

HP Laptop 14s-dq5009na

A thin and dependable laptop for your everyday needs

Built for both productivity and entertainment, this HP 14" Laptop PC lets you stay portable with its thin and light design. Enjoy vivid, flicker-free¹ images on a micro-edge display and tackle busy workdays with an Intel® Core™ Processor² and abundant storage. Stay connected all day thanks to the long battery life³ and HP Fast Charge⁴ technology.



*Product image may differ from actual product



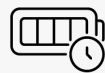
Thin and light with a micro-edge display

Super-portable with a lightweight design and a more comfortable view on flicker-free¹, micro-edge display.



Reliable performance for every day

Perform daily tasks with ease thanks to your laptop's Intel® Core™ Processor² and abundant storage.



Stay connected with a long battery life

The long battery life³ and HP Fast Charge⁴ technology let you work, watch, and stay connected all day.



with



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Featuring

Get a fresh perspective

From a rejuvenated Start menu, to new ways to connect to your favorite people, news, games, and content—Windows 11 is the place to think, express, and create in a natural way.⁵

A dynamic processor that adapts to you for superior multi-tasking performance

12th Gen Intel® Core™ processors distributes performance where you need it the most – saving you time and increasing your ability to do the things you actually want.⁶

Flicker-free

Using DC Dimming technology that controls brightness by adjusting direct current rather than cycling the backlight, we can eliminate screen flickering for more comfortable viewing.⁷

Full HD display

Sit back and enjoy crystal-clear visuals and images with the vibrant quality of 2 million pixels. The 1920 x 1080 resolution gives all your digital content a new dimension.⁸

Anti-glare panel

Enjoy the sun and your favorite content with this anti-glare panel. Non-reflective and low gloss means you'll get less glare while you're outside.

Keyboard keycaps contain post-consumer recycled plastic

We're bringing a more sustainable design to our keyboards by using keycaps made with post-consumer recycled plastic.⁹

Adobe Offer

Get a complimentary 1 month trial of the best creativity and productivity apps from Adobe with the purchase of a computer from HP.¹⁰

HP Fast Charge

When your laptop is low on power, no one has time to wait hours to recharge. Power down your device and go from 0 to 50% charge in approximately 45 minutes.¹¹

PCIe SSD storage

Boot up in seconds with lightning fast speed with up to 256 GB PCIe SSD storage.

Wi-Fi 5 (1x1) & Bluetooth® 4.2 (802.11a/b/g/n/ac)

Stay connected to Wi-Fi and to Bluetooth® accessories with wireless technology.¹²

MU-MIMO supported

If you have several MU-MIMO devices in your home, MU-MIMO support works in combination with a MU-MIMO router to maximize network traffic for a smoother online experience.

Dual speakers

Pump up the volume to your favorite music, movie or game with dual-stereo speakers.

Dual channel memory

With dual channel technology, two channels work simultaneously to double the communication speed between the memory controller and the RAM increasing system performance.

USB Type-C® 5Gbps signaling data rate

Plug in your external storage with this USB Type-C® port, featuring 5Gbps signaling data rate. And it's reversible, so you never have to worry about plugging in upside down.¹³

Connected Modern Standby

Stay up-to-date on your email, calendar notifications, and more—even when you're not using your PC. Your PC stays connected for instant updates.

SD and Micro SD card reader

Simply insert an SD or Micro SD card and increase your device's storage for more movies, photos, and music, or easily access any content you have stored on an existing card.

Full-sized keyboard

The full-sized keyboard allows you to work anywhere, with 1.5mm key travel for typing comfort and total productivity.

HP Imagepad with multi-touch gesture

This true multi-touch touchpad supports four finger gestures and lets you scroll, zoom, and navigate with a simple touch.

HP True Vision HD Camera

Video chat in vibrant clarity, even in low light and make every conversation a face-to-face experience for a better way to stay in touch.¹⁴

Dropbox cloud storage

Store and synchronize your content online with Dropbox. Get 25 GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access.¹⁵

McAfee Online Protection 30-day trial

Secure your device with award winning antivirus and online protection. Free trial includes secure VPN for privacy and data protection when browsing on public Wi-Fi¹⁶

Recommended accessories and services (not included)



3-year pickup and return
UIPS3E



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Specifications



Performance

Operating system

Windows 11 Home

Processor

Intel® Core™ i5-1235U (up to 4.4 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 10 cores, 12 threads)^{6,7}

Processor family: 12th Generation Intel® Core™ i5 processor

Chipset

Intel® Integrated SoC

Memory

8 GB DDR4-3200 MHz RAM (2 x 4 GB)

Transfer rates up to 3200 MT/s.

Number of User-accessible Memory Slots: 0

Storage

256 GB PCIe® NVMe™ M.2 SSD

25 GB Dropbox storage for 12 months¹

Graphics

Integrated: Intel® Iris® X^e Graphics;

Intel® Iris® X^e Graphics capabilities require system to be configured with Intel® Core™ i5 or i7 processors and dual channel memory. Intel® Iris® X^e Graphics with Intel® Core™ i5 or i7 processors and single channel memory will only function as Intel® UHD Graphics.

Audio

Dual speakers

Display

35.6 cm (14") diagonal, FHD (1920 x 1080), micro-edge, anti-glare, 250 nits, 45% NTSC¹⁷

Screen-to-body ratio

79.08%¹⁸

Power

45 W Smart AC power adapter;

Battery type

3-cell, 41 Wh Li-ion²³

210 g

Battery and Power

Up to 8 hours³;

Supports battery fast charge: approximately 50% in 45 minutes⁵

Maximum battery life video playback

Up to 10 hours and 15 minutes¹⁰

Connectivity

Wireless connectivity

Realtek RTL8821CE-M 802.11a/b/g/n/ac (1x1) Wi-Fi® and Bluetooth® 4.2 wireless card¹⁴

MU-MIMO supported; Modern Standby (Connected); Miracast® compatible

Ports

1 USB Type-C® 5Gbps signaling rate (supports data transfer only and does not support charging or external monitors); 2 USB Type-A 5Gbps signaling rate; 1 AC smart pin; 1 HDMI 1.4b; 1 headphone/microphone combo

Expansion slots

1 multi-format SD media card reader

Webcam

HP True Vision 720p HD camera with temporal noise reduction and integrated dual array digital microphones

Sustainability

Ecolabels

EPEAT® Silver registered²⁷

Energy star certified

ENERGY STAR® certified

Sustainable impact specifications

Keyboard keycaps made with post-consumer recycled plastic⁴¹

Design

Product color

Natural silver

Paint finish cover and base, vertical brushed In-mould roll keyboard frame

Software

HP apps

HP Audio Switch; HP Support Assistant; HP Connection Optimizer; OMEN Gaming Hub; myHP

Software

ExpressVPN (30 day free trial); LastPass Premium (30 day free trial)²²; 1 month trial for new Microsoft 365 customers²⁴

Service & support

McAfee Online Protection 30-day trial; 1-month Adobe free trial offer^{2,25}

Additional information

Part Number

P/N: A20JKEA #ABU

UPC/EAN code: 198122897469

Weight

1.46 kg;

Packed: 1.92 kg

Dimensions

32.4 x 22.5 x 1.79 cm;

Packed: 6.9 x 48.3 x 30.5 cm

Manufacturer Warranty

1 year (1/1/0) limited warranty includes 1 year of parts and labor. No on-site repair. Terms and conditions vary by country. Certain restrictions and exclusions apply.

Keyboard

Full-size, natural silver keyboard

HP Imagepad with multi-touch gesture support

Security management

Trusted Platform Module (Firmware TPM) support



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Footnotes

Messaging Footnotes

- ¹ The flicker-free capability eliminates screen flickering by integrating DC-dimming LED backlights.
- ² Multi-core is designed to improve the performance of certain software products. Not all customers or software applications will necessarily benefit from the use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding, and/or naming is not a measurement of higher performance.
- ³ Windows MobileMark 18 Battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See <https://bapco.com/products/mobilemark-2018/> for additional details.
- ⁴ Recharges your battery up to 50% within 45 minutes when the system is off (using the "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, the charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.
- ⁵ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.
- ⁶ Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance.
- ⁷ The flicker-free capability eliminates screen flickering through integrating DC-dimming LED backlights.
- ⁸ Full high-definition (FHD) content is required to view FHD images.
- ⁹ Percentage of post-consumer recycled plastic contained in keypad varies by product.
- ¹⁰ Offer available worldwide (excluding China and embargoed countries or other countries identified as restricted by applicable law or regulation) to new and existing subscribers who are 18+. Click on the Adobe icon in the start menu to redeem a 1-month free trial membership for select Adobe software. The software is tied to the device and is not transferrable. If you would like to sign up for an auto-renewing subscription, you can provide your payment method at sign-up. By adding a payment method, your subscription will automatically renew at the then current rate on your renewal date until you cancel. If you cancel before the end of the one-month free trial, you won't be charged. You can cancel your subscription anytime via your Adobe Account page or by contacting Customer Support. Please see current prices for Adobe products available in this offer. Offer not available to Education, OEM, or volume licensing customers. Subject to availability where the recipient resides. Additional terms and conditions may apply, VOID WHERE PROHIBITED OR RESTRICTED BY LAW.
- ¹¹ Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.
- ¹² Wireless access point and internet service required. Availability of public wireless access points limited. The specifications for the 802.11ac WLAN are draft specifications and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the laptop to communicate with other 802.11ac WLAN devices. Bluetooth® is a trademark owned by its proprietor and used by HP Inc. under license. Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs.
- ¹³ Actual throughput may vary. USB Type-C® and USB-C® are trademarks of USB Implementers Forum.
- ¹⁴ Features may require software or other 3rd party applications to provide the described functionality.
- ¹⁵ 25 GB of free online storage for one year from date of registration. For complete details and terms of use, including cancellation policies, visit the website at www.dropbox.com. Internet service required and not included.
- ¹⁶ Internet access required and not included. McAfee is pre-installed on your PC and an account is required for activation. Subscription renewal required after trial period. VPN feature is not available in India, China, Syria or North Korea. McAfee is not compatible with Windows 11 in S mode. You'll need to permanently switch out of S mode. There's no charge to switch out of S mode, but you won't be able to turn it back on.

Technical Specifications Footnotes

- ¹ 25 GB of free Dropbox storage for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at <https://www.dropbox.com/help/space/hp-promotion>. Internet service required and not included.
- ² Internet access required and not included. McAfee is pre-installed on your PC and an account is required for activation. Subscription renewal required after trial period. VPN feature is not available in India, China, Syria or North Korea. McAfee is not compatible with Windows 11 in S mode. You'll need to permanently switch out of S mode. There's no charge to switch out of S mode, but you don't be able to turn it back on.
- ³ Windows MobileMark 18 Battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See <https://bapco.com/products/mobilemark-2018/> for additional details.
- ⁵ Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.
- ⁶ Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
- ⁷ Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See <http://www.intel.com/technology/turboboost/> for more information.
- ¹⁰ Battery life tested by HP using continuous FHD video playback, 1080p (1920x1080) resolution, 150 nits brightness, system audio level at 17%, player audio level at 100%, played full-screen from local storage, headphone attached, wireless on but not connected. Actual battery life will vary depending on configuration and maximum capacity will naturally decrease with time and usage.
- ¹⁴ Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs.
- ¹⁷ All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.
- ¹⁸ Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk.
- ²² Reverting to LastPass basic after 30 days.
- ²³ Actual battery Watt-hours (Wh) will vary from design capacity. Battery capacity will naturally decrease with shelf life, time, usage, environment, temperature, system configuration, loaded apps, features, power management settings and other factors.
- ²⁴ Must activate within 180 days of Windows activation.
- ²⁵ Offer available worldwide (excluding China and embargoed countries or other countries identified as restricted by applicable law or regulation) to new and existing subscribers who are 18+. Click on the Adobe icon in the start menu to redeem a 1-month free trial membership for select Adobe software. The software is tied to the device and is not transferrable. If you would like to sign up for an auto-renewing subscription, you can provide your payment method at sign-up. By adding a payment method, your subscription will automatically renew at the then current rate on your renewal date until you cancel. If you cancel before the end of the one-month free trial, you won't be charged. You can cancel your subscription anytime via your Adobe Account page or by contacting Customer Support. Please see current prices for Adobe products available in this offer. Offer not available to Education, OEM, or volume licensing customers. Subject to availability where the recipient resides. Additional terms and conditions may apply, VOID WHERE PROHIBITED OR RESTRICTED BY LAW.
- ²⁷ Based on U.S. EPEAT® registration according to IEEE 16801-2018 EPEAT®. EPEAT® status varies by country. Visit www.epeat.net for more information.
- ³⁷ Weight and system dimensions may fluctuate due to configuration and manufacturing variances.
- ⁴¹ Keyboard keycaps contains post-consumer recycled plastic. Percentage of Post consumer recycled contained in each component varies by product.
- ⁴⁵ The Flicker-free capability is eliminating screen flickering through integrating DC-dimming LED backlights or LED emissions. OLED panel is functional with DC-DIMMING when above 100nits.

