



V7 Quick Disconnect Call Center Headset

HQ511

SKU: 12GN36

Optimized for exceptional communication.

Call center headsets are a vital piece of equipment for any customer service team and your associates need reliable headsets that provide clear, optimized communication, acoustic protection, and the comfort and durability for all-day wear.

The V7 QD Call Center headset can make the most of every call. The noise cancelling microphone technology helps reduce ambient noise while the speakers, optimized for telephony, reproduce exceptional speech clarity.

The quick-disconnect (QD) connectors are designed to allow you to unplug and move away from your desk during a call without needing removing your headset. Calls are put on hold simply by disconnecting the QD during a call. It's an ideal solution for heavy telephone use environments like those of heavy call-volume customer care centers, tech support services and IT help-desks.

- Lightweight design - perfect for all-day wear
- Speaker frequency response optimized for voice clarity
- Noise cancelling boom microphone reduces background noise
- Poly (Plantronics) style Quick Disconnect (QD) connector

General

Sku: 12GN36
 Model: HQ511
 UPC: 662919116526
 Warranty: 2 years
 Compliance: CE, RoHS, UKCA
 Country Of Origin: China
 Package Type: 4 Color Box
 Package Includes: Headset, quickstart guide, compliance & warranty documents

Color

Color: Black
 Accent Color: Silver

Design

Audio Segment: Premium
 Headset Form Factor: On Ear

Package Dimensions

Package Dimensions (L/W/H): (190.5 x 129.5 x 55.9mm (7.5 x 5.1 x 2.2 in)
 Shipping Weight: 190g (6.7 oz)

Product Dimensions

Product Dim (L/W/H): 133 x 53 x 160 mm (7.25 x 2.1 x 6.3 in)
 Product Weight: 106.3 g (3.75 oz)

Compatibility

Compatibility: Most VOIP desk phones, softphones or PCs (with required lead cable)

California Prop 65

No warning required

Technical

Connectivity: Quick Disconnect (QD)
 Cable Length: 1.8m/6ft
 Speaker Sensitivity: 122 ±3dB at 1kHz
 Microphone Technology: Uni-directional, noise cancelling
 Impedance: 32 Ω ± 10%
 Speaker Size: 30mm
 Frequency Range: 20 Hz to 20 kHz
 Mic Sensitivity: -49 dBV/Pa ± 3dB