels		
Support max. resolution		HDMI: 1920 × 1080, 100Hz DisplayPort: 1920 × 1080, 100Hz USB Type-C: DP Alt mode 1920 × 1080, 100Hz		
Input C	onnector	HDMI, DisplayPort, USB Type-C		
Input V	ideo Signal	HDMI, DisplayPort, USB Type-C (DP Alt mode)		
USB St		USB3.2 Gen 1 (5Gbps), USB Power Delivery (65W)		
Number of USB Ports Connector shape		1 Upstream: Type-C 4 Downstream: Type-A (DC5V, 900mA) × 3, Type-C (DC5V, 1.5A) × 1		
LAN Po	ort	RJ45		
Output Video Connector		DisplayPort		
Headph	none Connector *1	ø 3.5mm mini jack (Stereo)		
Speakers		2W × 2 (Stereo speakers)		
Maximu	um Screen Size	527.0mm W × 296.5mm H / 20.7" W × 11.7" H		
Power	Source	100-240VAC, 50/60Hz, 2.5A		
Power Consumption *2		20W (Typical), 18W (Default / Energy Saving) Standby mode: 0.5W maximum, Off mode: 0.3W maximum		
Dimensions		538.5 × 350.0 - 500.0 × 209.5mm / 21.2 × 13.8 - 19.7 × 8.2" (W×H×D)		
Net We	let Weight 5.3kg / 11.7lbs			
Height Adjustment Range 150mm				
Angle	Tilt: Upward: 23°, Downward: 5° Swivel: Left / Right: 45° each Rotation: Clockwise / Counterclockwise: 90° each			
Enviror Conside	nmental erations	Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 90% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 10 to 90% (No condensation)		
Approv	als	TCO Certified, CE, UKCA, TÜV-GS, EAC, VCCI, PSE		

NOTE \*1 Proper operation of connected external devices other than headphones is not guaranteed. \*2 When the USB devices are not connected.

# **SPECIFICATIONS: ProLite XUB2797HSN-B2**

Size Category		27"		
Panel technology		IPS (In-Plane-Switching)		
	Size	Diagonal: 27" (68.6cm)		
	Pixel pitch	0.311mm H × 0.311mm V		
LCD Panel	Brightness	300cd/m² (Typical), 170cd/m² (Default / Energy Saving)		
Fallel	Contrast ratio	1000 : 1 (Typical), Advanced Contrast Function Available		
	Viewable angle	Right / Left: 89° each, Up / Down: 89° each (Typical)		
	MPRT	1ms		
Display	Colors	Approx. 16.7 Million		
Sync F	requency	Horizontal: 30.0-110.0kHz, Vertical: 55-100Hz		
Native	Resolution	1920 × 1080, 2.1 MegaPixels		
Suppor	t max. resolution	HDMI: 1920 × 1080, 100Hz DisplayPort: 1920 × 1080, 100Hz USB Type-C: DP Alt mode 1920 × 1080, 100Hz		
Input C	onnector	HDMI, DisplayPort, USB Type-C		
Input V	ideo Signal	HDMI, DisplayPort, USB Type-C (DP Alt mode)		
USB St	tandard	USB3.2 Gen 1 (5Gbps), USB Power Delivery (65W)		
Number of USB Ports Connector shape		1 Upstream: Type-C 4 Downstream: Type-A (DC5V, 900mA) × 3, Type-C (DC5V, 1.5A) × 1		
LAN Port		RJ45		
Output Video Connector		DisplayPort		
Headpl	none Connector *1	ø 3.5mm mini jack (Stereo)		
Speake	ers	2W × 2 (Stereo speakers)		
Maximum Screen Size		597.8mm W × 336.3mm H / 23.5" W × 13.2" H		
Power	Source	100-240VAC, 50/60Hz, 2.5A		
Power Consumption *2		24W (Typical), 22W (Default / Energy Saving) Standby mode: 0.5W maximum, Off mode: 0.3W maximum		
Dimensions		611.5 × 400.5 - 550.5 × 209.5mm / 24.1 × 15.8 - 21.7 × 8.2" (W×H×D)		
Net Weight		6.0kg / 13.2lbs		
Height Adjustment Range		150mm		
Angle		Tilt: Upward: 23°, Downward: 5° Swivel: Left / Right: 45° each Rotation: Clockwise / Counterclockwise: 90° each		
	nmental erations	Operating: Temperature Humidity 5 to 35°C / 41 to 95°F 10 to 90% (No condensation)  Storage: Temperature Humidity -20 to 60°C / -4 to 140°F 10 to 90% (No condensation)		
Approv	als	TCO Certified, CE, UKCA, TÜV-GS, EAC, VCCI, PSE		

NOTE \*1 Proper operation of connected external devices other than headphones is not guaranteed. \*2 When the USB devices are not connected.

# SPECIFICATIONS: ProLite XUB2797QSN-B2/ProLite XUB2797QSN-W2

Size Category		27"		
	Panel technology	IPS (In-Plane-Switching)		
	Size	Diagonal: 27" (68.5cm)		
	Pixel pitch	0.233mm H × 0.233mm V		
LCD Panel	Brightness	300cd/m² (Typical), 170cd/m² (Default / Energy Saving)		
1 and	Contrast ratio	1300 : 1 (Typical), Advanced Contrast Function Available		
	Viewable angle	Right / Left: 89° each, Up / Down: 89° each (Typical)		
	MPRT	1ms		
Display	Colors	16,777,216		
Sync F	requency	Horizontal: 30.0-151.0kHz, Vertical: 55-100Hz		
Native	Resolution	2560 × 1440, 3.7 MegaPixels		
Suppor	t max. resolution	HDMI: 2560 × 1440, 100Hz DisplayPort: 2560 × 1440, 100Hz USB Type-C: DP Alt mode 2560 × 1440, 100Hz		
Input C	onnector	HDMI, DisplayPort, USB Type-C		
Input V	ideo Signal	HDMI, DisplayPort, USB Type-C (DP Alt mode)		
USB St	tandard	USB3.2 Gen 1 (5Gbps), USB Power Delivery (65W)		
Number of USB Ports Connector shape		1 Upstream: Type-C 4 Downstream: Type-A (DC5V, 900mA) × 3, Type-C (DC5V, 3A) × 1		
LAN Port Output Video Connector		RJ45		
		DisplayPort		
Headph	none Connector *1	ø 3.5mm mini jack (Stereo)		
Speake	ers	2W × 2 (Stereo speakers)		
Maximu	um Screen Size	596.7mm W × 335.7mm H / 23.5" W × 13.2" H		
Power	Source	100-240VAC, 50/60Hz, 2.5A		
Power Consumption *2		26W (Typical), 22W (Default / Energy Saving) Standby mode: 0.5W maximum, Off mode: 0.3W maximum		
Dimensions		613.5 × 400.5 - 550.5 × 209.5mm / 24.2 × 15.8 - 21.7 × 8.2" (W×H×D)		
Net Weight		6.1kg / 13.4lbs		
3 , 3		150mm		
Angle Swivel: Left / Rigi		Swivel: Left / Right: 45° each Rotation: Clockwise / Counterclockwise: 90° each		
	nmental erations	Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 90% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 10 to 90% (No condensation)		
Approv	als	TCO Certified, CE, UKCA, TÜV-GS, EAC, VCCI, PSE		

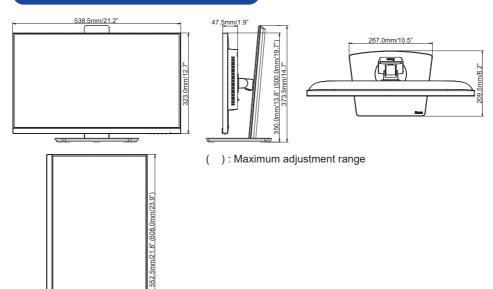
NOTE \*1 Proper operation of connected external devices other than headphones is not guaranteed. \*2 When the USB devices are not connected.

# SPECIFICATIONS: ProLite XUB2797QSNP-B1

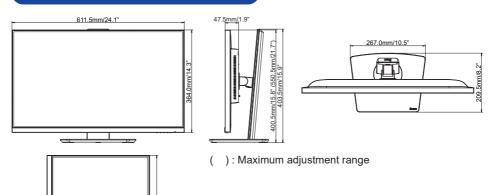
Size Category		27"		
	Panel technology	IPS (In-Plane-Switching)		
LCD Panel	Size	Diagonal: 27" (68.5cm)		
	Pixel pitch	0.233mm H × 0.233mm V		
	Brightness	300cd/m² (Typical), 170cd/m² (Default / Energy Saving)		
i diloi	Contrast ratio	1300 : 1 (Typical), Advanced Contrast Function Available		
	Viewable angle	Right / Left: 89° each, Up / Down: 89° each (Typical)		
	MPRT	1ms		
Display	Colors	16,777,216		
Sync F	requency	Horizontal: 30.0-151.0kHz, Vertical: 55-100Hz		
Native	Resolution	2560 × 1440, 3.7 MegaPixels		
Support max. resolution		HDMI: 2560 × 1440, 100Hz DisplayPort: 2560 × 1440, 100Hz USB Type-C: DP Alt mode 2560 × 1440, 100Hz		
Input C	onnector	HDMI, DisplayPort, USB Type-C		
Input V	ideo Signal	HDMI, DisplayPort, USB Type-C (DP Alt mode)		
USB St	tandard	USB3.2 Gen 1 (5Gbps), USB Power Delivery (96W)		
Number of USB Ports Connector shape		2 Upstream: Type-C 4 Downstream: Type-A (DC5V, 900mA) × 3, Type-C (DC5V, 3A) × 1		
LAN Po	ort	RJ45		
	Video Connector	DisplayPort		
Headpl	none Connector *1	ø 3.5mm mini jack (Stereo)		
Speake	ers	2W × 2 (Stereo speakers)		
Maximum Screen Size		596.7mm W × 335.7mm H / 23.5" W × 13.2" H		
Power	Source	100-240VAC, 50/60Hz, 2.5A		
Power Consumption *2		26W (Typical), 22W (Default / Energy Saving) Standby mode: 0.5W maximum, Off mode: 0.3W maximum		
Dimensions		613.5 × 400.5 - 550.5 × 209.5mm / 24.2 × 15.8 - 21.7 × 8.2" (W×H×D)		
Net Weight		6.1kg / 13.4lbs		
Height Adjustment Range		150mm		
Angle		Tilt: Upward: 23°, Downward: 5° Swivel: Left / Right: 45° each Rotation: Clockwise / Counterclockwise: 90° each		
	nmental erations	Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 90% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 10 to 90% (No condensation)		
Approv	als	TCO Certified, CE, UKCA, TÜV-GS, EAC, VCCI, PSE		

NOTE \*1 Proper operation of connected external devices other than headphones is not guaranteed.
\*2 When the USB devices are not connected.

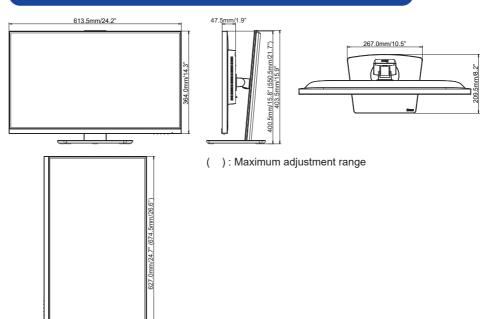
# **DIMENSIONS: ProLite XUB2497HSN**



# **DIMENSIONS: ProLite XUB2797HSN**



# **DIMENSIONS: ProLite XUB2797QSN / ProLite XUB2797QSNP**



# **COMPLIANT TIMING**

Video Mode	Horizontal Frequency	Vertical Frequency	Dot Clock
800 × 600	37.879kHz	60.317Hz	40.000MHz
	46.875kHz	75.000Hz	49.500MHz
1024 × 768	48.363kHz	60.004Hz	65.000MHz
	60.023kHz	75.029Hz	78.750MHz
1280 × 1024	79.980kHz	75.020Hz	135.000MHz
1680 × 1050	65.290kHz	60.000Hz	146.250MHz
	67.500kHz	60.000Hz	148.500MHz
1000 1000	83.890kHz	74.970Hz	174.500MHz
1920 × 1080	95.430kHz	84.910Hz	198.500MHz
	110.000kHz	100.000Hz	228.800MHz
2560 × 1440	88.787kHz	59.951Hz	241.500MHz
	111.788kHz	74.925Hz	298.470MHz
	150.849kHz	99.900Hz	398.242MHz
	150.918kHz	99.900Hz	410.500MHz

- NOTE \*1 Only available for ProLite XUB2497HSN / ProLite XUB2797HSN.
  - \*2 Only available for **ProLite XUB2797QSN** / **ProLite XUB2797QSNP**.
  - \*3 Only available with DisplayPort or USB Type-C input.

<sup>\*4</sup> Only available with HDMI input.