

Product Manual

BeeDrive



Table of Contents

| | |
|--|----|
| Chapter 1: Before You Start | 2 |
| 1.1 Package Contents | 2 |
| 1.2 BeeDrive at a Glance | 3 |
| 1.3 LED Indicators | 3 |
| 1.4 Hardware Specification | 3 |
| 1.5 Safety Instructions | 4 |
| Chapter 2: Hardware Setup | 5 |
| 2.1 Connect Your BeeDrive and Computer | 5 |
| Chapter 3: Software Setup | 7 |
| 3.1 Install BeeDrive for Desktop | 7 |
| 3.2 Install BeeDrive Mobile App | 8 |
| Chapter 4: Back up Computer Folders | 10 |
| 4.1 Enable Computer Backup | 10 |
| Chapter 5: Sync Folders on Your Computer | 14 |
| 5.1 Enable File Sync | 14 |
| Chapter 6: Recover Deleted Files and Keep File Versions | 17 |
| 6.1 Recover Your Deleted Files | 17 |
| 6.2 Keep Previous Versions for Your Files | 17 |
| Chapter 7: Back Up Photos on Mobile Devices | 20 |
| 7.1 Pair Your Mobile Device with BeeDrive | 20 |
| 7.2 Enable Photo Backup | 21 |
| 7.3 Use Focused Backup for Higher Efficiency | 22 |
| Chapter 8: Send Files to BeeDrive via BeeDrop | 25 |
| 8.1 Send Files/Photos from Mobile Devices to BeeDrive | 25 |
| Chapter 9: Check the Operating Status of BeeDrive | 28 |
| 9.1 Homepage Navigation | 28 |
| 9.2 Drive Health Status | 28 |

Chapter 1: Before You Start

Thank you for purchasing this Synology product! Before setting up your new BeeDrive, please check the package contents to verify that you have received the items below. Also, make sure to read the safety instructions carefully to avoid harming yourself or damaging your BeeDrive.

Notes:

- All images below are for illustrative purposes only, and may differ from the actual product.

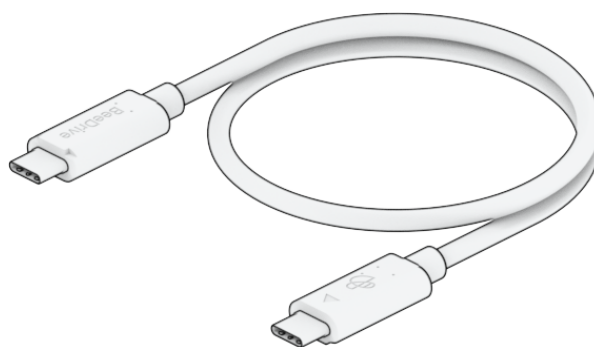
1.1 Package Contents

Contact your reseller if your package is missing any of the below contents:

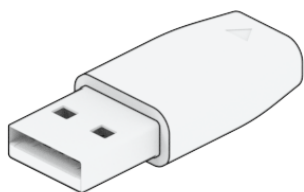
Main unit x 1



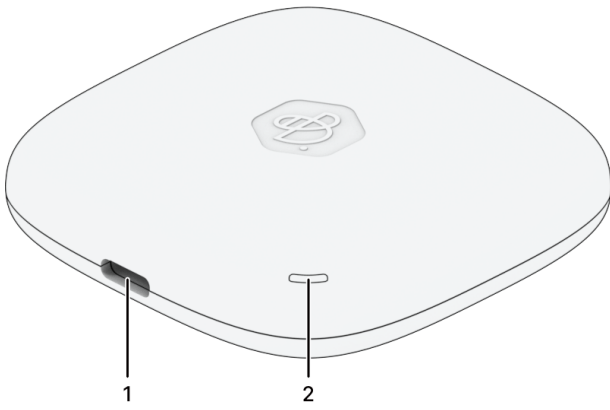
USB-C to USB-C cable x 1



USB-C to USB-A adapter x 1



1.2 BeeDrive at a Glance



| No. | Name | Description |
|-----|---|--|
| 1 | USB-C port (USB 3.2 Gen 2/USB 10 Gbps) | Connects BeeDrive to other devices. |
| 2 | Status indicator | Displays the status of BeeDrive. See LED indicators for details. |

1.3 LED Indicators

| LED Indicator | Status | Description |
|------------------|------------------|---------------------------------|
| Status indicator | Off | Idle |
| | Blinking | Read/Write |
| | Briefly blinking | Identifying device |
| | Static | Health level <= 5% ¹ |

Notes:

1. Please check the message on BeeDrive for desktop for details.

1.4 Hardware Specification

| Item | BeeDrive BDS70-1T | BeeDrive BDS70-2T |
|-----------------------|-------------------|-------------------|
| Capacity ¹ | 1 TB | 2 TB |
| Size (H x W x D) (mm) | 65 x 65 x 15 | |

| | |
|--------------------------|---|
| Weight (g) | 43 |
| Interface | USB 3.2 Gen 2 (10 Gbps) |
| Speed | Up to 1050 MB/s ² |
| Agency certification | <ul style="list-style-type: none"> • FCC • CE • UKCA • BSMI • VCCI • BIS • RCM • KC • RoHS compliance |
| System requirements | <ul style="list-style-type: none"> • Windows 10 (Version 1809 or above) and Windows 11 <ul style="list-style-type: none"> • iOS 15 or above • Android 10 or above |
| File system requirements | exFAT (pre-formatted) |
| Environment requirements | <ul style="list-style-type: none"> • Operating temperature: 32°F to 113°F (0°C to 45°C) • Storage temperature: -40°F to 185°F (-40°C to 85°C) |

Notes:

1. Our storage capacities follow industry standards where 1 GB equals 1 billion bytes and 1 TB equals 1 trillion bytes. Your computer may report a lower storage capacity due to variations in standards.
2. Performance figures are obtained through laboratory testing done internally by Synology. The speed of data transfer may be affected by various factors such as host device, Wi-Fi speeds, usage conditions, and other factors.
3. Model specifications are subject to change without notice. Refer to Synology website for the latest information.

1.5 Safety Instructions



- Keep away from direct sunlight and chemicals. Ensure a stable environment with no abrupt changes in temperature or humidity.



- Keep the unit away from liquids.

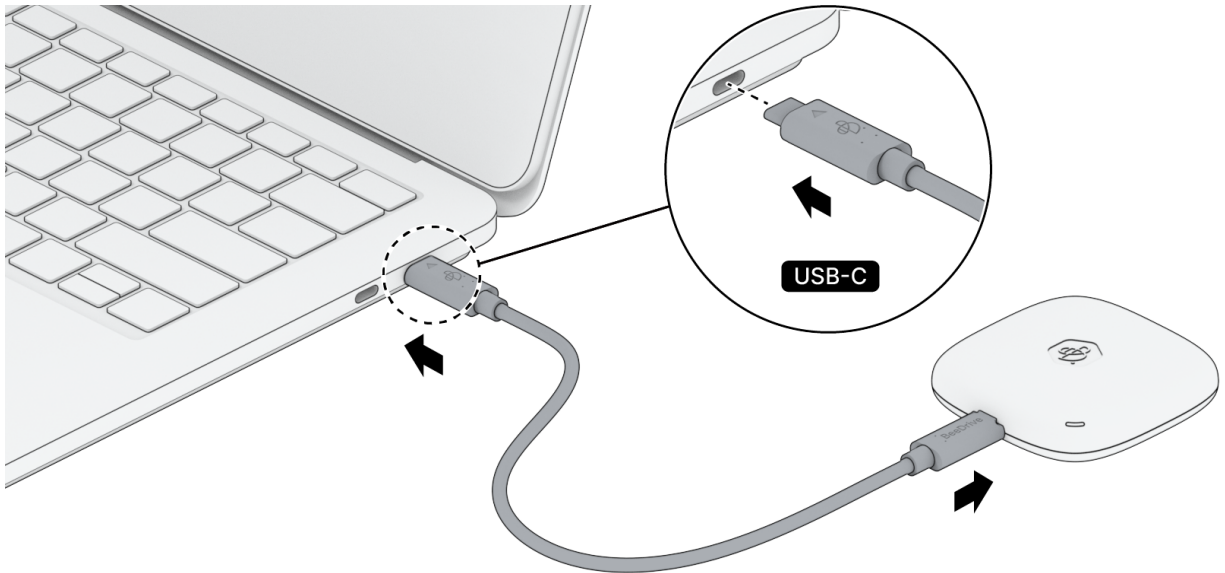


- Before cleaning, unplug the USB cable(s) and use a damp cloth to wipe the surface. Do not use chemical aerosol cleaners.

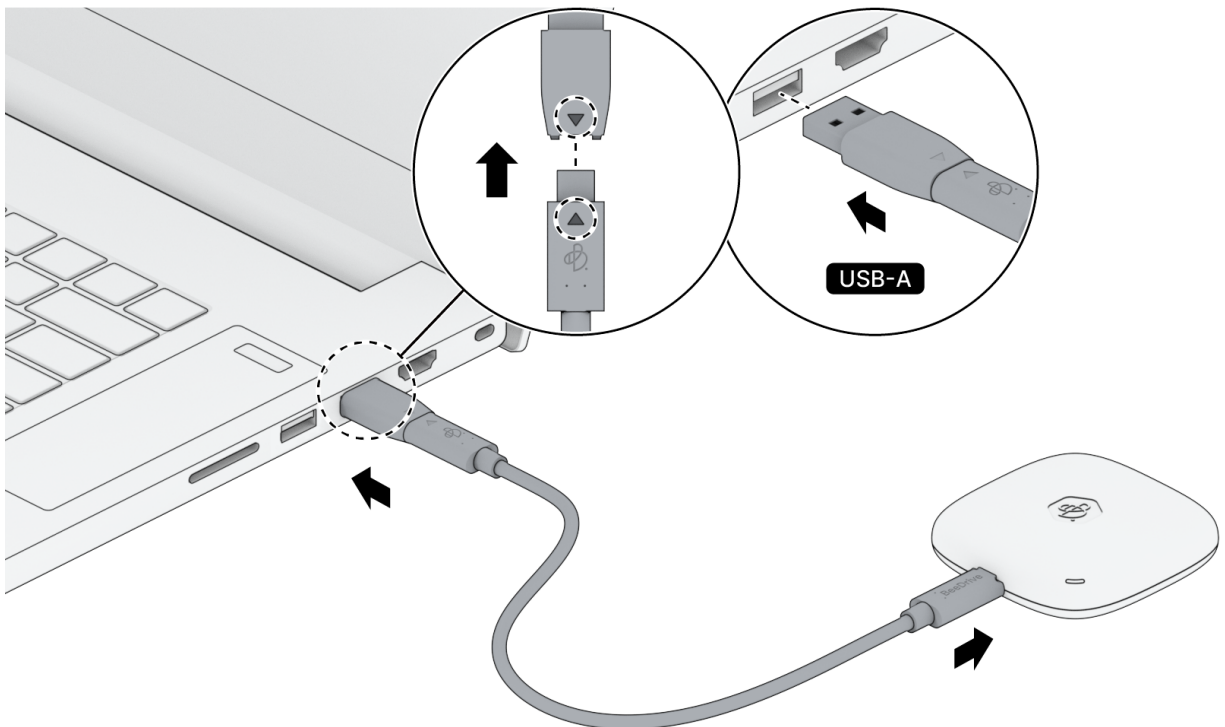
Chapter 2: Hardware Setup

2.1 Connect Your BeeDrive and Computer

1. For USB-C Port: Plug one end of the included USB-C to USB-C cable into BeeDrive and the other end into the USB-C port on your computer.



2. For USB-A Port: Connect the USB-C to USB-C cable and the USB-C to USB-A adapter, then connect the USB-C end to BeeDrive and the USB-A end to your computer port.



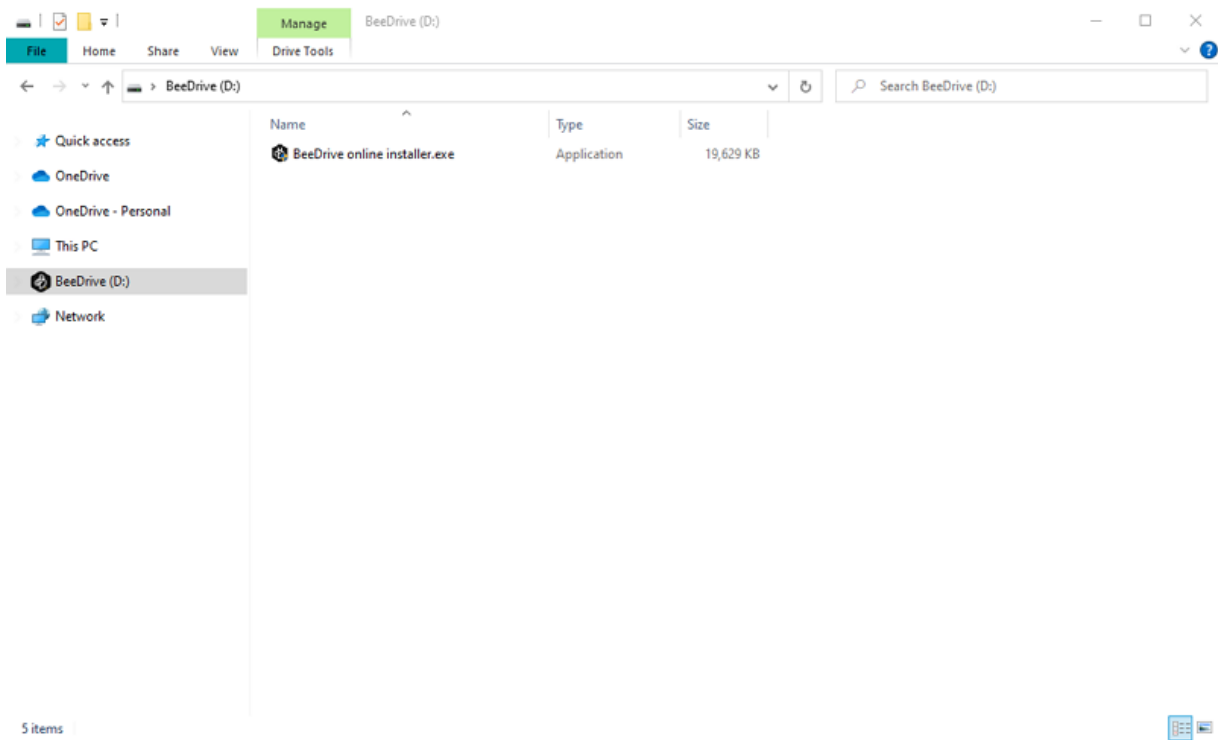
Notes:

- If you need to unplug BeeDrive from your computer, please safely remove it to avoid data loss.

Chapter 3: Software Setup

3.1 Install BeeDrive for Desktop

1. You can find the BeeDrive online installer from BeeDrive, or download it from Synology Download Center.



2. Select to agree to the [End User License Agreement](#) and proceed with the installation. The installation process requires an Internet connection to obtain/download the latest software updates.

Welcome to BeeDrive, your personal data keeper

Let BeeDrive collect a copy of your work and memories.



- I have read and agree to the [End User License Agreement](#)
- Help us improve your BeeDrive experience by sending anonymous diagnostics data to Synology ([Privacy Statement](#))

Install Now

3. After installation finishes, click **Start Now** to run BeeDrive for desktop.

3.2 Install BeeDrive Mobile App

1. Scan the QR code to download the BeeDrive mobile app.



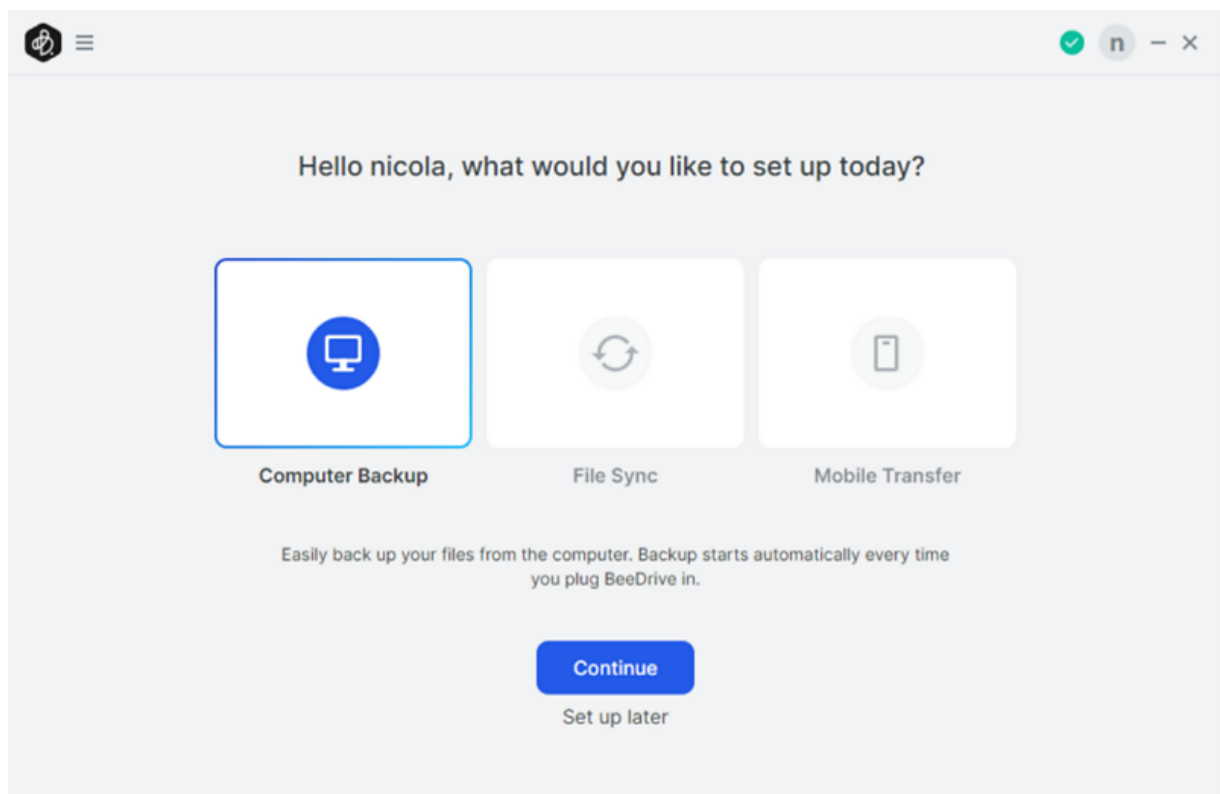


2. Follow the wizard to set up the BeeDrive mobile app.

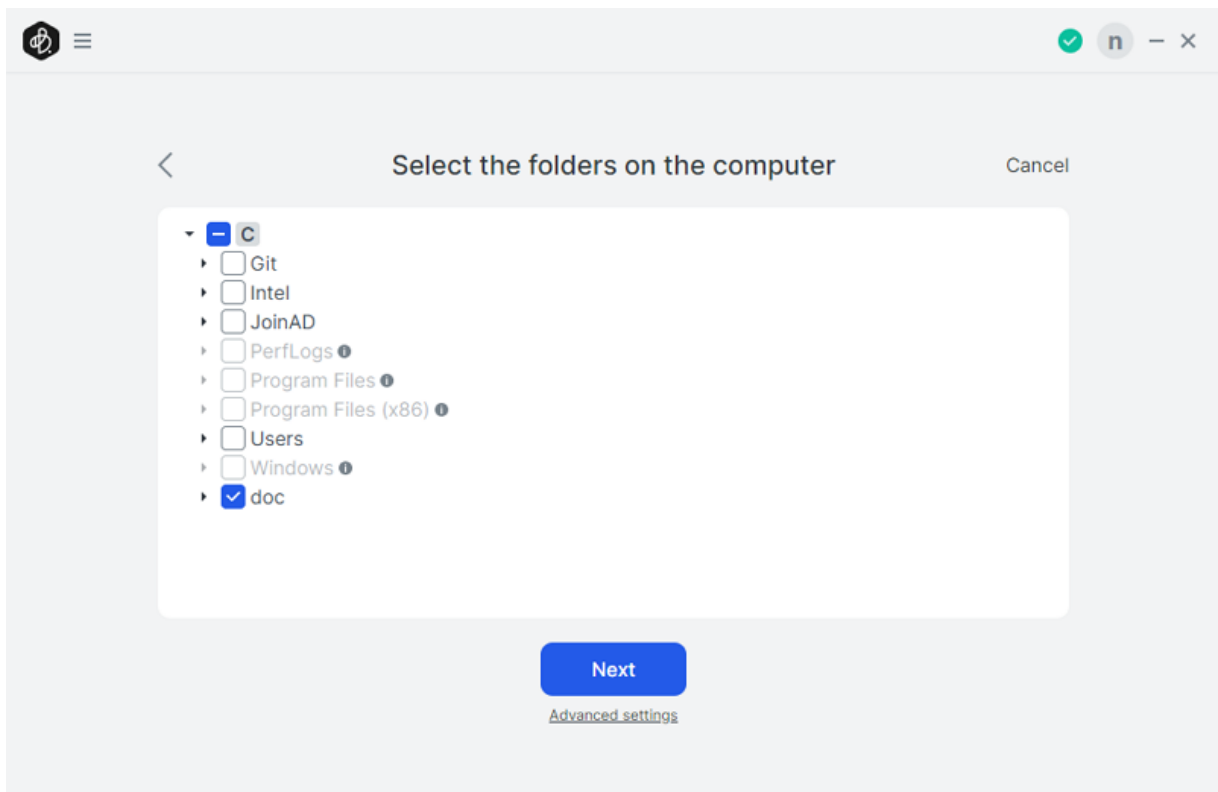
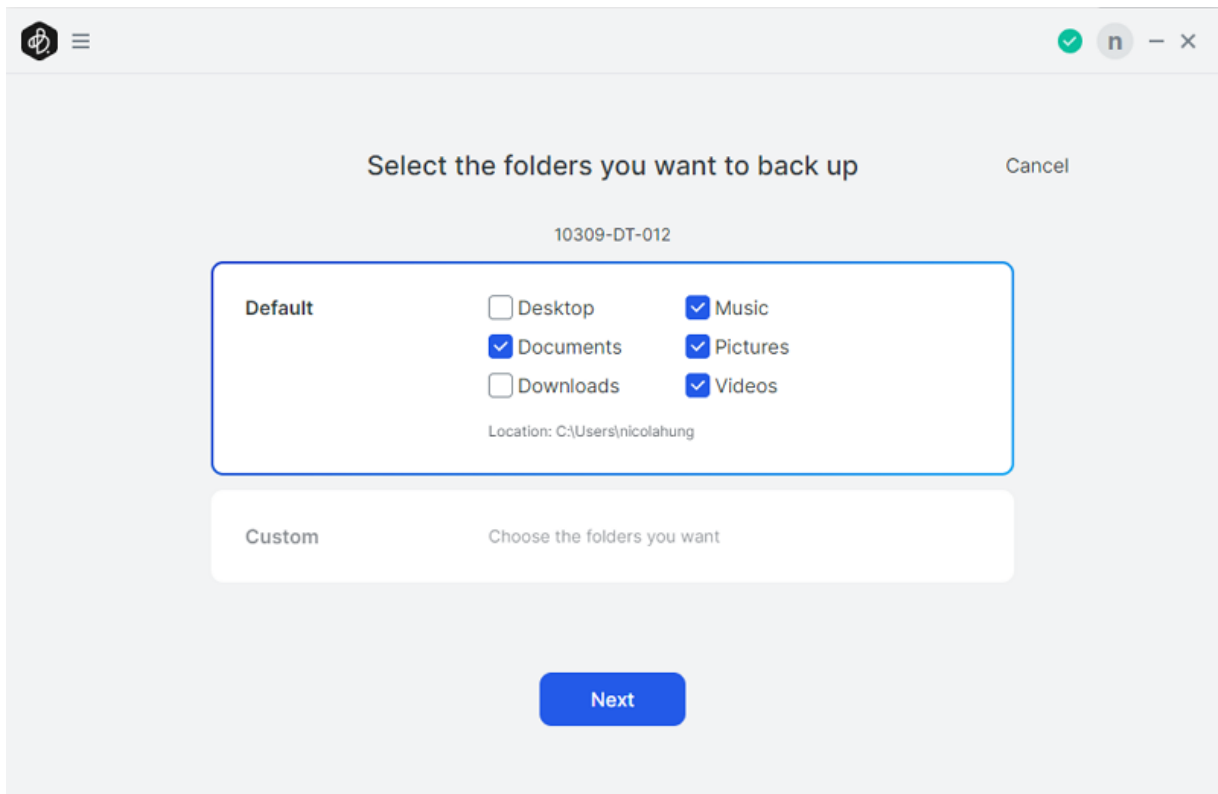
Chapter 4: Back up Computer Folders

4.1 Enable Computer Backup

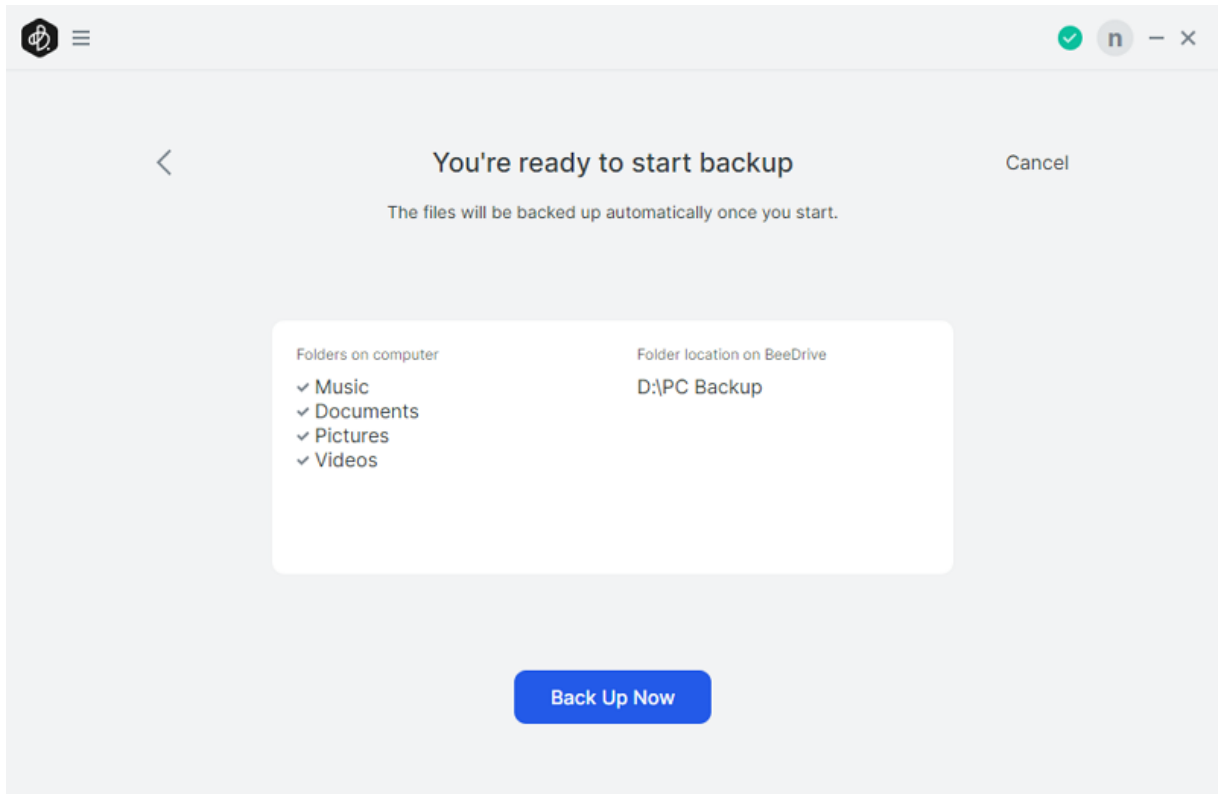
1. Select **Computer Backup**.



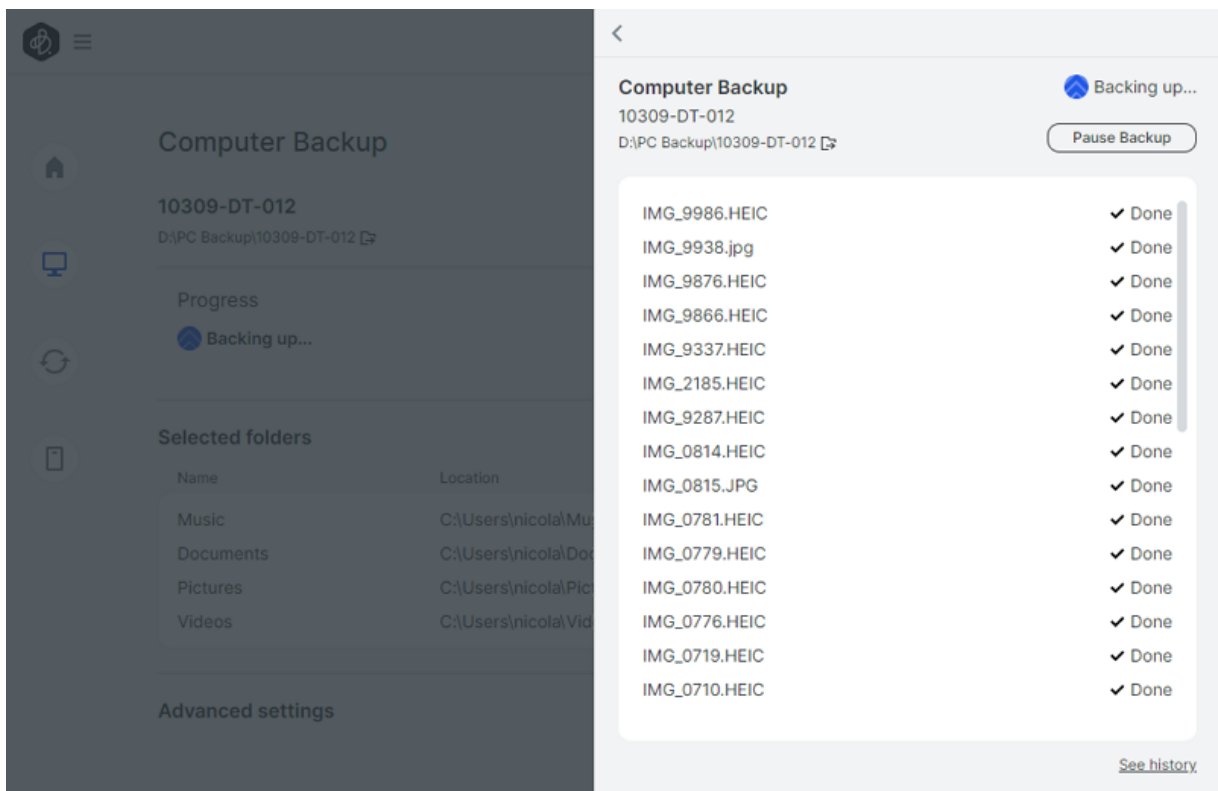
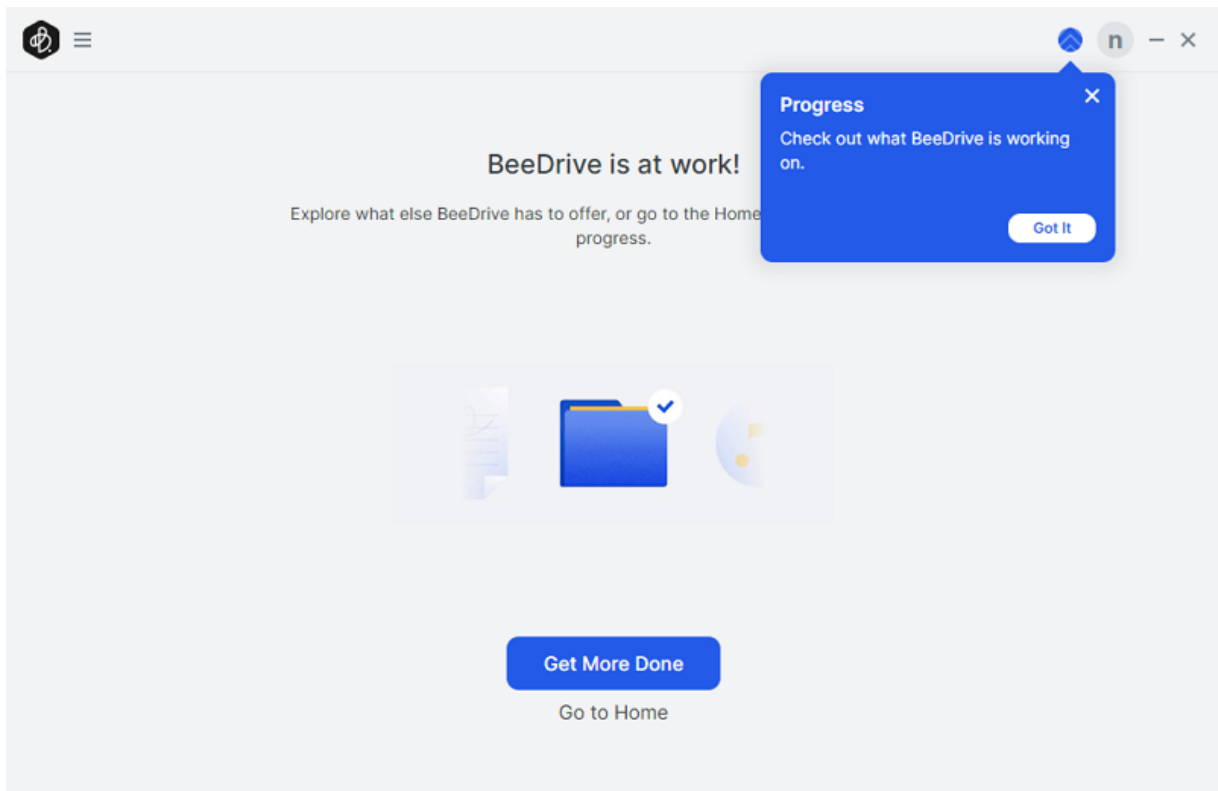
2. Select the folder you want to backup. You can choose **Default** to back up the common folders recommended for you, or choose **Custom** to select other folders you want.



3. Confirm the folders you want to back up and click **Back Up Now**.



4. After the backup starts, you can click the progress icon in the upper right corner to view the files currently being backed up.

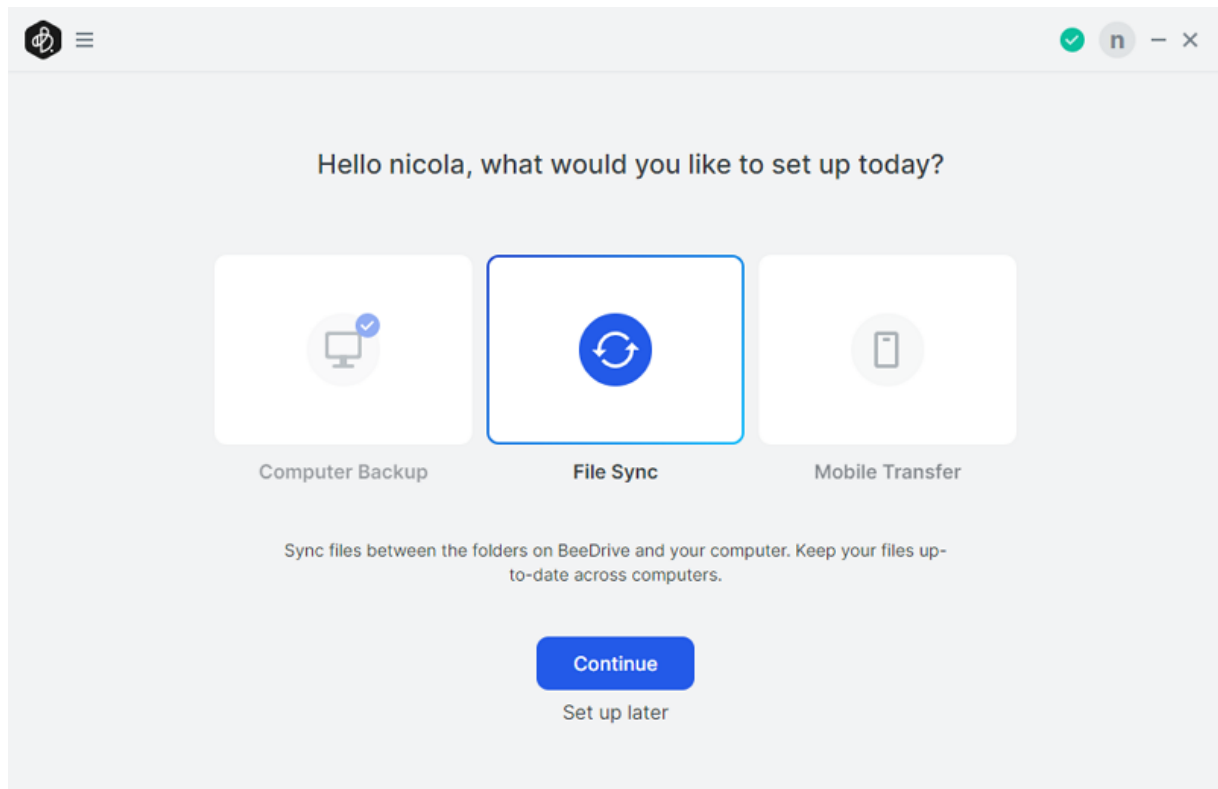


5. After enabling Computer Backup, any file changes on your computer will be immediately backed up to BeeDrive.

Chapter 5: Sync Folders on Your Computer

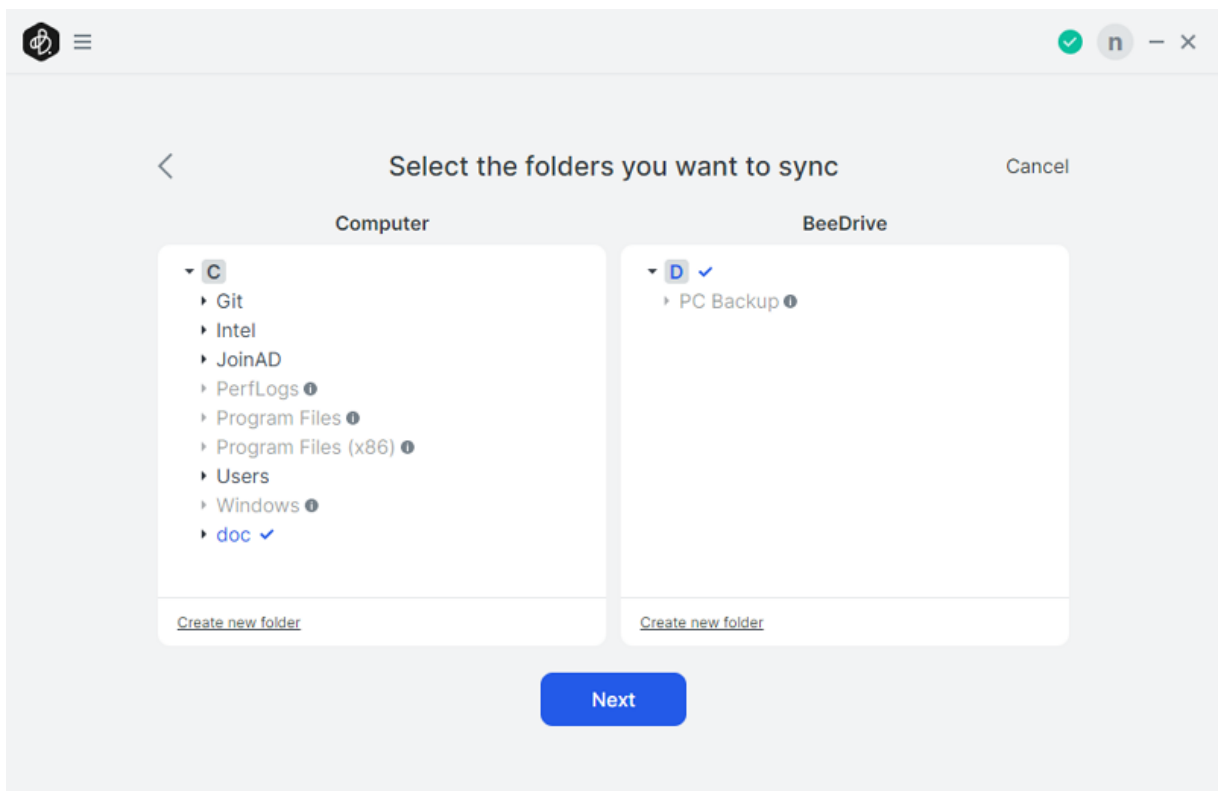
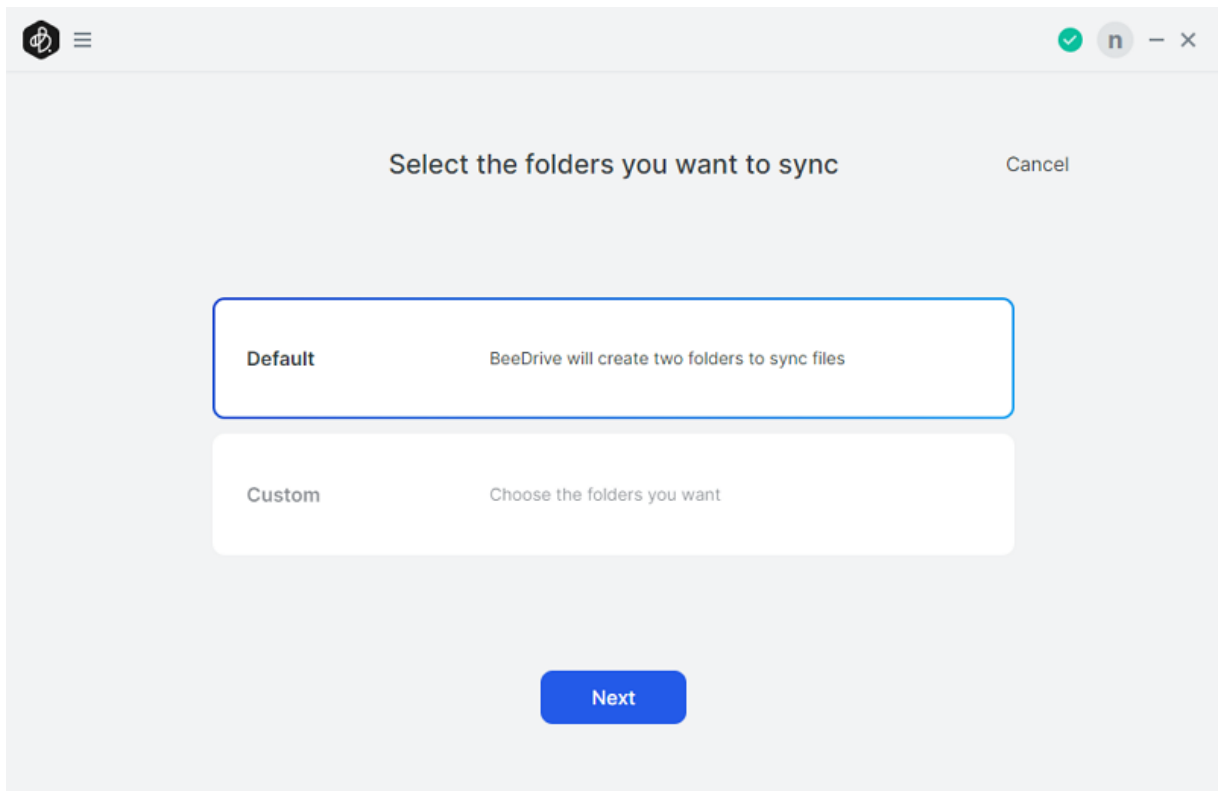
5.1 Enable File Sync

1. Select **File Sync**.

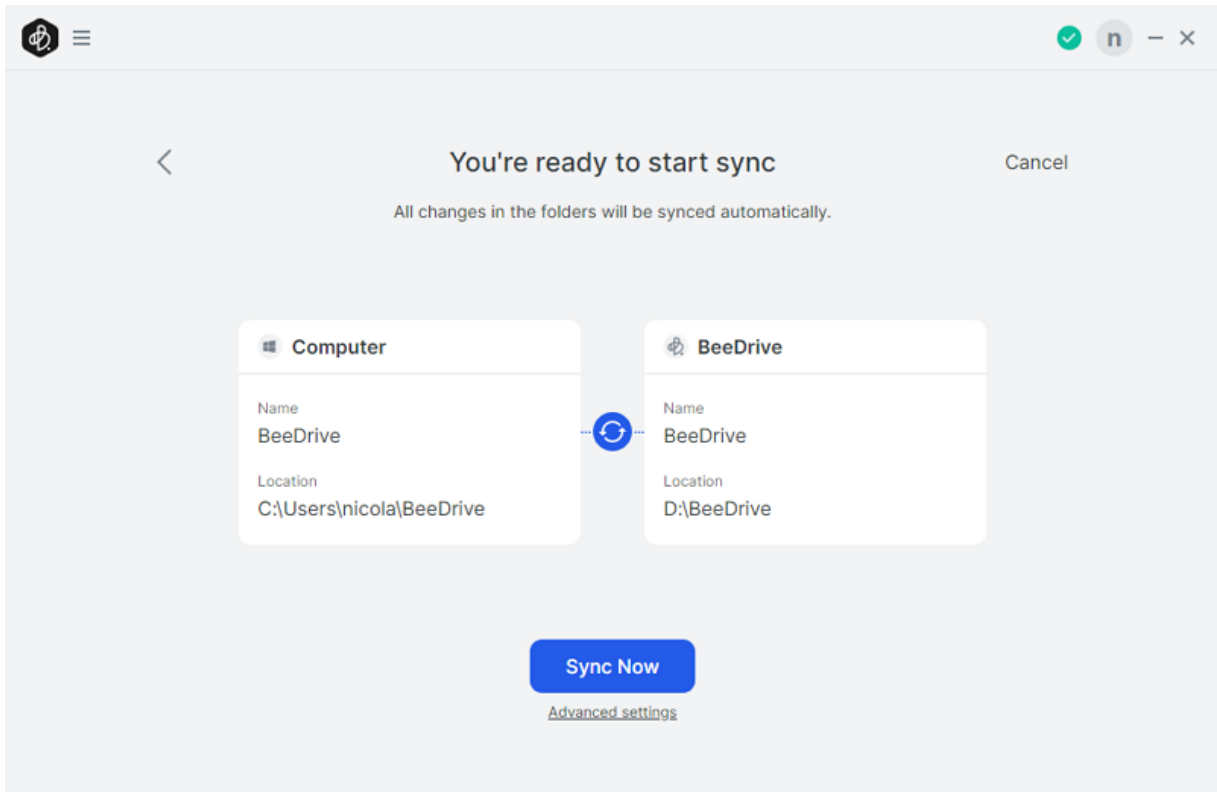


2. Select the folder you want to sync.

- If you choose **Default**: A folder named "BeeDrive" will be automatically created on your computer and on BeeDrive. Any changes made to this folder in the future will be synced. If you have multiple computers, you can use this option to sync the latest changes whenever you connect BeeDrive to any of them.
- If you choose **Custom**: You can freely link any folder on your computer and BeeDrive.



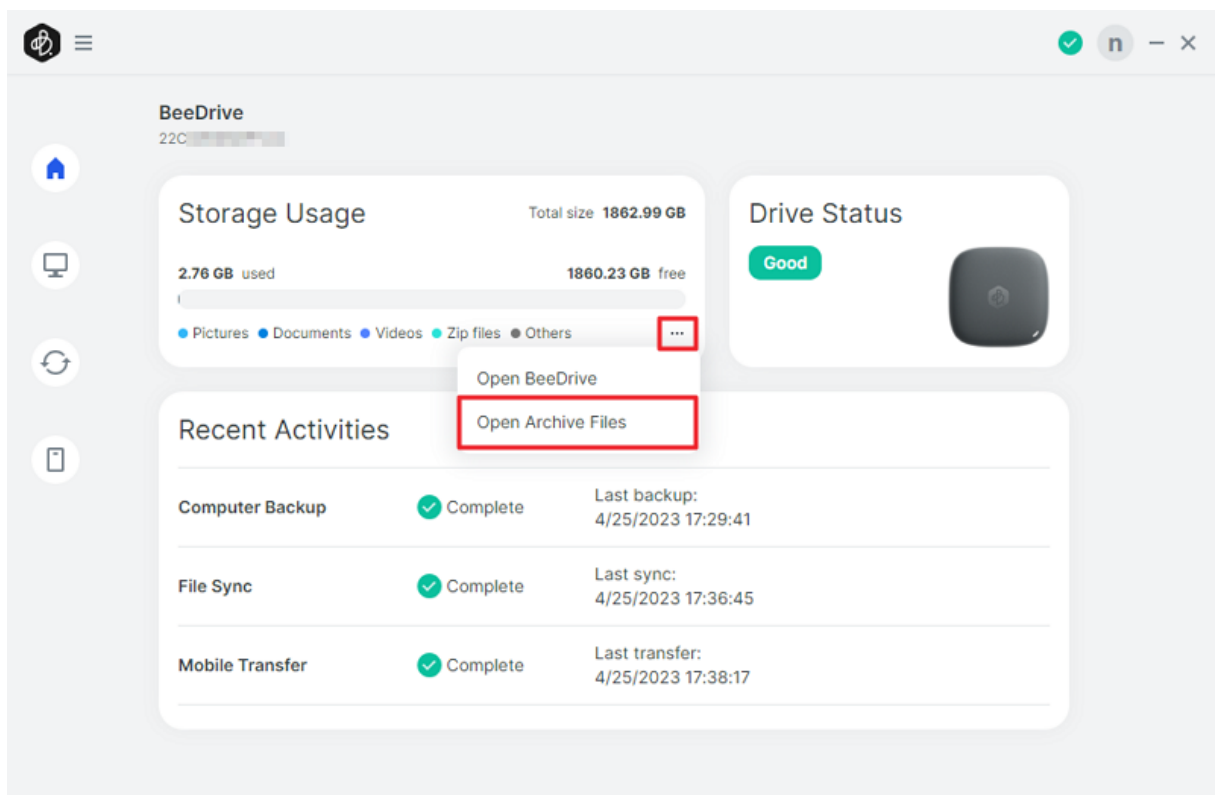
3. Confirm the folders to be synced on your computer and BeeDrive. Click **Sync Now**.



Chapter 6: Recover Deleted Files and Keep File Versions

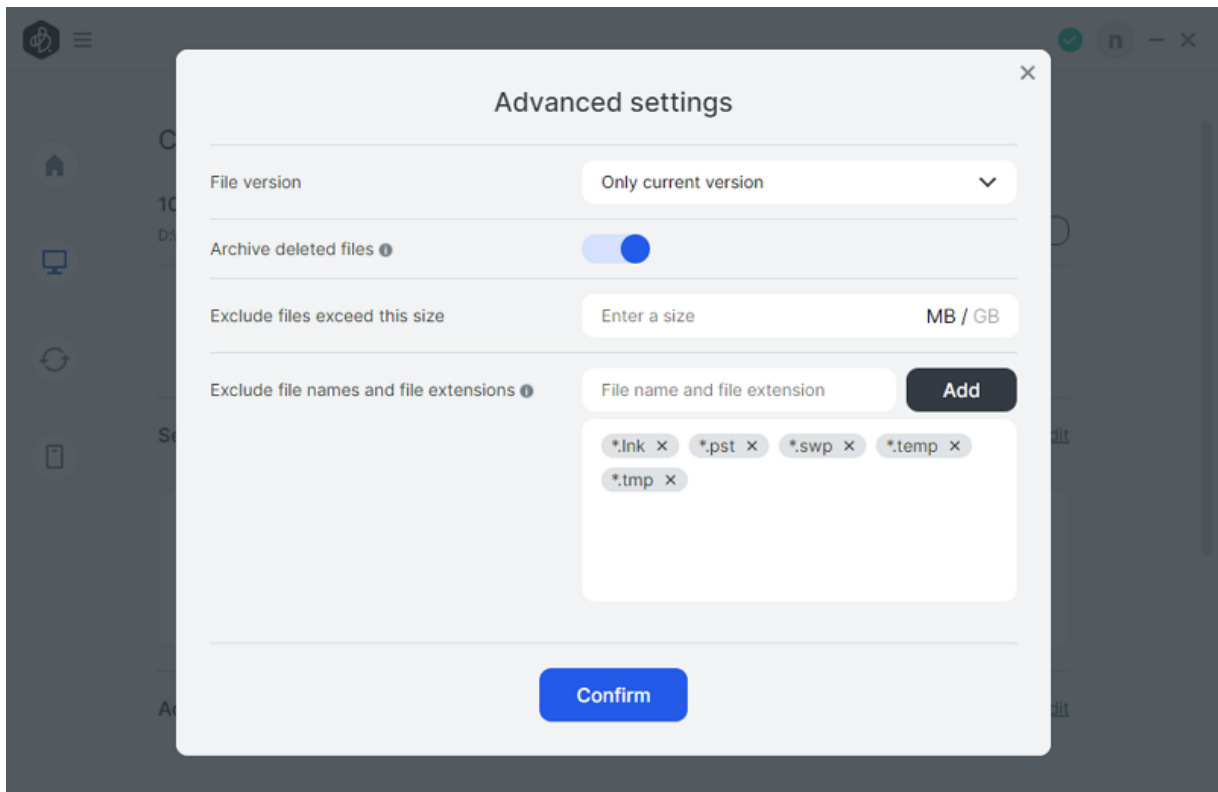
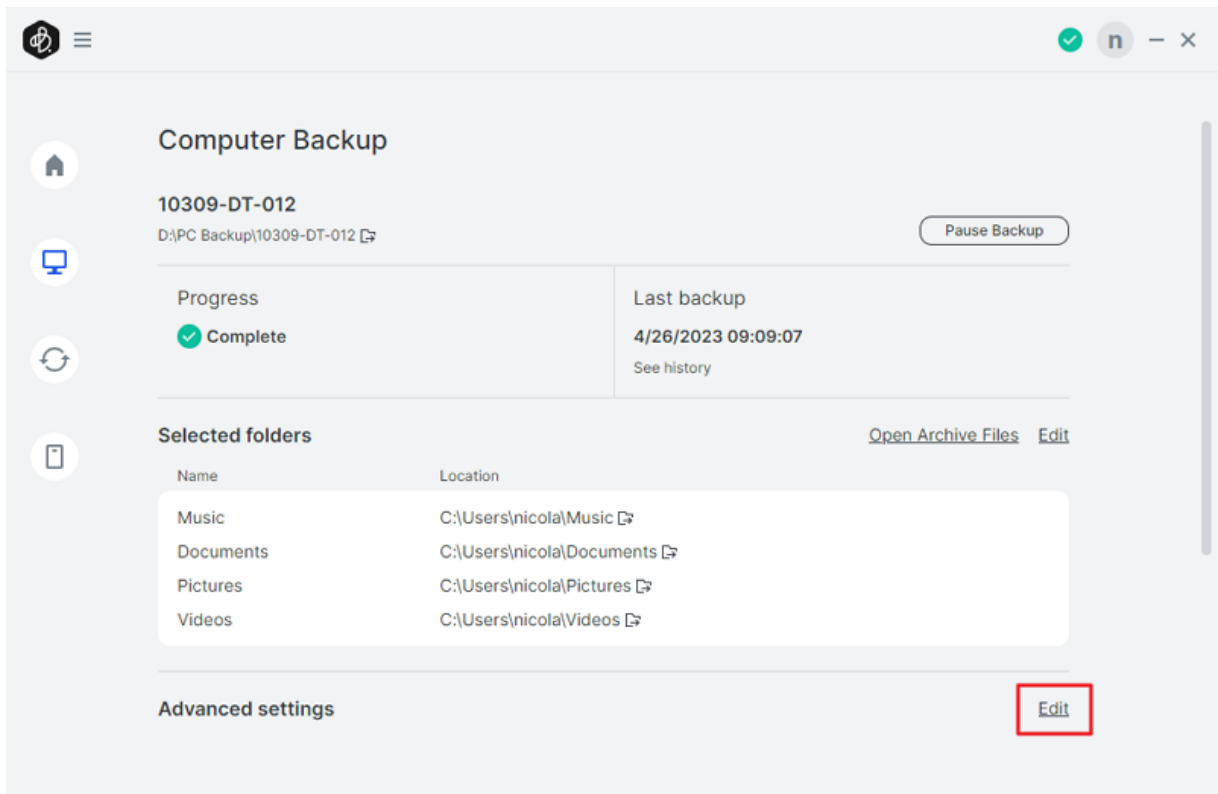
6.1 Recover Your Deleted Files

On your computer, when you delete files from folders that have been set up for Computer Backup or File Sync, those files will be kept in BeeDrive's **Archive Files**. This allows easy retrieval in case of accidental deletion. To recover these files, go to the BeeDrive desktop homepage and click **Open Archive Files**. From there, you can move or copy the files back to their original folder on your computer. Alternatively, you can delete them if they are no longer needed.



6.2 Keep Previous Versions for Your Files

1. By default, BeeDrive only keeps the latest version of a file. However, if you want to retain previous versions (up to five), you can edit the advanced settings.



2. To view or download a previous version of a file, right-click on the file on your computer and select **Browse previous versions**.

Documents

File Home Share View

← → ↑ ↓ This PC > Documents

Search Documents

| Name | Date modified | Type | Size |
|--------------------------|-------------------|----------------------|-------|
| Text.txt | 9/7/2022 11:46 AM | Text Document | 1 KB |
| Final paper.docx | | Microsoft Word ... | 12 KB |
| Expense tracking.xlsx | | Microsoft Excel I... | 12 KB |
| Script.docx | | Microsoft Word ... | 0 KB |
| _NOTE.docx | | Microsoft Word ... | 13 KB |
| Meeting minutes.docx | | Microsoft Word ... | 0 KB |
| Presentation slides.pptx | | Microsoft PowerP... | 0 KB |

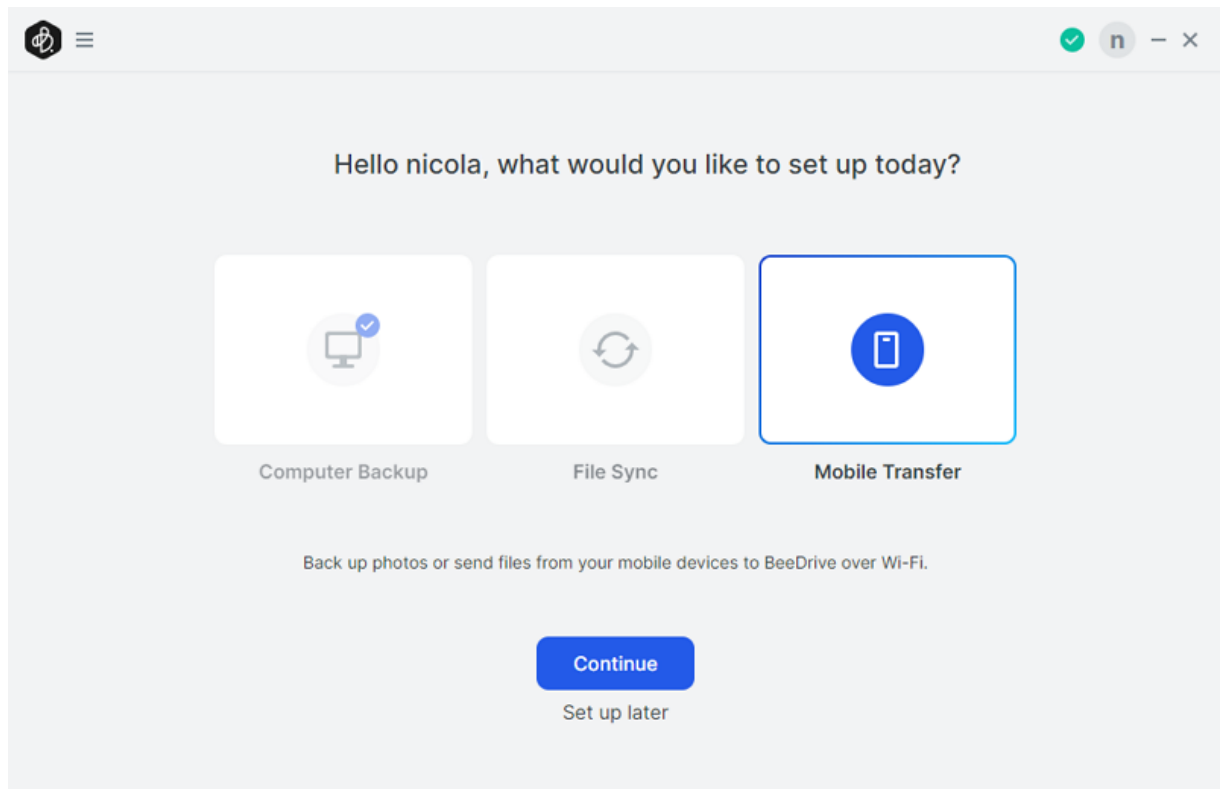
7 items | 1 item selected 15 bytes

- Open
- Print
- Edit
- Share with Skype
- Open with Sublime Text
- Scan for threats
- 7-Zip
- Edit with Notepad++
- Browse previous versions
- Share
- Open with
- Give access to
- TortoiseGit
- Restore previous versions
- Send to
- Cut
- Copy
- Create shortcut
- Delete
- Rename
- Properties

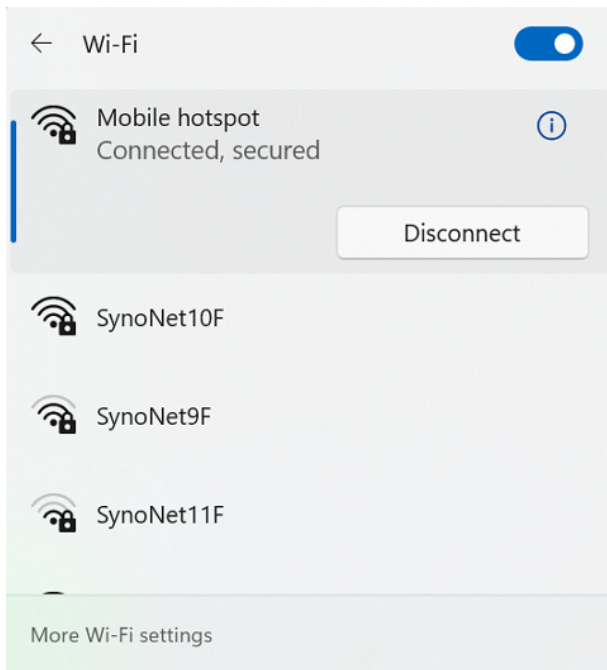
Chapter 7: Back Up Photos on Mobile Devices

7.1 Pair Your Mobile Device with BeeDrive

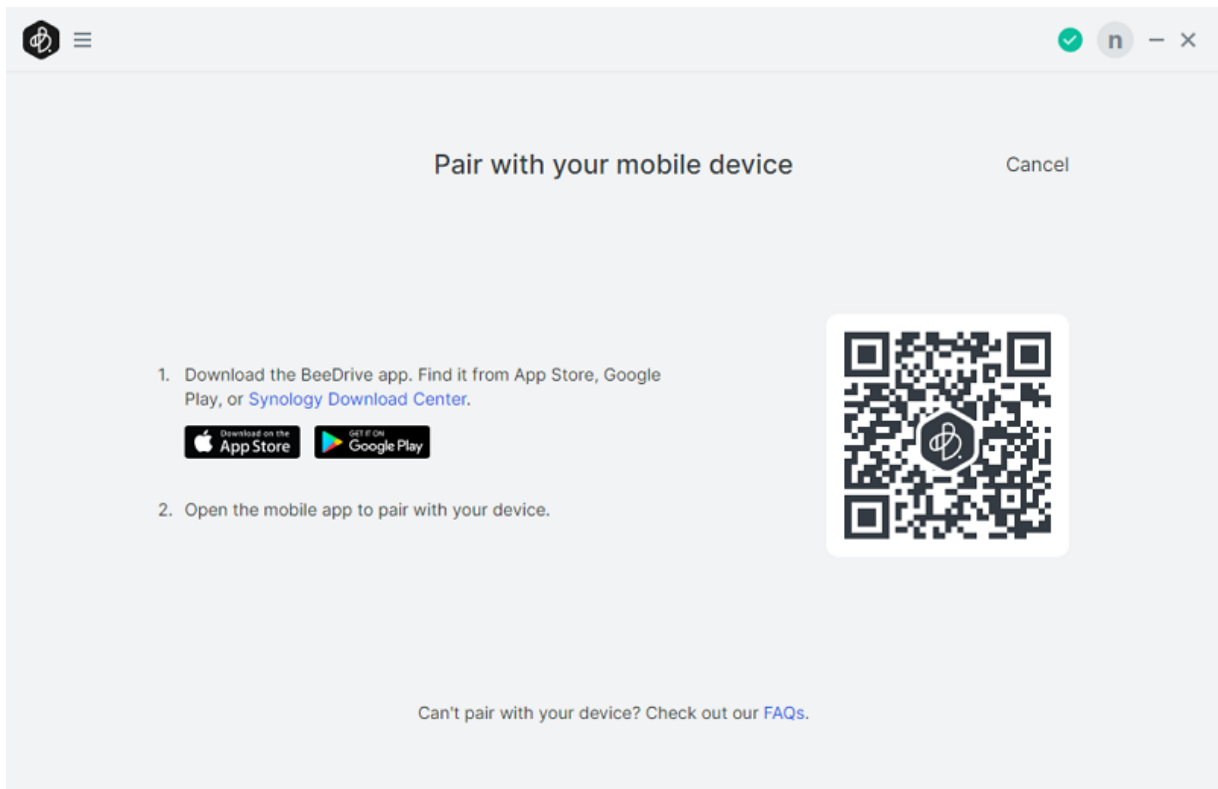
1. Select **Mobile Transfer** and click **Continue** to start pairing.



2. Make sure both your computer and mobile device are connected to the same Wi-Fi network. If your computer is connected to the Internet via Ethernet, ensure that both devices are on the same local network, such as being connected to the same router. This will allow your mobile device to connect to the computer.



3. Open the BeeDrive mobile app and scan the QR code on the BeeDrive for desktop to pair your device. BeeDrive will ask for your permission to access the camera and local area network.



7.2 Enable Photo Backup

1. After pairing your devices, you can select the desired photo format for backup and choose where to save them in BeeDrive.

Back up your photos

Back up all photos

Back up new photos only

Backup settings

Photo format

Original & compatible format



Folder on BeeDrive

BeeDrive:\Mobile

Backup\iPhone\Photos



Start Backup

Set up later


Notes:

- When backing up photos from an iOS device, we recommend selecting **Compatible format (JPEG)** instead of just backing up the default format of HEIF (High Efficiency Image File Format). This will maximize compatibility for viewing photos across different devices, including Windows computers. Alternatively, you can choose to keep both the original HEIF and a compatible JPEG version of each photo.

2. Tap **Start Backup**.

7.3 Use Focused Backup for Higher Efficiency

1. To improve backup efficiency for a large number of photos, we recommend using the Focused Backup mode to prevent the backup process from being interrupted by the iOS and Android systems. This will keep the app in the foreground and optimize the backup process. To enable it, tap the **Photo Backup** block and activate the mode.

BeeDrive 

Free space **1858.48 GB**

4.51 GB used Total size 1862.99 GB



Drive status |  Good

Photo Backup

 Backing up...

2%

550 items left



< Home

Photo Backup

Backing up...

||

484 items left

Focused Backup

Backup

BACKUP & BEEDROP FORMAT

Photo format

Original & compatible format >

FOLDER LOCATION

Folder on BeeDrive

BeeDrive:\Mobile Backup\iPhone\Photos >

SETTINGS

Automatically use cellular data

5%

536 items left

Don't lock the screen or exit the app during Focused Backup. Connect to a charger to avoid battery running out.

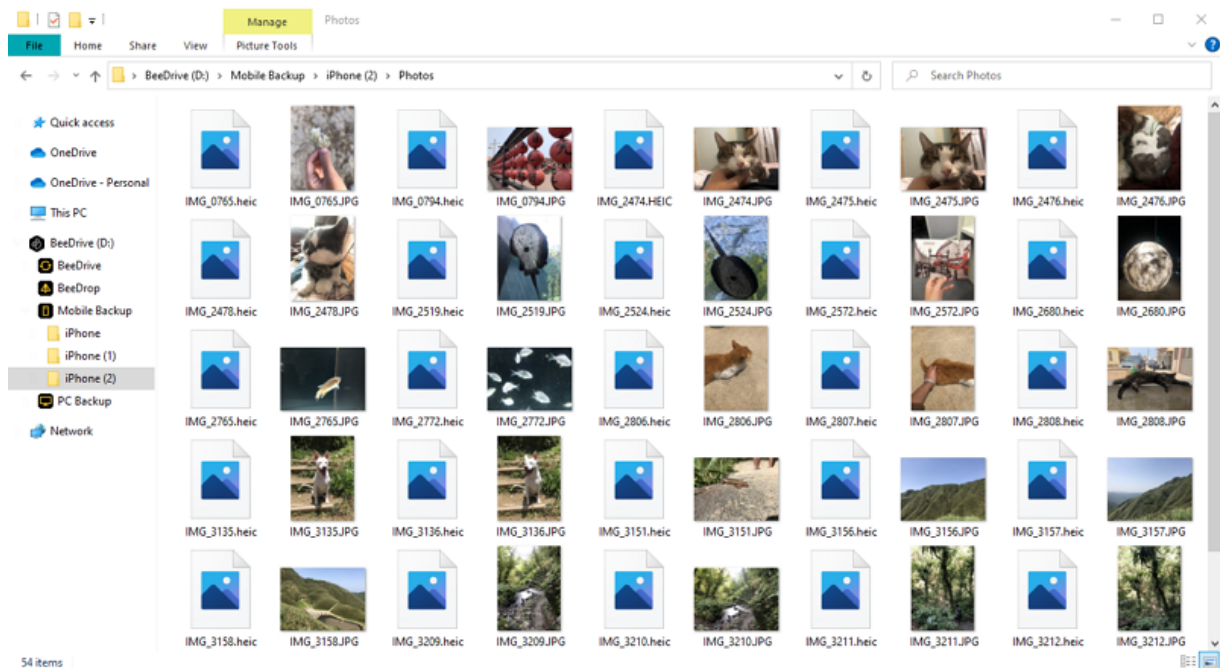
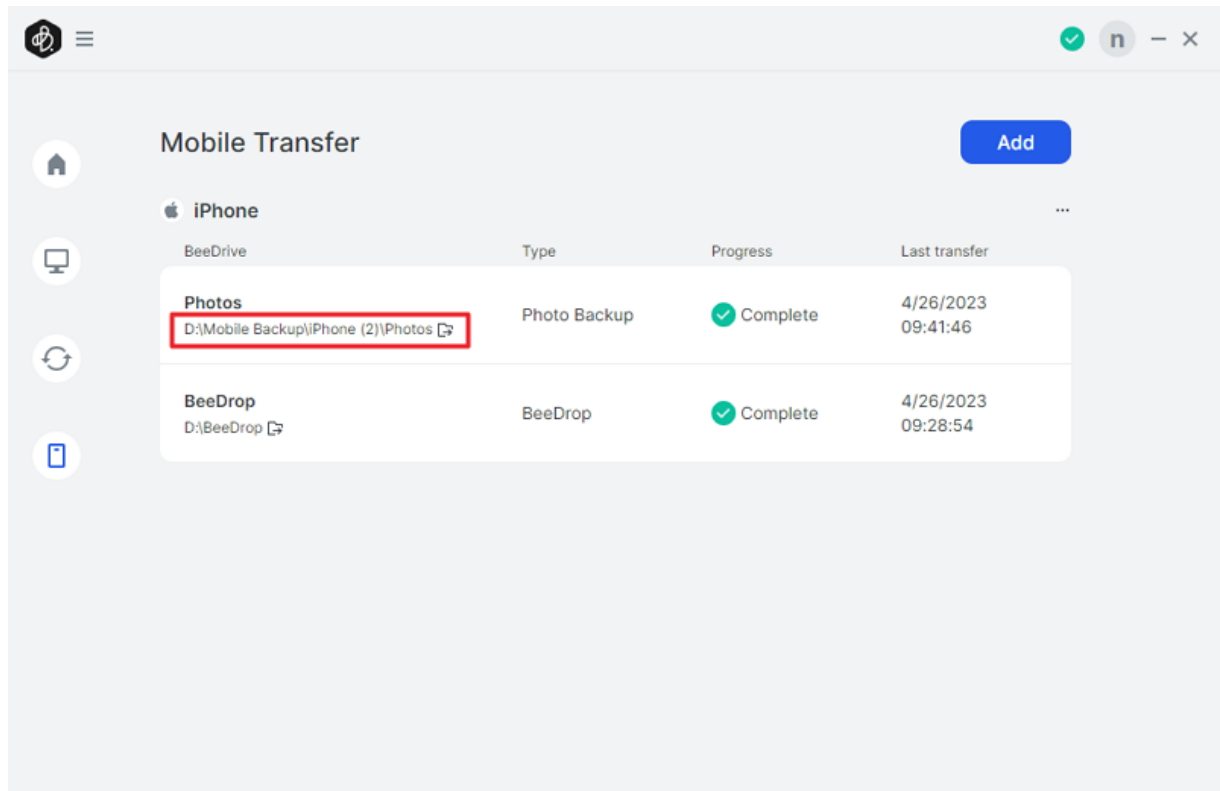
The screen will turn dark in 4 seconds.

Stop Focused

Notes:

- To prevent the Focused Backup mode from stopping, please do not lock the screen or exit the app.

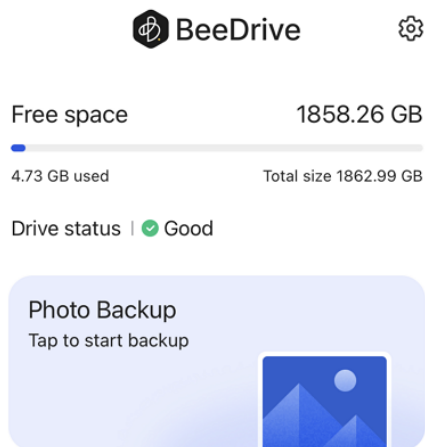
2. Once you have backed up your photos, you can view them by opening BeeDrive for desktop and clicking on the folder where they are stored.



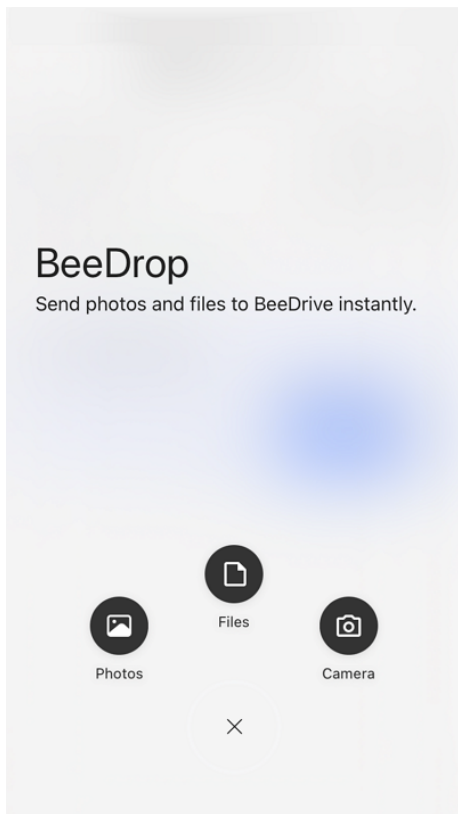
Chapter 8: Send Files to BeeDrive via BeeDrop

8.1 Send Files/Photos from Mobile Devices to BeeDrive

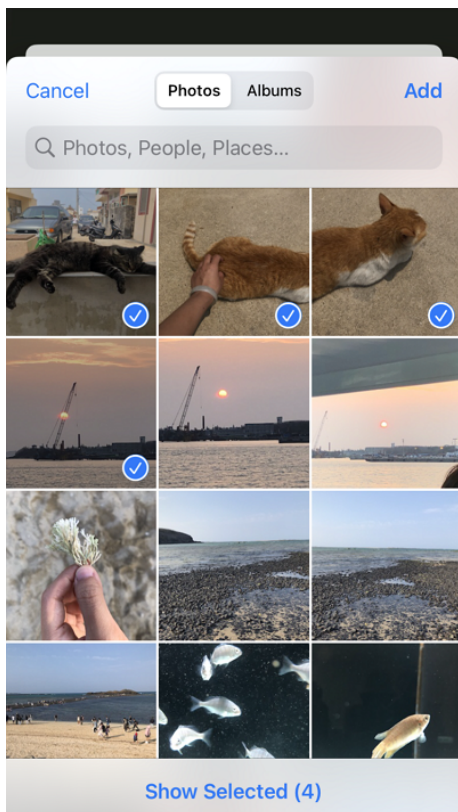
1. Tap the **BeeDrop** button at the bottom of the main screen.



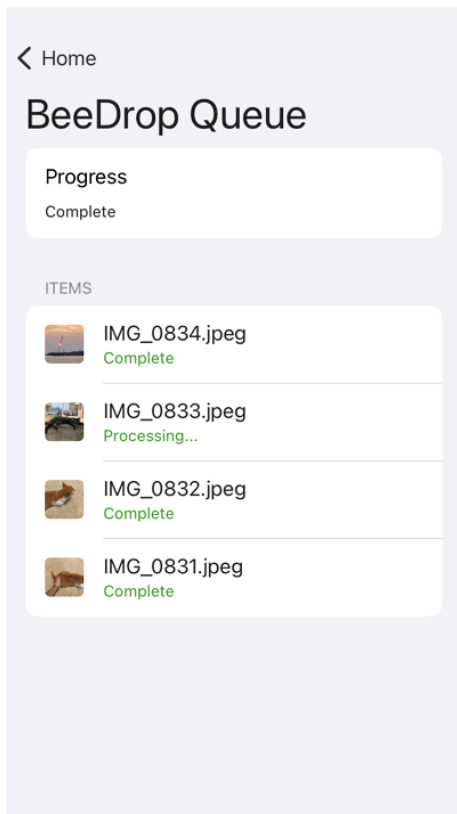
2. Select the file type. Alternatively, you can tap **Camera** to take a photo or video and send it directly to BeeDrive.



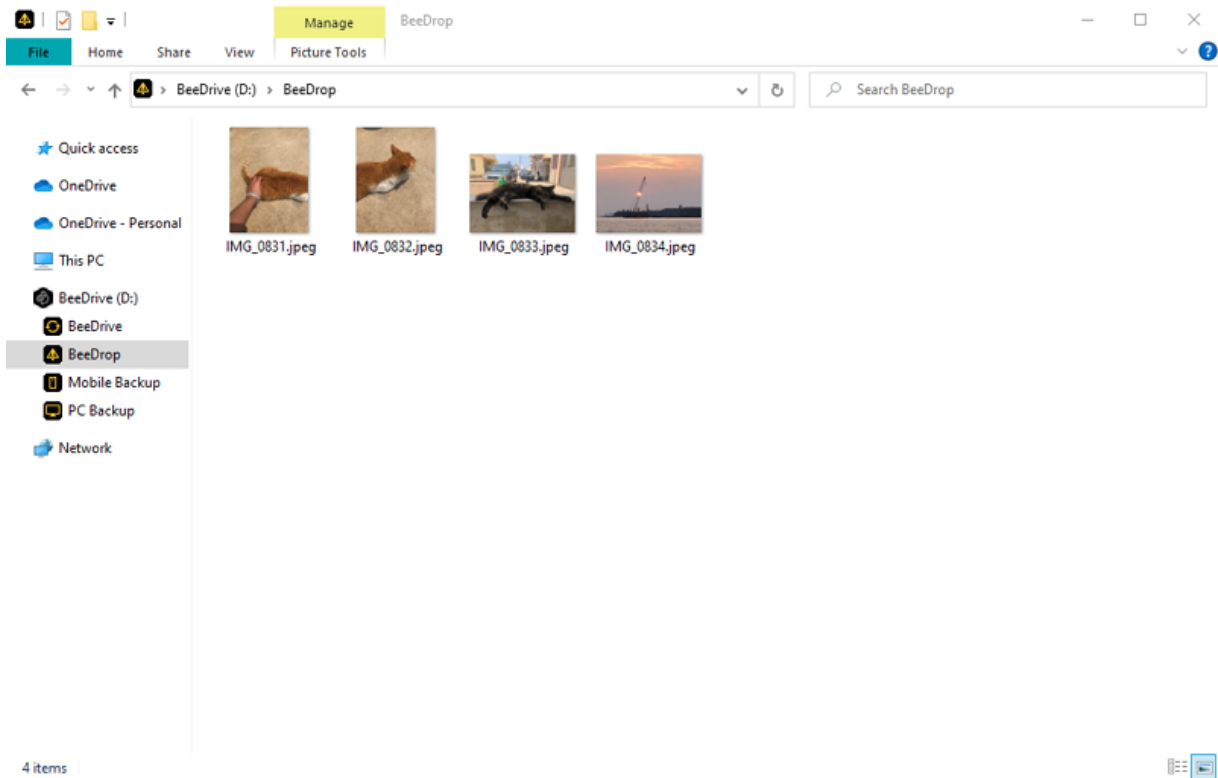
3. Select the items you want to send and add them to BeeDrive.



4. You can check **BeeDrop Queue** to see the progress.



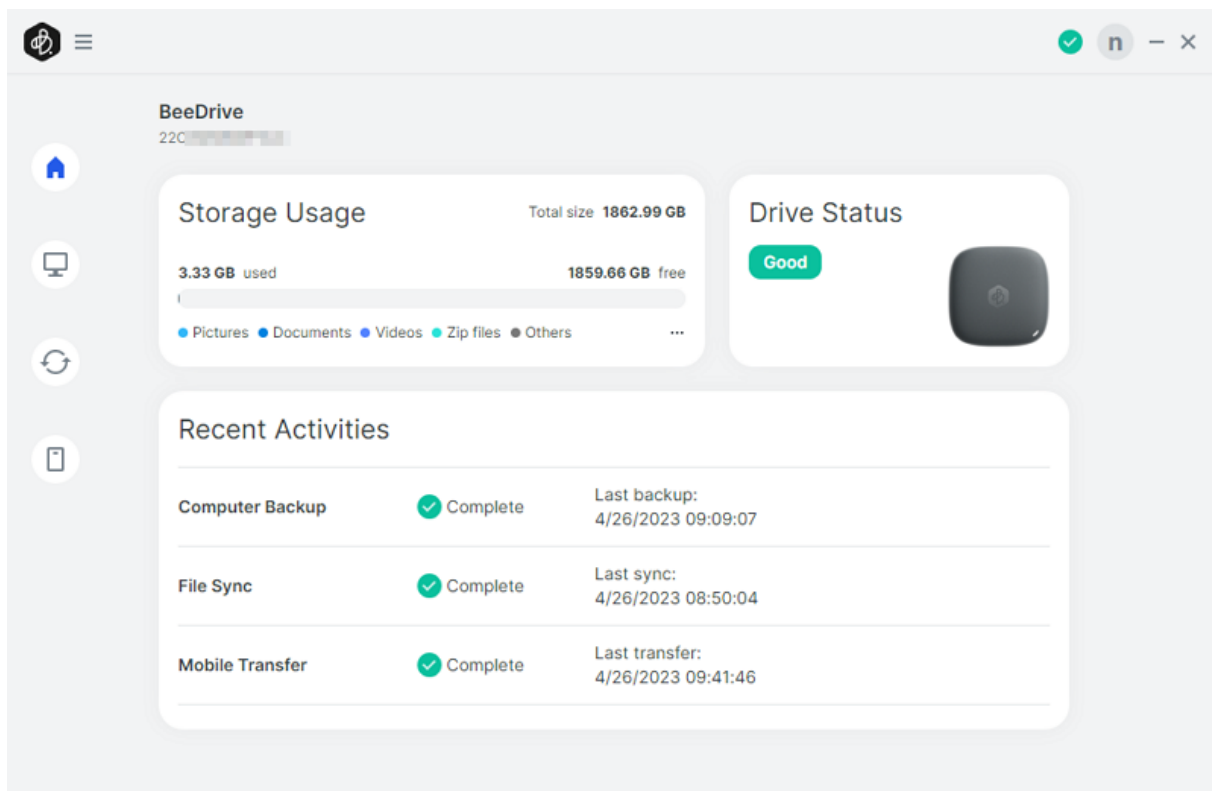
5. After the transfer completes, the BeeDrop folder will automatically open on your computer.



Chapter 9: Check the Operating Status of BeeDrive

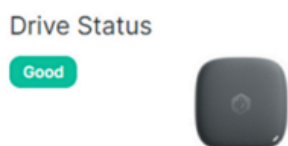
9.1 Homepage Navigation

On the homepage of BeeDrive, you can monitor storage usage, drive status, and the progress of Computer Backup, File Sync, and Mobile Transfer.



9.2 Drive Health Status

This section shows BeeDrive's current drive health status. If there are any hardware issues, it will alert you to check and back up important data on BeeDrive. For further information on status description, please refer to the [Drive Health Status](#).



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Section 16. Assignment. You may not transfer or assign your rights under this EULA to any third party, except for that pre-installed in the Products. Any such transfer or assignment in violation of the foregoing restriction will be void.

Section 17. Applicable Law. Unless expressly prohibited by local law, this EULA is governed by and construed in accordance with the laws of the country, in accordance with which Synology Inc. was organized without regard to any conflict of law principles to the contrary.

Section 18. Dispute Resolution. Any dispute, controversy or claim arising out of or relating to this EULA will be resolved exclusively and finally by arbitration conducted by three neutral arbitrators in accordance with the procedures of the Arbitration Law and related enforcement rules of the country in which Synology Inc. was organized. In such cases, the arbitration will be limited solely to the dispute between you and Synology. The arbitration, or any portion of it, will not be consolidated with any other arbitration and will not be conducted on a class-wide or class action basis. The arbitration shall take place in Taipei and the arbitration proceedings shall be conducted in English or, if both parties so agree, in Mandarin Chinese. The arbitration award shall be final and binding on the parties and may be enforced in any court having jurisdiction. You understand that, in the absence of this provision, you would have had a right to litigate any such dispute, controversy or claim in a court, including the right to litigate claims on a class-wide or class-action basis, and you expressly and knowingly waive those rights and agree to resolve any disputes through binding arbitration in accordance with the provisions of this Section 18. Nothing in this Section shall be deemed to prohibit or restrict Synology from seeking injunctive relief or seeking such other rights and remedies as it may have at law or equity for any actual or threatened breach of any provision of this EULA relating to Synology's intellectual property rights.

Section 19. Attorneys' Fees. In any arbitration, mediation, or other legal action or proceeding to enforce rights or remedies under this EULA, the prevailing party will be entitled to recover, in addition to any other relief to which it may be entitled, costs and reasonable attorneys' fees.

Section 20. Severability. If any provision of this EULA is held by a court of competent jurisdiction to be invalid, illegal, or unenforceable, the remainder of this EULA will remain in full force and effect.

Section 21. Entire Agreement. This EULA sets forth the entire agreement of Synology and you with respect to the Software and the subject matter hereof and supersedes all prior and contemporaneous understandings and agreements whether written or oral. No amendment, modification or waiver of any of the provisions of this EULA will be valid unless set forth in a written instrument signed by the party to be bound thereby.

SYNOLOGY, INC. LIMITED PRODUCT WARRANTY

THIS LIMITED WARRANTY ("WARRANTY") APPLIES TO THE PRODUCTS (AS DEFINED BELOW) OF SYNOLOGY, INC. AND ITS AFFILIATES, INCLUDING SYNOLOGY AMERICA CORP, (COLLECTIVELY, "SYNOLOGY"). YOU ACCEPT AND AGREE TO BE BOUND BY THE TERMS OF THIS WARRANTY BY OPENING THE PACKAGE CONTAINING AND/OR USING THE PRODUCT. PLEASE BE ADVISED THAT THIS LIMITED WARRANTY DOES NOT APPLY TO THE SOFTWARE CONTAINED IN THE PRODUCTS WHICH SHALL BE SUBJECT TO ITS END USER LICENSE AGREEMENT, AND THAT SYNOLOGY RESERVES THE RIGHT TO MAKE ADJUSTMENTS AND/OR MODIFICATION TO THIS PRODUCT WARRANTY FROM TIME TO TIME WITHOUT PROVIDING PRIOR NOTICE TO YOU. IF YOU DO NOT AGREE TO THE TERMS OF THIS WARRANTY, DO NOT USE THE PRODUCT. INSTEAD, YOU MAY RETURN THE PRODUCT TO THE RESELLER WHERE YOU PURCHASED IT FOR A REFUND IN ACCORDANCE WITH THE RESELLER'S APPLICABLE RETURN POLICY.

PLEASE NOTE THAT SYNOLOGY'S WARRANTY SUPPORTS ARE NOT AVAILABLE IN EVERY COUNTRY, AND THAT SYNOLOGY MAY REFUSE TO PROVIDE THIS LIMITED WARRANTY SUPPORTS TO YOU IF YOU REQUEST SUCH SUPPORTS NOT AT THE COUNTRY AT WHICH THE PRODUCT WAS ORIGINALLY PURCHASED. THE COUNTRY AT WHICH THE PRODUCT WAS ORIGINALLY PURCHASED SHALL BE DETERMINED BASED ON THE SYNOLOGY'S INTERNAL RECORDS.

Local Consumer Protection Laws. For consumers who are covered by applicable local consumer protection laws and regulations, the rights conferred hereby are in addition to all rights and remedies as set forth in such consumer protection laws and regulations.

Section 1. Products

(a) "Products" refer to New Products or Refurbished Products.

(b) "New Product" means the Synology-branded hardware product and Synology-branded accessories contained in the original packaging Customer bought from an authorized Synology distributor or reseller. You may see our "New Product" at [Product Support Status](#).

(c) "Refurbished Product" means all Synology products which have been refurbished by Synology's affiliate or an authorized Synology distributor or reseller, not including those sold as "as is" or with "no warranty" by anyone.

(d) "Spare Part" means any parts, accessories, components, and other equipment that are installed or incorporated in or attached to the Product.

(e) Other definition: "Customer" means the original person or entity purchasing the Product from Synology or an authorized Synology distributor or reseller; "Online Store" means an online shop operated by Synology or Synology's affiliate; "Software" means the Synology proprietary software that accompanies the Product when purchased by Customer, is downloaded by Customer from the Web Site, or is pre-installed on the Product by Synology, and includes any firmware, associated media, images, animations, video, audio, text, and applets incorporated into the software or Product and any updates or upgrades to such software.

Section 2. Warranty Period

(a) "Warranty Period": The warranty period commences on the purchase date is shown on the purchase receipt or invoice to be presented by Customer and ending at the day after the end of the Warranty Period for each New Product. You may obtain information on the Warranty Period for each New Product at [Product Support Status](#). For Spare Part, Warranty Period under normal use is one year (five years for system drives) from the date the Product was purchased. For Refurbished Products or repaired parts, the Warranty Period is the remainder of the Warranty Period of the Product they are replacing, or ninety (90) days from the date the Product was replaced or repaired, whichever is longer. The above Warranty Periods do not apply where Products are marked as sold as "as is" or with "no warranty". In the event that a valid receipt of purchase of our Product or Product invoice is not presented, or is apparently erroneous or falsified, the Warranty Period for the presented Product shall commence from the manufacturing date in accordance with Synology's internal records.

(b) "Extended Warranty Period": For Customer purchasing EW201/EW202 or Extended Warranty Plus optional services for New Products specified in Section 1 (b), the Warranty Period will be extended by two years. For EW201/EW202, you may see the applicable Product models and available regions at [EW201/EW202 Extended Warranty](#). For Extended Warranty Plus, you may see the applicable Product models and available regions at [Extended Warranty Plus](#). Customer can only choose either of the optional services.

(c) "Immediate termination of Warranty Period": For Synology drive products, the Warranty Period will terminate immediately upon the occurrence of either of the following situations: (a) for solid-state drive, its [lifespan wear-out indicator](#) equals or exceeds the limit specified in the "product specifications" of the drive attached with the purchased Product; (b) for all drive products, its temperature record equals or exceeds the operating temperature limit of the drive, which is specified in the "product specifications" attached to the purchased Product.

Section 3. Limited Warranty and Remedies

3.1 Limited Warranty. Subject to Section 3.2, Synology warrants to the Customer that each Product (a) will be free of material defects in workmanship and (b) under normal use will perform substantially in accordance with Synology's published specifications for the Product during the Warranty Period. Such limited warranty does not apply to the Software contained in the product or purchased by Customer which shall be subject to the accompanying end user license agreement provided with the Product. Synology provides no warranty for Refurbished Product sold as "as is" or with "no warranty".

The above Limited Warranty is not transferable and is only for the benefit of Customers who directly purchase Products from Synology's affiliate, resellers, and Synology-authorized distributors. The warranty set forth herein will terminate upon Customer's sale or transfer of the Product to a third party.

3.2 Exclusions. The foregoing warranties and warranty obligations do not apply to any Product that (a) has been installed or used in a manner not specified or described in the Product, specifications, or its related documents, or in any way misused, abused, or damaged; (b) has been damaged caused by accident, fire, liquid contact, earthquake, other external factor or product use in improper environment; (c) has been disassembled without authorization from Synology; or (d) with cosmetic damage caused by normal wear and tear or otherwise due to the normal aging of the Product, including but not limited to scratches, dents and broken plastic on ports unless failure has occurred due to a defect in materials or workmanship; (e) serial number has been removed or defaced from Product, resulting in not able to identify; (f) has been damaged or out of order because Customer fails to implement any correction, modification, enhancement, improvement or other update made available to Customer by Synology, or because Customer implements, installs or uses any correction, modification, enhancement, improvement or other update made available by any third party; (g) has been damaged, out-of-order, or incompatible due to installation or use with items not provided by Synology other than the hardware, software or other accessory for which the Product is designed.

Please note that each of the above situations shall be subject to the inspection and verification of the Product's appearance and functions by Synology. Synology may refuse to provide any warranty services, including but not limited to product repair, technical support, and product replacement as described in Section 3.3 to any Product under any of the above situations.

3.3 Warranty Support and Exclusive Remedy. If Customer gives notice of noncompliance with any of the warranties set forth in Section 3.1 within the applicable Warranty Period in the manner set forth below, then, upon verification of the noncompliance by Synology, Synology will, at Synology's option: (a) use commercially reasonable efforts to repair the Product, (b) provide technical support, or (c) replace the noncomplying Product or part thereof upon return of the complete Product in accordance with Section 3.4. The foregoing sets forth Synology's entire liability and Customer's sole and exclusive remedy for any breach of warranty under Section 3.1 or any other defect or deficiency in the Product. Customer will reasonably assist Synology to diagnose and validate any nonconformity with the Product. Please note that the warranty support does not apply to rescue of the data stored in Synology Product or its backup. Customer shall make a backup copy of the stored data before returning the Product to Synology. Synology may remove all information or data in the Product while it performs the warranty services and shall not be responsible for or liable to any data loss therein. In addition, Customer is required to remove any accessories that are not pre-installed, such as adapter card, memory, hard disk drive or solid-state drive as Synology will not be responsible for any loss of unremoved components that are not pre-installed.

3.4 Return. For warranty claims, the Customer must return the complete Product to Synology in accordance with this Section 3.4. Any returned Product which (a) has been disassembled (except under the direction of Synology); or from which (b) the serial number has been removed or defaced, causing inability to identify, or which (c) was damaged on the way of return because of improper packaging (including but not limited to scratches and deformation), will be refused and returned to Customer at Customer's expense. Any Product must be returned in the same condition as it was received from Synology to the address designated by Synology, freight pre-paid, in packaging sufficient to protect the contents thereof. International shipping may be required depending on the Customer's location, and Customer shall be responsible for customs duties, clearance, and all other charges related to the replacement service. Customer is responsible for insurance and risk of loss and/or damage with respect to returned items until they are properly received by Synology.

3.4.1 General Replacement Service. Any Product returned by Customer under Section 3.3 must be made in accordance with Synology's then-current replacement procedures with the purchase receipt or invoice. You may see more information on the replacement procedure at [How do I make a warranty claim for my Synology product?](#)

3.4.2 Extended Warranty Plus Service. (Only applicable to the Customer purchasing Extended Warranty Plus)

(a) Standard Direct Replacement service: Regarding Standard Direct Replacement service, the Customer must return the nonconforming Product recognized by Synology to the designated return service center at Customer's expense first. The replacement will not be shipped until the nonconforming Product is received at Synology's designated return service center.

(b) Advanced Direct Replacement service: Regarding Advanced Direct Replacement service, Synology will ship the replacement Product to the address specified by the Customer before the Customer returns the nonconforming Product. Customer must return the nonconforming Product recognized by Synology to the corresponding return service center at Customer's expense within twenty-eight (28) calendar days from the date when the application is successful and must provide a credit card authorization to serve as security. The credit card authorization will be

canceled after Synology has received the nonconforming Product returned by the Customer. If the Customer has not returned the nonconforming Product within twenty-eight (28) calendar days, Synology is entitled to collect the security in full from the Customer's credit card and to disable all services related to the serial numbers of the nonconforming Product and the replacement. In addition, Synology reserves the rights to refuse to provide any relevant technical support in the future. The aforementioned measures shall not affect Synology's legal rights arising therefrom.

3.5 Replacement of New Product or Refurbished Product by Synology. If Synology elects to replace any Product under this Warranty set forth in Section 3.1, then Synology will ship a replacement Product at Synology's expense via the shipping method selected by Synology after receipt of the nonconforming Product returned in accordance with Section 3.4 and validation by Synology that the Product does not conform to the warranty. Before the shipment of the Refurbished Product to the Customers, they have been verified to strictly comply with Synology's quality standard. Please note that part of the Refurbished Products would be with certain stain, scratches, or other minor wear and tear. In some countries, Synology may at its own discretion apply the Synology Replacement Service to certain Products, through which Synology will ship a replacement Product to Customer before its receipt of the nonconforming Product returned by Customer ("Synology Replacement Service").

3.6 Disclaimer of Warranties. THE WARRANTIES, OBLIGATIONS, AND LIABILITIES OF SYNOLOGY AND THE REMEDIES OF CUSTOMER SET FORTH IN THIS WARRANTY ARE EXCLUSIVE AND IN SUBSTITUTION FOR, AND CUSTOMER HEREBY WAIVES, RELEASES AND DISCLAIMS, ALL OTHER WARRANTIES, OBLIGATIONS AND LIABILITIES OF SYNOLOGY AND ALL OTHER RIGHTS, CLAIMS AND REMEDIES OF CUSTOMER AGAINST SYNOLOGY, EXPRESS OR IMPLIED, ARISING BY LAW OR OTHERWISE, WITH RESPECT TO THE PRODUCT, ACCOMPANYING DOCUMENTATION OR SOFTWARE AND ANY OTHER GOODS OR SERVICES DELIVERED UNDER THIS WARRANTY, INCLUDING, BUT NOT LIMITED TO ANY: (A) IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE; (B) IMPLIED WARRANTY ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, OR USAGE OF TRADE; (C) CLAIM OF INFRINGEMENT OR MISAPPROPRIATION; OR (D) CLAIM IN TORT (WHETHER BASED ON NEGLIGENCE, STRICT LIABILITY, PRODUCT LIABILITY OR OTHER THEORY). SYNOLOGY MAKES NO GUARANTEE AND SPECIFICALLY DISCLAIMS ANY WARRANTY THAT THE DATA OR INFORMATION STORED ON ANY SYNOLOGY PRODUCT WILL BE SECURE AND WITHOUT RISK OF DATA LOSS. SYNOLOGY RECOMMENDS THAT CUSTOMER TAKES APPROPRIATE MEASURES TO BACK UP THE DATA STORED ON THE PRODUCT. SOME STATES/JURISDICTIONS DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO CUSTOMER.

3.7 Extended Warranty Plus Limitations. (a) The Customer must complete the purchase of the Extended Warranty Plus Service within ninety (90) days following the original purchase date of the new Product. (b) As Synology provides the Extended Warranty Plus Service only in certain areas, the Customer must select the area to activate the Service during the purchase process. If the Customer requests Extended Warranty Plus Service from an area other than the selected area, Synology, at its sole discretion, may not provide Extended Warranty Plus Service; (c) Exceptions to coverage: The Extended Warranty Plus Service does not apply to overseas departments, overseas territories, overseas autonomous regions, and islands other than the main island of the countries and regions.

Section 4. Limitations of Liability

4.1 Force Majeure. Synology will not be liable for, or be considered to be in breach of or default under this Warranty on account of, any delay or failure to perform as required by this Warranty as a result of any cause or condition beyond its reasonable control (including, without limitation, any act or failure to act by Customer).

4.2 Disclaimer of Certain Damages. IN NO EVENT WILL SYNOLOGY OR ITS SUPPLIERS BE LIABLE FOR THE COST OF COVER OR FOR ANY INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, CONSEQUENTIAL OR SIMILAR DAMAGES OR LIABILITIES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO LOSS OF DATA, INFORMATION, REVENUE, PROFIT OR BUSINESS) ARISING OUT OF OR RELATING TO THE USE OR INABILITY TO USE THE PRODUCT, ANY ACCOMPANYING DOCUMENTATION OR SOFTWARE AND ANY OTHER GOODS OR SERVICES PROVIDED UNDER THIS WARRANTY, WHETHER BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHER THEORY EVEN IF SYNOLOGY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

4.3 Limitation of Liability. SYNOLOGY'S AND ITS SUPPLIERS' LIABILITY ARISING OUT OF OR RELATING TO THE USE OR INABILITY TO USE THE PRODUCT, ANY ACCOMPANYING DOCUMENTATION OR SOFTWARE AND ANY OTHER GOODS OR SERVICES PROVIDED UNDER THIS WARRANTY IS LIMITED TO THE AMOUNT ACTUALLY PAID BY CUSTOMER FOR THE PRODUCT REGARDLESS OF THE AMOUNT OF DAMAGES CUSTOMER MAY INCUR AND WHETHER BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHER THEORY. The foregoing disclaimer of certain damages and limitation of liability will apply to the maximum extent permitted by applicable law. The laws of some states/jurisdictions do not allow exclusion or limitation of certain damages. To the extent that those laws apply to the Product, the exclusions and limitations set forth above may not apply to Customer.

Section 5. Miscellaneous

5.1 Proprietary Rights. The Product and any accompanying Software and documentation provided with the Product include

proprietary and intellectual property rights of Synology and its third party suppliers and licensors. Synology retains and reserves all right, title, and interest in the intellectual property rights of the Product, and no title to or ownership of any intellectual property rights in or to the Product, any accompanying Software or documentation and any other goods provided under this Warranty is transferred to Customer under this Warranty. Customer will (a) comply with the terms and conditions of the Synology end user license agreement accompanying any Software furnished by Synology or an authorized Synology distributor or reseller; and (b) not attempt to reverse engineer any Product or component thereof or accompanying Software or otherwise misappropriate, circumvent or violate any of Synology's intellectual property rights.

5.2 Assignment. Customer will not assign any of its rights under this Warranty directly, by operation of law or otherwise, without the prior written consent of Synology.

5.3 No Additional Terms. Except as expressly permitted by this Warranty, neither party will be bound by, and each party specifically objects to, any term, condition or other provision that conflicts with the provisions of this Warranty that is made by the other party in any purchase order, receipt, acceptance, confirmation, correspondence or otherwise, unless each party specifically agrees to such provision in writing. Further, if this Warranty conflicts with any terms or conditions of any other agreement entered into by the parties with respect to the Product, this Warranty will prevail unless the other agreement specifically references the sections of this Warranty that it supersedes.

5.4 Applicable Law. Unless explicitly prohibited by local law, this Warranty is governed by the laws of the State of Washington, U.S.A. for the Customers residing within the United States; and by the laws of the Republic of China (Taiwan) for Customers not residing within the United States, without regard to any conflict of law principles to the contrary. The 1980 U.N. Convention on Contracts for the International Sale of Goods or any successor thereto does not apply.

5.5 Dispute Resolution. Any dispute, controversy or claim arising out of or relating to this Warranty, the Product or services provided by Synology with respect to the Product or the relationship between Customers residing within the United States and Synology will be resolved exclusively and finally by arbitration under the current commercial rules of the American Arbitration Association, except as otherwise provided below. The arbitration will be conducted before a single arbitrator, and will be limited solely to the dispute between Customer and Synology. The arbitration, or any portion of it, will not be consolidated with any other arbitration and will not be conducted on a class-wide or class action basis. The arbitration shall be held in King County, Washington, U.S.A. by submission of documents, by telephone, online or in person as determined by the arbitrator at the request of the parties. The prevailing party in any arbitration or legal action occurring within the United States or otherwise shall receive all costs and reasonable attorneys' fees, including any arbitration fee paid by the prevailing party. Any decision rendered in such arbitration proceedings will be final and binding on the parties, and judgment may be entered thereon in any court of competent jurisdiction. Customer understands that, in the absence of this provision, Customer would have had a right to litigate any such dispute, controversy or claim in a court, including the right to litigate claims on a class-wide or class-action basis, and Customer expressly and knowingly waives those rights and agrees to resolve any disputes through binding arbitration in accordance with the provisions of this Section 5.5. For Customers not residing within the United States, any dispute, controversy or claim described in this section shall be finally resolved by arbitration conducted by three neutral arbitrators in accordance with the procedures of the R.O.C. Arbitration Law and related enforcement rules. The arbitration shall take place in Taipei, Taiwan, R.O.C., and the arbitration proceedings shall be conducted in English or, if both parties so agree, in Mandarin Chinese. The arbitration award shall be final and binding on the parties and may be enforced in any court having jurisdiction. Nothing in this Section shall be deemed to prohibit or restrict Synology from seeking injunctive relief or seeking such other rights and remedies as it may have at law or equity for any actual or threatened breach of any provision of this Warranty relating to Synology's intellectual property rights.

5.6 Attorneys' Fees. In any arbitration, mediation, or other legal action or proceeding to enforce rights or remedies under this Warranty, the prevailing party will be entitled to recover, in addition to any other relief to which it may be entitled, costs and reasonable attorneys' fees.

5.7 Export Restrictions. You acknowledge that the Product may be subject to U.S. export restrictions. You will comply with all applicable laws and regulations that apply to the Product, including without limitation the U.S. Export Administration Regulations.

5.8 Severability. If any provision of this Warranty is held by a court of competent jurisdiction to be invalid, illegal, or unenforceable, the remainder of this Warranty will remain in full force and effect.

5.9 Entire Agreement. This Warranty constitutes the entire agreement, and supersedes any and all prior agreements, between Synology and Customer related to the subject matter hereof. No amendment, modification or waiver of any of the provisions of this Warranty will be valid unless set forth in a written instrument signed by the party to be bound thereby.

5.10 Extended Warranty Plus Service Payment and Termination. (a) Upon verifying the purchase order by Synology, the Customer shall immediately pay all charges and tax. Synology reserves the right to refuse to provide the Extended Warranty Plus Service to Customer who are ineligible or who are under statutory age. (b) The Customer who has not used the Extended Warranty Plus Service within thirty (30) days after the purchase of the Product can submit a request to terminate through a technical support ticket within thirty (30) days from the purchase.

FCC Declaration of Conformity

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

この装置は、クラス B 機器です。この装置は、住宅環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。

VCCI — B

Declaration Letter of REACH & RoHS Compliance

About REACH

In June 2007, the European Union Regulation (EC) 1907/2006 concerning the Registration, Evaluation, Authorization and Restriction of Chemicals (REACH) was first released. Under this Regulation, manufacturers are required to gather information on the properties of their chemical substances, which will allow their safe handling, and to register the information to European Chemicals Agency (ECHA). The aim is to improve the protection of human health and the environment through the better and earlier identification of the intrinsic properties of chemical substances.

About RoHS

RoHS Directive (EU Directive 2002/95/EC) was issued in 2002, restricted the use of the six chemicals lead, cadmium, mercury, and hexavalent chromium, as well as flame retardants polybrominated biphenyls (PBBs) and polybrominated diphenyl ethers (PBDEs). Under this directive, manufacturers are required to replace these chemicals in their products with less hazardous alternatives.

Then RoHS 2.0 (Directive 2011/65/EU) has replaced Directive 2002/95/EC since January 3, 2013. In 2015, EU commission publishes Directive (EU) 2015/863 to amend Annex II to EU RoHS 2 (Directive 2011/65/EU) to add 4 phthalates (DEHP, BBP, DBP and DIBP) onto the list of restricted substances from 22 July 2019.

REACH and RoHS Compliance

Synology meets all requirements of the REACH Regulation and is compliant to all implemented RoHS type regulations worldwide. To the best of Synology's knowledge, all Synology products in production (including finished



products, spare parts, and packaging materials) are in compliance with the requirements of the Regulation and/or Directives. Synology continues to monitor, influence, and develop our processes to comply with any proposed changes to the Regulation and/or Directives.